

## QUESTION TAKEN ON NOTICE

**SUPPLEMENTARY BUDGET ESTIMATES HEARING: 1 November 2005**

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

### **(248) Output 3.1: Whole-of-Government Coordination of Policy Development and Service Delivery for Indigenous Australians**

Senator Siewart asked:

How is the location of these ICCs and the makeup of their staff determined, and what measures are in place to assess the relevance and effectiveness of their service delivery?

*Answer:*

As at 1 July 2004, ICCs were established in the regional offices of the former Aboriginal and Torres Strait Islander Services (ATSIS) to minimise disruption to services and confusion for clients. The locations of ICCs are being progressively reviewed to ensure they are in the best location to meet business needs.

Staff in ICCs initially comprised the former ATSIS staff in those offices who were mapped to agencies on a 'staff follow function' basis. All agencies in the ICCs have been reviewing their staffing needs with a view to achieving the right mix of staff with the appropriate skills to work in a whole of government way. Staff from other agencies are being included in ICCs (eg the Department of Education, Science and Training. In NSW some ICCs include staff from the state Department of Aboriginal Affairs.

A post implementation review of ICCs will be conducted later this financial year. Terms of reference are currently being drafted in consultation with other agencies represented in the ICC network.