



The Senate Legal and Constitutional Committee

Dear Chairperson

I write this in haste as I have not found time earlier to deal with the matter. I have made several submissions to the Australian Social Workers Inquiry - you will know of their extensive inquiry and will hopefully make use of it.

My husband and I visit Baxter IDF every week since January 2003. I make the following brief points which you will have already heard.

- Processing: Unfair; untrained interviewers too soon after arrival following dreadful encounters at home and on the seas; no English and fear of 'new order'.
- Untrained RRT members; told by DIMIA to limit approvals; ONE member of a TRI bunial unfair; Biased interpreters. Long delays in hearing of outcomes leading to fear
- Threat of deportation \$2000 to go - or be deported;
- Witnessing friends seized and shackled for deportation
- Inadequate health care, long delays, 8 months in a recent case for an eye operation—treated with no respect. Operation after admission to Glenside
- Deepening depression not addressed early enough—hence up to twelve detainees in Glenside. Baxter creates ill health both physical and mental
- Practice of outsourcing to CORRECTIONAL services inhumane. Profit motive inappropriate for dispossessed damaged asylum seekers. Culture of a worst case Correction Centre (PRISON)
- TEMPORAY visas cruel—may go through the whole process again in 3 years

Sorry for brevity

Sincerely  
Jean Oates (Mrs)

PS. Just finding housing for 3 Sri Lankans released after 4 1/2 years on the 'Pending' visa!