Abbreviations

ABA Australian Broadcasting Authority

ACA Australian Communications Authority

ACCC Australian Competition and Consumer Commission

ACMA Australian Communications and Media Authority

APEC TEL Asia-Pacific Economic Cooperation (Telecommunications)

AT&T American Telephone and Telegraph Company

ATUG Australian Telecommunications Users Group

BRTF Better Regulation Task Force (UK)

BSC Broadcasting Standards Commission (UK)

BT Group British Telecom Group

CCF Consumer Consultative Forum

CDC Consumer Driven Communications

DCITA Department of Communications, Information

Technology and the Arts

DOJ Department of Justice (USA)

DTI Department of Trade and Industry (UK)

ERG European Regulators Group

EU European Union

FCC Federal Communications Commission (USA)

FTC Federal Trade Commission (USA)

ITC Independent Television Commission (UK)

OFCOM Office of Communications (UK)

OFT Office of Fair Trading (UK)

Oftel Office of telecommunications (UK)

plc programmable logic controller

TISSC Telephone Information Service Standards Council

VoIP Voice-over Internet Protocol