

Dear Senators

I live approximately 25 kilometres from Tamworth and 6 kilometres from the Attunga telephone exchange. I am unable to get broadband internet through the telephone line, only dial up. I have had discussions with Telstra only to be told that I am on a pair gain line and that they can not do anything about it.

But my next door neighbour can receive it, his house is 300 meters from my house, also my neighbour across the road can get it.

Telstra have said that I should be able to receive it by wireless, but we cannot receive reception with our mobile phone (3G). Because we live in a valley.

About 4 years ago Telstra put an optic fibre cable through my property but they say it cannot be used for broadband internet because there is some type of equipment on the end which will not allow broadband access.

If Telstra puts optic fibre cable down, it should be able to be used for internet. And Telstra should inform people along route that the internet is available, but it appears they don't want too.

If the previous Government had not sold its share in Telstra then maybe it would have been able to tell Telstra fix the problems but that is now history and Telstra does not care.

I approached my local member Tony Windsor last year about this. Telstra want me to try wireless but that is expensive to set up with aerials and expensive monthly plans. As I said before we cannot receive 3G with my mobile phone.

Thank you G Schiemer