APPENDIX 1

Submissions Received

Submission

Number Submitter

- 1 Master Builders Australia
- 2 Redfern Legal Centre
- 3 Mr Gregory Carroll
- 4 Mr Ian Tonking SC
- 5 Queensland Newsagents Federation
- 6 Mr Ian Douglas
- 7 FOXTEL Management Pty Ltd
- 8 Unit Owners' and Body Corporate Alliance
- 9 Shopping Centre Council of Australia
- 10 The Law Society of New South Wales
- 11 Colonial First State Global Asset Management
- 12 Associate Professor Frank Zumbo
- 13 Motor Trades Association of Queensland
- 14 Confidential
- 15 Motor Trades Association of Australia
- 16 Brambles Limited
- 17 Australian Newsagents' Federation Ltd
- 18 AHIA Australian Health Insurance Association
- 19 Consumer Action Law Centre
- 20 Business Council of Australia
- 21 Consumer Credit Legal Centre (NSW) Inc
- 22 Housing Industry Association Ltd (HIA)
- 23 NetChoice
- 24 Australian Finance Conference
- 25 Australian Institute of Company Directors
- 26 GE Capital Finance Australasia Pty Ltd
- 27 Australian Institute of Architects
- 28 Westpac
- 29 Law Society of NSW
- 30 National Australia Bank
- 31 Association of Consulting Engineers Australia (ACEA)
- 32 Australian Bankers' Association Inc
- 33 Abacus Australian Mutuals
- 34 Council of Small Business of Australia
- 35 Bank of Queensland
- 36 Insurance Law Service
- 37 SingTel Optus Pty Limited
- 38 Australian Information Industry Association (AIIA)
- 39 Investment & Financial Services Association
- 40 Confidential
- 41 The Newsagents Association of NSW & ACT Ltd (NANA)
- 42 The Pharmacy Guild of Australia

- 43 Insurance Council of Australia
- 43 Insurance Council of Australia Supplementary Submission
- 44 Freehills
- 45 Minter Ellison Lawyers
- 46 Business Software Alliance
- 47 Law Council of Australia, Trade Practices Committee, Business Law Section
- 48 Confidential
- 49 Legal Aid Queensland
- 50 AAMI
- 51 Mr Michael Peters
- 52 National Legal Aid
- 53 Choice
- 53 Choice Supplementary Submission
- 54 Service Station Association Ltd
- 55 NIBA National Insurance Brokers Association of Australia
- 56 AIIA Australian Information Industry Association
- 57 Queensland Consumers Association
- 58 West Heidelberg Community Legal Service

Additional Information Received

Received on 25 August 2009 from the Law Council of Australia. Answers to Questions on Notice taken on notice on Friday 21 August 2009.

Received on 28 August 2009 from the Motor Trades Association of Australia. Answers to Questions on Notice taken on notice on Friday 21 August, 2009.

TABLED DOCUMENTS

26 August 2009, SYDNEY NSW:

Consumer Action Law Centre:

- 'Motor Finance Wizard the experiences of Consumer Action clients' Case Study
- 'Case Study unfair term in UME insurance policy' Case Study
- 'Case studies on credit assistance at retail point-of-sale' Case Study
- 'The consumer protection provisions of the Trade Practices Act 1974 Keeping Australia up to date Report May 2008