

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 1 November 2005

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(84) Output 1.3: Enforcement of Immigration Law

Senator Crossin asked:

In how many other instances was the information provided by GSL not been accurate?

Answer:

There is only one other recorded incident of GSL providing inaccurate information. That incident was in relation to advice sought by DIMIA on meaningful activities. On that occasion, GSL was sanctioned.

In cases where DIMIA becomes aware of instances of inaccurate information having been provided by GSL i.e. through the DIMIA monitoring program, the complaints mechanism or receipt of advice from other sources including statutory authorities such as the Commonwealth Ombudsman and the Human Rights and Equal Opportunity Commission (HREOC), the Department acts upon it. This may involve the full weight of contract provisions depending on the seriousness of the incident and the response from GSL.