

Abbreviations

ACA	Australian Communications Authority
ACCC	Australian Competition and Consumer Commission
ACIF	Australian Communications Industry Forum
ACMA	Australian Communications and Media Authority
ADSL	Asymmetric Digital Subscriber Line
CDC Report	<i>Consumer Driven Communications</i> Report
CEPU	Communications Electrical and Plumbing Union
CSG	Customer Service Guarantee
CSP	Carriage service provider
DCITA	Department of Communications, Information Technology and the Arts
DDSO	Digital Data Service Obligation
DSLAM	Digital Subscriber Line Access Multiplexer
Estens Report	Regional Telecommunications Inquiry, <i>Connecting Regional Australia</i> , 2002
FTM	Fixed-to-mobile
FttH	Fibre to the Home
HiBIS	Higher Bandwidth Incentive Scheme
ISDN	Integrated Services Digital Network
ISP	Internet Service Provider
LIMAC	Low Income Measures Assessment Committee
LSS	Line Sharing Services
MTAS	Mobile Terminating Access services
MTM	Mobile-to-mobile

NCP	National Competition Policy
PSTN	Public Switched Telephone Network
SDDS	Special Digital Data Service
SFOA	Standard Forms of Agreement
SMP	Standard Marketing Plan
STS	Standard Telephone Service
TCPSS Act	<i>Telecommunications (Consumer Protection and Services Standards) Act 1999 (Cwth)</i>
Telecommunications Act	<i>Telecommunications Act 1997 (Cwth)</i>
TIO	Telecommunications Industry Ombudsman
TPA	<i>Trade Practices Act 1974 (Cwth)</i>
ULLS	Unconditioned Local Loop Services
USO	Universal Service Obligation
VoIP	Voice over Internet Protocol
WAP	Wireless application protocol