

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 1 November 2005

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(17) Output: Internal Product

Senator Conroy asked:

Please provide details of any ICT projects that were abandoned by the Department/organisation within the last 12 months before the delivery of all project specifications outlined at the time the project was commissioned.

For such abandoned projects, please provide details of:

- i. Any contractual remedies sought by the Department as a result of the abandonment of these projects.
- ii. Any costs of re-tendering the ICT project.

Answer:

DIMIA

A 12 month trial of a web content management system (CMS) was undertaken to determine the business benefits of introducing such a system.

The pilot project achieved most of its objectives and confirmed industry research regarding CMS capabilities. The CMS that was piloted was found not to fully satisfy the department's business requirements.

The pilot demonstrated the capabilities, potential and value of a CMS to the department.

- i. No contractual remedies were sought as the vendor met contractual obligations.
- ii. No costs were incurred re-tendering for the project. The department has accepted a recommendation of AGIMO for one CMS to support the whole-of-Government-Service Delivery Framework. The licences are free to Commonwealth Government Departments.

RRT

Nil.