

## **QUESTION TAKEN ON NOTICE**

**SUPPLEMENTARY BUDGET ESTIMATES HEARING: 19 November 2013**

**IMMIGRATION AND BORDER PROTECTION PORTFOLIO**

**(SE13/0062) PROGRAMME – 4.1: Visa Compliance and Status Resolution**

Senator Rhiannon (L&CA 118-119) asked:

Senator RHIANNON: Does the database where enhanced screenings are stored always list the outcomes of all screening decisions by DIAC officers?

Ms Larkins: I am not sure whether the database does, but we keep a record of all decisions by DIAC officers.

Senator RHIANNON: How do you keep those records, please? Ms Larkins: I am not sure of the form in which we keep them but we record all the decisions made in relation to each case.

Senator RHIANNON: So, it could be on a piece of paper in a manila folder?

Ms Larkins: No, in a file.

Senator RHIANNON: But it could be hard copy?

Ms Larkins: It could be hard copy, yes.

Senator RHIANNON: Do you keep records of reviews, as well?

Ms Larkins: Yes, there will be a complete record of decisions for each case.

Senator RHIANNON: Could you please take on notice whether it is kept on a database or hard copy or both and what the breakdown is?

*Answer:*

The department records screening outcomes on the department's major visa processing database, ICSE. The department also retains electronic records of all interview transcripts, protection file notes and outcomes on departmental files.