

## Inquiry into financial products and services

DateWednesday, 26 August 2009Start8. 45 amVenueCliftons - Level 11Address440 Collins Street MELBOURNE VIC 3000

8.45 am – 9.45 am	MLC (Sub 346) Mr Steve Tucker, CEO Mr Richard Nunn, Executive General Manager, Advice & Marketing, MLC & NAB Wealth Mr Dallas McInerney, Manager, Government and Regulatory Affairs
9.45 am – 10.45 am	<b>Financial Ombudsman Service (Sub 353)</b> Ms Alison Maynard, Ombudsman – Investments, Life Insurance & Superannuation
10.45 am – 11.00 am	Morning tea break
11.00 am – 12.30 pm	ANZ Bank (Sub 379) Mr Geoff Cohen, MD Investment and Insurance Mr Graham Hodges, Deputy CEO Ms Jane Nash, Head of Government & Regulatory Affairs Mr Bob Santamaria, Group General Counsel
12.30 pm – 1.30 pm	Lunch break
1.30 pm – 2.15 pm	<b>CPA Australia (Sub 311)</b> Mr Michael Davison, Senior Policy Adviser - Superannuation
	Mr Paul Drum, General Manager – Policy & Research
2.15 pm – 3.00 pm	Mr Paul Drum, General Manager – Policy & Research Accounting Professional and Ethical Standards Board (Sub 362) Mr. Stuart Black, APESB Board member Mr. Peter Day, APESB Board member Mr. Channa Wijesinghe, APESB Technical Staff
2.15 pm – 3.00 pm 3.00 – 3.45 pm	Accounting Professional and Ethical Standards Board (Sub 362) Mr. Stuart Black, APESB Board member Mr. Peter Day, APESB Board member
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3.00 – 3.45 pm	Accounting Professional and Ethical Standards Board (Sub 362)Mr. Stuart Black, APESB Board memberMr. Peter Day, APESB Board memberMr. Channa Wijesinghe, APESB Technical StaffGuardian Financial (Sub 316)Mr Steven Browning, Executive ManagerMr David Carter, Executive General Manager
<b>3.00 – 3.45 pm</b> 3.45 pm – 4.00 pm	Accounting Professional and Ethical Standards Board (Sub 362)Mr. Stuart Black, APESB Board memberMr. Peter Day, APESB Board memberMr. Channa Wijesinghe, APESB Technical StaffGuardian Financial (Sub 316)Mr Steven Browning, Executive ManagerMr David Carter, Executive General ManagerAfternoon tea breakWorcester Consulting (Sub 293)/FinaMetrica (Sub 324)Mr Peter Worcester, Managing DirectorMr Paul Resnik, CEO, FinaMetrica Pty Ltd and