

## QUESTION TAKEN ON NOTICE

### SUPPLEMENTARY BUDGET ESTIMATES HEARING: 17 OCTOBER 2011

#### IMMIGRATION AND CITIZENSHIP PORTFOLIO

#### (SE11/0052) Program: Internal Product

Senator Humphries asked:

In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio Department and Agency, please provide the names of all service providers engaged for the year 2010-11 (and FYTD), and for each service purchased from a provider listed, please provide: a) The name and nature of the service purchased; b) Whether the service is one-on-one or group based; c) The number of employees who received the service and their employment classification; d) The total number of hours involved for all employees; e) The total amount spent on the service; f) A description of the fees charged (i.e. per hour, complete package)

Answer:

#### Service Providers

Information on service providers used by the Department to provide executive coaching and/or other leadership training services is shown below:

<b>DIAC Next Step Program</b> (12-15 month program delivered over two financial years)		
<b>Provider 1</b>	<b>Nous Group</b>	<b>Financial year</b>
Nature of service provided	Part 1 - Delivery of coaching and briefing day for the <i>Next Step Program</i>	2010-11
	Part 2 - Delivery of workshop and follow-up coaching for the <i>Next Step Program</i>	2011-12
Group or one-on-one	Group and one-on-one	
Number of employees & classification	11 x EL 2 Officers (program currently running and incomplete)	
Number of hours	Total hours: 60 per officer	
	12 hours	2010-11
	48 hours	2011-12
Total spend	\$79,988	
	\$36,342 paid	2010-11
	\$43,646 paid in instalments	2011-12
Description of fees	Services to 30 September 2011	

<b>Provider 2</b>	<b>SHL</b>	
Nature of service provided	Diagnostic services and feedback	2010-11
Group or one-on-one	Group and one-on-one	
Number of employees & classification	11 x EL 2 Officers	
Number of hours	1.5 hours per officer	
Total spend	\$48,384	2010-11
Description of fees	Services up to 30 June 2011	