# SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE AUSTRALIAN CUSTOMS SERVICE

# **Question No. 183**

# Senator Ludwig asked the following question at the hearing on 31 October 2005:

# ICS User Group Register (pre-turn on time)

- a) Please supply a list of the issues register as it appeared at 00:00 12 October 2005
- b) Please identify each item that was not addressed as at the CMR imports "live time" of 02:00 12 October 2005. For each item, please provide:
  - (i) an explanation as to why it was not addressed before the turn-on time
  - (ii) the officer/manager responsible for progressing this issue
  - (iii) the effect of not addressing the issue before turn-on time.
  - (iv) whether a workaround was developed for each issue
  - (v) whether the workaround was deployed for each issue
  - (vi) whether the issue has now been addressed.

# The answer to the honourable senator's question is as follows:

- a) Customs have provided a list of incidents at attachment 'A'. This list was published on the Customs web-site on 5 October 2005 and was the current list of incidents at 00:00 12 October 2005.
- b) As the state of each incident has changed as incident fixes have been applied, it is not possible to identify which ones in the list remained unaddressed at 02:00 12 October 2005 without extensive manual effort.

USD#	Related Request	Incident Summary	Status	Pri	BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	0
i30477		Ind_Tst Cargo Report failing to linking to Import Declaration	81-In Industry Test	1	BP1	ICREP	IND TST	ICS ICR	Gavin Millman and Associate	ICREP		5B.4.45	5B.4.45		none	Focus
132634		IND TST - Unable to withdraw FID in Industry Test	40-Analysis Complete	1	BP1		IND TST	ICS ID	Customs	IMPDECs	ICS			IMD withdraw	Amend the dec so it doesn't match with an	n Focus
i32664		Industry and Prod - Unable to search for an active Fee Schedule through the Fee Schedule sear	50-Fix in Progress	1	BP1		PROD	ICS STATUS	Australian Customs Service	IMPDECs						Focus
i24889	RQ20589	E2 W2 - HAWB status condition - incorrect	75-In UAT	1	BP1	ICREP	UAT	ICS ICR	Gavin Millman & Associates (Aust) Pty Ltd	ICREP	ICS	5B.4.45	5B.4.44	STATUS		Focus
i32297		The original design of the CARST message included the Import	30-Under Analysis	1	BP1	ISMD	IND TST	ICS ICR	Gavin Millman & Associates (Aust) Pty Ltd	ICREP	ICS				Use secondary means to identify which consignment/client the unsolicited message is for. Such as transport details and bill numbers.	Focus
132312		**REGRESSION**E2W2-EDI-FID's (N10) with mode of transport = SEA are failing in ICS (E2W2).	65-In System Test	1	BP1	ISMT	UAT	ICS	UAT	IMPDECs	MSG	5B.1.46b		E2W2-EDI-FID's (N10) with mo	There is no workaround. Sea Cargo FIDs (N1	1 Focus
i32458		Ind Test - Ext user unable to amend SCRL when latest version	01-Open	1	BP1	ICREP	IND TST	ICS ICR	Australian Customs Service	ICREP	CI			SCR Amend screen / nil line information displayed	No known workaround.	Focus
130409		Inditest - Wrong loc 4 segment populated in CARST	92-Client Retesting	1	RD2	ICREP	IND TST	ICS ICR	Infotech Computers N7	ICREP	ICS			mornation displayed	None	Focus
130507		ubond movement type not recalculating when a manual assessment is placed	70-Ready for UAT	1	BD2	ISMT	IND TST	ICS CRA	customs	CRA	100	5B.4.46			This would effect goods subject to underb	h Focus
i31282		IND TST - Invalid structure and text in XML to AQIS on MQ Interface	70-Ready for UAT	1	BP2	ISMT	IND TST	ICS IF AQIS	AOIS	CRA	Interface	5B.4.46		AOIS Interface ICS to AOIS	AOIS will have to wait for a client to contact	o Focus
128182		UAT- FID Withdraw, GST Refund Question not applicable if GST has been Deferred	30-Under Analysis	1	RP2	ISMD	UAT	ICS ID	Australian Customs Service	IMPDECs	CI	5B.4.44		Import Declaration Withdraw	Work around is to ignore the question i.e.ansv	sv Focus
i28799		IND-TST Cargo Report failing to be accepted in the ICS				ICREP	IND TST	ICS ICR	GMA	ICREP					J	Focus
i31871		Regression: Self Assessed Clearance Declaration can't be ticked on AIR CARGO REPORT CREATE		1	BP2	ISMT	UAT	ICS CRA	UAT	ICREP		5B.1.46b		Air and Sea Cargo Create/Ame	Check the box using EDI (probably not vaiable	le Focus
132015		PROD - Unable to amend branches that a nominee broker links to	15-Change Request Reg'd	1	BP2	IMPDECs	PROD	ICS CLT	Customs	IMPDECs	CI			Nominee Broker Link Amend S	There is no workaround for this problem	Focus
i30229	RQ30001	IND TST - Status not Reflecting Declaration	92-Client Retesting	2	BP1	IMPDECs	IND TST	ICS ICR	Hi-Tech Freight Solutions(Aust) Pty Ltd	ICREP	ICS			Status	No workaround as this impedes delivery of cargo.	Focus
130345		UAT - AQIS fee missing from financial record	70-Ready for UAT	2	BP1	ISMT	UAT	ICS	UAT	IMPDECs	ICS	5B.4.46		Fee Schedule	None known.	Focus
i30497		SYS - ATO Deferred GST file - incorrect WET & LCT amounts and quantities reported	30-Under Analysis	2	BP1	ISMD	SYS TST	ICS IF ATO	ACS	IMPDECs	Batch		30 September 05	ATO Deferred GST file		Focus
i31146		c773 (PT2) - Outbound message routing - inconsistent rules	81-In Industry Test	2	BP1	IMPDECs	IND TST	ICS ID	Industry	IMPDECs	MSG	5B.4.44	5B.4.44 - Sept	Outbound Messages - both E	see attachment titled "EDI Site Set-Up", re-	ec Focus
i31212		c773 (PT3) - Outbound message routing - inconsistent rules	75-In UAT	2	BP1	UAT	IND TST	ICS ID	Industry	IMPDECs	MSG	5B.4.45	5B.4.44 - Sept	Outbound Messages - both E	see attachment titled "EDI Site Set-Up", rei	Focus
i31541		IND TST - Dec N10 AAAA33K7G - When print document is selected a fatal system error occurs	30-Under Analysis	2	BP1	ISMD	IND TST	ICS ID	ACS	IMPDECs	CI			Import Declaration Print	There is no workaround, however this will not affect cargo release or delivery.	l Focus
i31548		UAT - FID Status not being recalculated after amendment	70-Ready for UAT	2	BP1	ISMT	UAT	ICS STATUS	Customs	IMPDECs	ICS	5B.4.46		IMD VERSION 2	No workaround exists.	Focus
i31986		UAT - ** REGRESSION ** Cannot Withdraw a FID that is Finalised	65-In System Test	2	BP1	ISMT	UAT	ICS ID	UAT	IMPDECs	CI	5B.1.46b		FID Withdraw	No workaround for being unable to withdra	a Focus
i32322		UAT - QSP Transaction header didn't match related sub-head amounts	50-Fix in Progress	2	BP1	ISMD	UAT	ICS IF QSP	ACS	IMPDECs	Interface				Unknown until the problem is investigated	d Focus
				2	BP1				Pty Ltd						partshipped house parts but only 1 outturn (nil discrepancy or surplus) against the original report only. Unnecessary ghost bills may not be moved underbond or outturned û will be difficult to analyse what has hap	
i14710	RQ14701	IMD view removes hyphen in house bill number	75-in UAT	2	BP1	UAT	Industry Test	ICS ID	Gavin Millman & Associates	IMPDECs	CI	5B.4.44	Cutover	Import Dec view	Yes - message communicator strips out special characters in bill numbers before sending the message.	Focus
i17520		UAT - BRIO Refund Statistics Report RETURNS Incorrect/NO results	25-Failed Retest	2	BP1	ISMD	UAT	ICS RPT	ACS	IMPDECs	Reports	5B.4.37	Cutover	BRIO Refund Statistics Report	No Workaround exists. The BRIO Refund Sta	al Focus
i19488		PROD - Nominee Broker Link Create Screen - Date Error	50-Fix in Progress	2	BP1	ISMD	PROD	ICS CLT	Australian Customs Service	IMPDECs	CI	5B.4.33	Cutover	Nominee Broker Link Create Screen	There is no work around	Focus
i21399		IND TST - Unable to access Brio home page	05-Awaiting Further Info	2	BP1	EDSDBA	IND TST	ICS RPT	ACS	IMPDECs	CI		Cutover	ICS Brio homepage	No workaround - the link is taking users to the wrong page.	e Focus
i22360		IND Test - For SEAOUT, ICS wrongly rejecting Bureau as reporting party	92-Client Retesting	2	BP1	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	ICS	5B.4.35	5B.4.35	SEAOUT	No work around as the bureau can't input outturns.	Focus
i22620		c773 - Outbound message routing - inconsistent rules	81-In Industry Test	2	BP1	UAT	IND TST	ICS ID	Industry	IMPDECs	MSG	5B.1.44a	5B.4.44 - Sept	Outbound Messages - both ED and CI	see attachment titled "EDI Site Set-Up", recommending simple set-up for reliable outbound message routing pending implementation of changes.	Focus
i22814	i17911	IND Test - Underbonds being acquitted are reverting the status to held	75-In UAT	2	BP1	ISMT	IND TST	ICS UBM	Australian Customs Service	ICREP	ICS	5B.4.45	5B.4.45	STATUS	Do not input outturns. However that breaches legislation.	s Focus
i24682		UAT - CARST messages do not appear to go to Broker AQIS	66-System Test Passed	2	BP1	ISMT	UAT	ICS ICR	UAT	ICREP	MSG		5B.4.42	CARST - Messages to brokers		Focus
i24842		IND TST - Licence No missing on Client Summary View Screen	65-In System Test	2	BP1	ISMT	IND TST	ICS CLT	Australian Customs Service	IMPDECs	CI	5B.1.46b	Deferred	Client Summary View Screen - Missing Licence No.	The Licence number can still be viewed by selecting the Licensed Brokerage role hyperlink.	Focus
i27508		IND TST-CI Status link on SCR brings up System Error Screen	75-In UAT		BP1		IND TST	ICS ICR	customs	ICREP		5B.4.45	5B.4.45	STATUS	None	Focus
i27852	RQ27672	IND TST - Late UBMREQR and CARSTs	92-Client Retesting	2	BP1	ICREP	IND TST	ICS UBM	1-Stop Connections	ICREP		5B.1.42a		OTHER		Focus
i28210	_	IND TST - long form SAC finalised - status not going to CLEAR	01-Open	2	BP1	IMPDECs	IND TST	ICS ID	DHL International (Aust) Pty Ltd	IMPDECs	CI			Full Dec format SAC finalised, consolidated status not going to CLEAR.	none known	Focus
i28966		PROD - User cannot withdaw ImpDec and gets misleading message	25-Failed Retest	2	BP1	ISMD	PROD	ICS HLP	Australian Customs Service	IMPDECs	CI	5B.4.44		IMD - Withdraw	None known.	Focus
i29134	RQ28211	IND TST - Villdrawn CARST not containing Senders Reference  c1581 - IND TST - Caroo Report - SAC Pop-Up message is worded incorrectly		2		ICREP	IND TST	ICS ICR	BRYN Systems Pty Ltd	ICREP IMPDECs	Batch	5B.1.43a 5B.4.45	5B.4.43	CAC	There is no workaround. The SAC Pop-Up	Focus
129224	i14710	IND TST - IND TST - Cargo Report - SAC Pop-up message is worded incorrectly  IND TST - i14710 Part 2 (Hyphens in House Bills, etc.)	75-In UAT	2	REL	UAT	IND TST	ICS ID	Gavin Millman & Associates	IMPDECS	CI	JD.4.40		Cargo Reports	There is no workaround. The SAC Pop-up	Focus
.27313		and to the tast (ripriess in nouse bilis, etc.)	io iii oni	2	BP1	<b>3</b> .1.	5 151	.0310	Committee & Associates	DEGS	о. П			ош до перопа		10003

USD#	Related	Incident Summary	Status	Pri	BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msq	Workaround	0
	Request					<b>5</b>			5							_
i31988		UAT - "REGRESSION" Unable to withdraw a Finalised FID via EDI without lodgement question 10	65-In System Test	2	BP1	ISMT	UAT	ICS ID	UAT	IMPDECs	MSG	5B.1.46b		Unable to withdraw a Finalise	There is no workaround - Finalised import	t Focus
129267		Underbond stays at 'stored' when Import Declaration lodged and finalised before underbond is lodged	92-Client Retesting	2	BP1	ICREP	UAT	ICS UBM	1-Stop Connections	ICREP			5B.4.43		Ensure all underbond moves are lodged prior to an Import Declaration being lodged.	r Focus
i32913		IND TST - Errors received on creation of Import Decs in test	30-Under Analysis	2	BP1	ISMD	IND TST	ICS ID	Strang International Pty Ltd	IMPDECs	CI			Import Declaration Create	Workaround is to enter data in the "Name" fie	el Focus
i22288	RQ21202	C902 - IND Test - Wrong reporting party being recorded in the SCR	92-Client Retesting	1	BP1	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	ICS	5B.1.40a	5B.4.42	SEACR	No workaround, the sender of the message can't view the document because of IPM restrictions	Other
125662		Inbound EDI messages failing in CCF as duplicates	75-In UAT	1	BP1	UAT	PROD	CCF Other	QANTAS	CCFEDS		5B.4.45			Clients must resend messages, otherwise none.	Other
132311		**REGRESSION**UAT - FID Transport type SEA - Fatal System Error when submit button selected on Navigation Options Create screen	65-In System Test	1	BP1	ISMT	UAT	ICS	UAT	IMPDECs		5B.1.46b			No workaround exists. SEA cargo FIDs can't	l Other
i31560		SYS - c644 mismatch voyage number SCR and UPE	70-Ready for UAT	1	BP2	ISMT	SYS	ICS	Customs	ISMT		5B.4.46				Other
i32873		DEC:Importer Address field on ACR A/P match not being populated	62-Ready for System Test	1	BP2	ISMD	IND TST	ICS CRA	Australian Customs Service	CRA	ICS	5B.4.44		Address field on ACR A/P matc	As A/P will still occur ensure importer name is	s Other
i31569		Import declaration withdrawal transaction with incorrect que	70-Ready for UAT	2	BP1	ISMT	OTHER	ICS ID	ACS	ISMD	ICS	5B.4.46	Late October 20	EDI FID withdrawal	Use alternative means to discern that with	no Other
i26418		UAT - UAT - EDI N10 Sea & N1020Sea are stuck in processing - W2	01-Open	2	BP1	ISMT	UAT	ICS ICR	UAT	CCFEDS	MSG			UAT - EDI N10 Sea & N1020Sea are stuck in processing - W2		Other
i29977		IND TST - EDI SCR Rejected when Voyage Number contain a '-'	70-Ready for UAT	2	BP1	ISMT	IND TST	ICS ICR		ISMD	CI	5B.4.46		EDI/CI which validate Voyage N	lumber	Other

USD#	Related Request	Incident Summary	Status	Pri BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i15550	Request	Ind Tst - EDI PDR Update allowing non-existent containers to be updated	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	1-Stop / ACS	ICREP	Environment	5B.4.38		PRODIS	Not required.	Cutover
														Client should input correct information when amending PDR. Most systems will be coded to only amend containers that have been originally input.	
														Will need fixing eventually. PDR not essential for cargo delivery.	
i17570	RQ16438	IND TST - No Line Liability amount for GST deferred ABN/CAC clients	81-In Industry Test	2 BP2	IMPDECs	IND TST	ICS ID	Eagle Datamation International Pty Ltd	IMPDECs	MSG	5B.4.38	Cutover	IMDR - Line Duty Liabilities	No workaround exists	Cutover
i17904	RQ15619	IND Test - Underbond approval, display and deletion error. View screen lacking details	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	ics	5B.4.33	5B.4.34	UBMREQ	It is possible to find a 'full' view by using different hyperlinks and search menus. However the system linking to the wrong report in the system and producing incorrect outbound messages doesn't have a work around.	Cutover
i18846		ISMI 91 Other - Sort code lists by name.	25-Failed Retest	2 BP2	ISMD	UAT	ICS REF	Australian Customs Service	IMPDECs	Data	5B.4.39	Cutover	Sort code lists by name	Change request ISMI-445 refers.	Cutover
i20038		ISMI 490 CARST Messages to be Sent to Brokerage Clients	75-In UAT	2 BP2	UAT	UAT	ICS ID	UAT	IMPDECs	ICS	5B.4.32	5B.4.32	CARST message	No workaround required. ISMI-490 refers.	Cutover
i20888		CLEAR status trigger not activated in B.R.S (Business Readiness Simulation)	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	Gavin Millman & Associates	ICREP	ICS	5B.4.38	5B.4.37	STATUS	In Production either a fax authorising release sent to premises or an "over ride" button (still in development) used to trigger status.	Cutover
i22299		PROD - Fatal Error when attempting to amend a Quantity Conversion factor	60-Ready for Integration Test	2 BP2	ISMD	PROD	ICS ID	ACS	IMPDECs	Data		Cutover	Reference Files - Unit of Quantity Conversion screen	No workaround exists	Cutover
i23495		IND TST - CCF EDI - Licensed brokerage Role Access	81-In Industry Test	2 BP2	IMPDECs	IND TST	CCF Other	Gavin Millman & Associates (Aust) Pty Ltd		ICS		ASAP	EDI IPM - Licensed Brokerage Role Access	If the Importer role is granted to all clients with Licensed Brokerages, then the access rights are correct. However this should not be required and creates an unnecessary manual process.	Cutover
i23567		PROD - Amendments to N10s in PROD are not being highlighted in later versions	40-Analysis Complete		IMPDECs	PROD	ICS ID	ACS	IMPDECs	CI	5B.4.37	Cutover	Import Dec Header View	No workaround, but user can print both versions of the N10 and compare if necessary.	Cutover
i24378		IND Test - LCL cargo released at CTO	81-In Industry Test	2 BP2	ICREP	IND TST	ICS UBM	1-Stop Connections	ICREP	ICS	5B.4.45	5B.4.45	STATUS	No workaround as this process is automated.	Cutover
i29739		UAT - SACs (SF Sea Finalised) are not being withdrawn during the 1st withdrawal process as per DDS rules	65-In System Test	2 BP2	ISMT	UAT	ICS ID	UAT	IMPDECs	CI	5B.1.46b		SAC Withdraw	After repeated attempts the SAC is withdra	Cutover
i29757		Status - status calculation trigger from underbond approval failing	40-Analysis Complete	2 BP2	ISMT	UAT	ICS ICR	Australian Customs Service	ICREP	ICS				Use an additional trigger from a different report to get the cargo status recalculated.	Cutover
i29916		DGST & GST Amounts for Withdrawn decs being incorrectly reported in the ATO DGST interface file.	65-In System Test	2 BP2	IMPDECs	SYS TST	ICS IF ATO	ACS	ISMT	Batch	5B.1.44a	16 September 05	ATO non accredited DGST interface file	NO WORKAROUND	Cutover
i29999		IND TST - SAC with WET quote returns fatal error on submit	70-Ready for UAT	2 BP2	ISMT	IND TST	ICS ID	Customs	IMPDECs	CI	5B.4.46		SAC with lines create	A user can submit a Full Dec Format SAC v	Cutover
i30136	RQ26438	UMBREOR Missing to destination depot.	80-Ready for Industry Test	2 BP2	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	MSG				No workaround as the underbond advice to the recieving depot must be transmitted.	Cutover
i30225		IND TST - Unable to suspend a Nominee Broker Role - Duplicate Nominee Broker Role	75-In UAT	2 BP2	UAT	IND TST	ICS CLT	Australian Customs Service	IMPDECs	CI	5B.4.45		Client Role View - Suspend N	No work around. However it is difficult to o	Cutover
i30446 i30682	RQ29860	UAT - IMDR TRANSPORT LINE STATUS IS NOT RETURNED IN SEGMENT 6 OF IMDR IND TST - Fatal System Error received when clicking "Next" on Message Advice screen	70-Ready for UAT 75-In UAT	2 BP2 2 BP2	ISMT UAT	IND TST	ICS ID	Eagle Datamation Internation White Knight International Me	IMPDECS	CI	5B.4.46 5B.4.45		IMDR N10 SEA Message Advice Print	Assume that the Consolidated Cargo Statu No workaround exists for the fatal system of	Cutover Cutover
i31068		UAT and IND TST - EDI - IMDR not returning some MOA's	40-Analysis Complete	2 BP2	IMPDECs	IND TST	ICS ID	Australian Customs Service	IMPDECs	MSG			Import Declaration Response (IMDR)	There is no workaround	Cutover
i31217		IND TST - Self Assessed Clearance Declaration Response (SACR) Message - AQIS hold cannot be lifted	70-Ready for UAT	2 BP2	ISMT	IND TST	ICS ID	Eagle Datamation Internation	IMPDECs	MSG	5B.4.46		SAC AQIS hold is not able to	NO workaround exists.	Cutover
i31394		OTHER - SAC Low Val Dec not using threshold parameter	75-In UAT	2 BP2	UAT	OTHER	ICS ID	Australian Customs Service	IMPDECs	ICS	5B.4.45		FID	No workaround required.	Cutover
i31487		IND TST - No IMDR returned for Air IMD with approve pay	40-Analysis Complete	2 BP2	ISMD	IND TST	ICS ID	Eagle Datamation International Pty Ltd	IMPDECs	MSG			IMDR	No known workaround. Defect does not stop delivery or payment.	Cutover
i32089		IND TST - UBMs not approved when Houses Reported Last	70-Ready for UAT	2 BP2	ISMT	IND TST	ICS ICR		ISMD	ICS	5B.4.46			Withdraw UBMs and resubmit them.	Other
i13529	RQ13519	IND TST - PRODISR relaying incorrect error COUNT to client (errors are correct)	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	MSG	5B.4.37	5B.4.37	PRODIS - Error Message	Determine the actual number of errors by reference to the actual errors themselves.	Cutover
i17603		PROD - 60 day ruling on Start Dates overriding input of End Dates	90-Ready forProduction	2 BP2	IMPDECs	PROD	ICS REF	ACS	IMPDECs	Data	5B.4.26	5B.4.26	UNLOCODE FILE - cannot amend records	None	Cutover
i19129		SYS B - Advice message in a SIA response message quotes ABN for Arrival Type	55-Fix Provided	2 BP2	ISMT	SYS TST	ICS	Customs	ISMT		5B.1.30a	NFR			Other
i25051		UAT E2W2 Apparent duplicate match AQIS HRM indicator	70-Ready for UAT	2 BP2	ISMT	UAT	ICS CRA	AQIS	CRA	ICS			Alert Profile Evaluation Log	Acquit both	Cutover

USD#	Related Request	Incident Summary	Status	Pri BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i25089	request	IND TST - Second Payment Message incorrectly rejected	81-In Industry Test	2 BP2	IMPDECs	IND TST	ICS ID	Eagle Datamation International Pty Ltd	IMPDECs	Reports	5B.4.39	Cutover	Payment Message (PYS)	It is possible that the payment can be made after ARPAY is run in OSP and the payment status on the initial transaction status is set to PAID', or using the UI screen approval of the second payment may be possible. These work-arounds require confirmation	Cutover
i25102	RQ25057	Industry P4 Missing Shipping Marks in B/B UMBREOR message	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	Performance	5B.4.40	5B.4.41	UBMREQ	Yes appears to accept UBMREQR without the PCI segment No error sent to client	Cutover
i25462		IND TST GASVESSEL hold matched line with no profile match AQIS	30-Under Analysis	2 BP2	ISMD	IND TST	ICS CRA	AQIS	CRA	ICS	5B.4.40		Sea Impending Evaluation Log	None known	Cutover
i25645		Ind Tst - Incorrect Status Calculation of HAWBs	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	Gavin Millman & Associates (Aust) Pty Ltd	ICREP	ICS	5B.4.41	5B.4.41	STATUS		Cutover
i25804	RQ25191	IND TST - Client experiencing error when attempting to lodge TEST Import docs	65-In System Test	2 BP2	ISMT	IND TST	ICS CLT	R.W. Casperson	IMPDECs	Data			Client ABR Load	No work around	Cutover
i25878		IND TEST - Wrong SEACRR Response message	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	Bryn systems	ICREP	Interface	5B.4.40	5B.4.39	SEACR - Attached screen dump.	No work around for this issue.	Cutover
i25970		IND TST - CARST containing wrong Recipient Establishment IDs	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	BSF	5B.4.39		CARST	No workaround	Cutover
i26008		IND TST - X-Ray affecting Underbond Releases	81-In Industry Test	2 BP2	ICREP	IND TST	ICS ICR	1-Stop Connections	ICREP	MSG	5B.4.40	5B.4.40	UBMREQ - underbond/X-Ray messages	No workaround.	Cutover
i26208	RQ25647	Ind tst - status calculations incorrect 081-24201472	81-In Industry Test	2 BP2	ICREP	IND TST	ICS ICR		ICREP	ICS	5B.1.40b	5B.4.41	STATUS	none	Cutover
i26247		Underbond Request for Time Up (TUW) not being approved.	15-Change Request Req'd	2 BP2	ICREP	IND TST	ICS UBM	Australian Customs Service	ICREP	Infrastructu		5B.4.41	UBMREQ - Under bond Request for Time Up (TUW) to a Section 79 warehouse.	If this can not be fixed, manual / documentary processes may have to come into play at a Regional Level.	Cutover
i26437		OTHER - Status Calc failing when Witdrawing an ACR	81-In Industry Test	2 BP2	ICREP	OTHER	ICS ICR		ICREP	MSG	5B.4.40		STATUS		Cutover
i26757	RQ26282	Industry Test - No ICS Response to an Underbond Movement Request amendment.	81-In Industry Test	2 BP2	ICREP	IND TST	ICS UBM	1-Stop Connections	ICREP	ICS	5B.1.42a	5B.4.41	UBMREQ - ATTACHED	no work around.	Cutover
i27163		Underbond validation appears to be inconsistent with Stevedore Establishment ID's	92-Client Retesting	2 BP2	ICREP	IND TST	ICS ICR	Hi-Tech Freight Solutions(Aust) Pty Ltd	ICREP		5B.1.41a	5B.4.41	UBMREQ		Cutover
i28122		UAT - Cannot search for FID's via CI - "No Matches Found"	01-Open	2 BP2	ISMT	UAT	ICS	UAT	ICSEDS						Other
i28303		IND TST - The status of Carnets should automatically be changed to "Expired" when the system (Local) date equals the expiry date on the CARNET	70-Ready for UAT	2 BP2	ISMT	IND TST	ICS ID	ACS	IMPDECs	CI			Carnet	The only work around is to maintain a seperate register of CARNETS to ensure CARNET status is changed manually to EXPIRED.	Cutover
i28358		IND-TST Missing Response to line Delete on Cargo Report	75-In UAT	2 BP2		IND TST	ICS RPT	1-Stop	ICREP		5B.4.45	5B.4.43	SEACR UBMREQ	None	Cutover
i28538		IND-TST Underbond line Delete not processing correctly	92-Client Retesting		ICREP	-	ICS UBM	1-Stop							Cutover
i28771	i13918	c1015 - INDTST ICS Partshipment functionality	81-In Industry Test		ICREP	IND TST	ICS ICR	Australian Customs Service	ICREP	ICS			ICS Partshipment process		Cutover
i28939 i29037	RQ28736	Industry test - Sea Cargo Report ADD A CONT & DELETE CONT INDITST P4-SCR ADD / DELETE CONT AT LINE LEVEL INCORRECTLY DISPLAYED	80-Ready for Industry Test 80-Ready for Industry Test	2 BP2 2 BP2	UAT	IND TST IND TST	ICS ICR ICS ICR	GAVIN MILLMAN GAVIN MILMAN	ICREP ICREP	ICS ICS	5B.4.45 5B.4.45	5B.4.45 5B.4.45	ATTACHED ATTACHED	No work around function is not working to spect No work around not working to specs.	Cutover Cutover
i31577		IND TST & UAT - SACR not sending Line Liability Breakdown when required	01-Open		CCFIBM	IND TST	ICS ID	Eagle Datamation International Pty Ltd		MSG	DB.4.45	3B.4.43	SACR	Workaround is to search for the SAC on Customs Interactive to view relevant information.	Cutover
i31625		UAT - Users should not be able to amend a paid drawback	70-Ready for UAT	2 BP2		UAT	ICS ID	Australian Customs Service	IMPDECs	CI	5B.4.46		Drawback Amend	Processing rules advise not to update a paid d	Cutover
i31734		IND TST & UAT - The IMDR for GST deferrers is showing GST payable at the line level.	40-Analysis Complete	2 BP2	ISMD	IND TST	ICS ID	Australian Customs Service	IMPDECs	MSG			IMDR EDI response	No workaround	Cutover
i31967		IND TST - IMDR is not returned to client. Listed as sent in outbound message but not in MTF.	92-Client Retesting	2 BP2	IMPDECs	IND TST	ICS ID	Hi-Tech Freight Solutions(Aust Pty Ltd	IMPDECs	MSG			IMD N10 with AQIS producer code	Search for the DEC via CI via the hyperlinks from the Cargo report.  Ring the helpdesk and request manual	Cutover
														retransmission of the outbound message.	
i32076		SYS - NPD Messages sent to wrong EDI site - always going to Default EDI site	70-Ready for UAT	2 BP2		SYS	ICS	Customs	IMPDECs	MSG	5B.4.46			No workaround exists. NPD Messages are ser	
i32105 i32106		IND TST - Incorrect amount type code being returned in IMDR IND TST - Error on Print - Instrument data printing out on wrong tariff line	75-In UAT 50-Fix in Progress	2 BP2 2 BP2	UAT	IND TST	ICS ID	Eagle Datamation  Eagle Datamation	IMPDECs IMPDECs	MSG		1	IMDR Instrument data printing out on	User can log into CI an check duties taxes and The user can screen print the Tariff line rather	Cutover Cutover
i32126		IND 151 - Error on Print - Instrument data printing out on Wrong Tariff line IND TST - Cannot enter Refund Payment Details for Post Payment Withdrawal of a SAC	30-Under Analysis		ISMD	UAT	ICS ID	ACS	IMPDECS	CI			SAC - Short Form - Withdraw Post Payment	No workaround exists. Refund Payment Details can't be entered for Post Payment Withdrawal of a SAC.	Cutover
i32129		UAT - Fatal errror received when trying to view previous versions of a Drawback Claim	30-Under Analysis	2 BP2	ISMD	UAT	ICS ID	Australian Customs Service	IMPDECs	CI			Drawback View	No work around exists. User is unable to view previous versions of a Drawback Claim.	Cutover
i32155		UAT - Amended drawback claim to increase amount and duty rate as an external and the whole amount was paid as a refund not just the adjusted amount.	30-Under Analysis	2 BP2	ISMD	UAT	ICS ID	Australian Customs Service	IMPDECs	CI			Drawback Amend	No workaround exists.	Cutover

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USD#	Related Request	Incident Summary	Status	Pri	BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i32537	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	WHEN GST CLIENT AMENDED FROM PAY TO DEFER THE ORIGINAL CLIENT IS ENTITLED TO A REFUND	01-Open	2	BP2	IMPDECs	UAT	ICS ID	ACS	IMPDECs	ICS			IMPORT DECLARATION - AMEND CLIENT FROM GST PAY TO GST DERFERRED	USER CAN WITHDRAW VERSION 1 AND CLAIM A REFUND FOR THE CLIENT. A NEW DEC CAN THEN BE CREATED FOR THE CLIENT THAT DEFERS GST.  THE RISK HERE IS THAT THE USER MUST	Cutover
															ANSWER GOODS DELIVERED 'NO' TO WITHDRAW THE DEC, EVEN IF THE GOODS HAVE BEEN DELIVERED WHICH	
i32943		IND TST: Industry test SAM error - Import Declaration	01-Open			ISMD	IND TST	ICS ID	Federal Express (Australia) Pty	IMPDECs						Cutover
i32997		IND TST - Outbound EDI msg for suspend ATD not being sent.	01-Open		BP2		IND TST	ICS ID		IMPDECs	D (	FD 4 4/1	FD 404	ATD suspend outbound msg		Cutover
i9903 i10553		SVT - SAC Short Form via EDI error in ICS.  UAT B - E2W2 - 'Drawback Search' by Internal and External Client for an existing record - Result 'No Matches Found'	65-In System Test 40-Analysis Complete		BP3	ISMT IMPDECs	UAT	ICS ID	UAT	IMPDECs	Performance CI	5B.1.46b	5B.4.26 Deferred	Drawback search	This appears to still be a defect however it is avoidable by simply not entering the document owner id (it is optional anyway). Only the drawback claim id need be entered	Other Later
i10581		UAT B - AQIS FID Marks and Numbers missing from XML	15-Change Request Req'd	2	BP3	CRA	UAT	ICS IF AQIS	AQIS	CRA	Interface			ICS to AQIS FID xml	No workaround in that the data is lost to AQIS	S Later
i10978		UAT B - Contents of the BROKERAGE ERROR/QUERY SUMMARY REPORT is incorrect	25-Failed Retest	2	BP3	ISMD	UAT	ICS RPT	UAT	IMPDECs	Reports	5B.4.07	Cutover	Brokerage Error/Query Summary Report	No Workaround Exists	Later
i11082		UAT B - BRIO report - Broker Importer Summary REPORT returned incorrect results	01-Open			IMPDECs	UAT Bahamas	ICS RPT	UAT	IMPDECs	Reports		Cutover	Broker Importer Summary REPORT	There is no workaround. This report is returning incorrect results.	Later
i11371		UAT - UPE - Authority to Amend- Fatal System Error	30-Under Analysis			ISMD	UAT	ICS ID	ACS	IMPDECs	CI		Cutover	Customs Actions/Updates Hyperlink on the UPE View screen	No workaround - Customs can't authorise authority to amend UPE Statements	Later
i12220		UAT - EDI - FID N10 (Sea) - Maximum Import Document Advice allowed for ERRORS (50 - Business Rule) and ADVICES (50 - No Business Rule)	01-Open	2	BP3	ISMD	UAT	ICS ID	ACS	IMPDECs	MSG		Cutover	Import Declaration Advice	No workaround exists	Later
i13101		IND TST - Error Messages not referring to line errors	20-On Hold			CMR	IND TST	ICS ICR	1-Stop Connections	ICREP	MSG	5b.4.28	5B.4.28	OTHER - Error Mesagges	No work around.	Later
i15647		C644 - IND TST - UPE to SCR Link not established AQISIND - Change c644 applies	81-In Industry Test	2	BP3	UAT	IND TST	ICS ID	AQIS	IMPDECs	CI	5B.1.41a	Cutover	LINKING - Linking UPE to SCF	! Amending the voyage number on either the dec or the cargo report will establish a link.	Later
i17941	i8376	UAT - PYO - outstanding payment advice not being triggered	66-System Test Passed	2	BP3	ISMT	UAT	ICS STATUS	ACS	IMPDECs	MSG	5B.1.46a	Cutover	Outbound message - PYO outstanding payment advice	There is no work around, it is a requirement that the SAM is sent to the client prior to the declarations that are over 70 days outstanding for payment are withdrawn.	Other
i20642	RQ15500	Ind Test - Additional CARST message required	15-Change Request Req'd	2	BP3	ICREP	IND TST	ICS ICR	Gavin Millman & Associates (Aust) Pty Ltd	ICREP	MSG			CARST	The client obtains the est ID for the mandatory UB request from a third party.	Later
i20716		UAT - Amendment allowed on rejected IMD versions	15-Change Request Req'd	2	BP3	IMPDECs	UAT	ICS ID	ACS	IMPDECs	CI		Cutover	IMD Amend	No work around exists. Amendments can only be processed on current versions.	Later
i21091		UAT - Appears incorrect UPE data flowing to AQIS across the interface.	15-Change Request Req'd				UAT	ICS	AQIS	CRA	Interface			AQIS ICS Interface	Not required.	Later
i22849		c782 - IND TST - Client Registration Processing - Streamlining duplicate matching process	20-On Hold	2	BP3	IMPDECs	IND TST	ICS CLT	Australian Customs Service	IMPDECs	Performance		ASAP	Client Registration Processing	The system does currently work but enhancements to it's speed and the quality of the matches it returns are required.	Later f
i25223		Regression - UAT - UPE SEA - Selection of Passport Country is disabiling the cargo type drop down lis	t 70-Ready for UAT	2	BP3	ISMT	UAT	ICS ID	UAT	IMPDECs	CI		Cutover	UPE Create	Once the Passport Country is slected the cargo type drop down list is disabled, if the user this the save button an error message is displayed - once the window containing the error message is closed the cargo type drop down list is enabled	Later
i25601	RQ21177	IND TST- SEACR - Bill of Lading Origin - Only Australia Error	15-Change Request Req'd				IND TST	ICS ICR	Sandfield Associates Ltd	ICREP	MSG			SEACR - message	"Where the Bill of Lading Origin is in Australia the clients should quote the original port of lading in that field.". This will be short term until such time as c1018 is implemented shortly after cutover.	
i25611		c1010 - ATO - Excise Equivalent Goods File - Complete Replacements of Import Declaration information required	20-On Hold	Ш		IMPDECs	IND TST	ICS IF ATO	Australian Customs Service	IMPDECs	Interface			ATO Interface		Later
i25614		IND TST GAS HOLD workgroup issue AQIS	65-In System Test	2		ISMT	IND TST	ICS CRA	AQIS	CRA	ICS	5B.1.46b		Assessment processing	AQIS places all users in default work group for these matches.	Later
i25816 i25817		E1P4 - Missing UBMREQR for rescind notice advice PROD - P1 AQIS cannot access BRIO reports.	92-Client Retesting			ICREP	IND TST	ICS ICR ICS IF AQIS	Menzies	ICREP CRA	ICS Interface	5B.4.40	5B.4.39	UBMREQ AOIS Interface PRIO Paperts	No viable workeround	Later
i25817		PROD - P1 AQIS cannot access BRIO reports.  UAT - Lodge S71E for Break Bulk FID 10 Sea	01-Open 40-Analysis Complete			EDSDBA IMPDECs	PROD UAT	ICS IF AQIS	AQIS UAT	IMPDECs	Interface CI			AQIS Interface BRIO Reports S71E Create	No viable workaround  None	Later Later
i26326		IND TST - SAC Auotopay (EPA) Message not being processed.	15-Change Request Req'd				IND TST	ICS ID	ACS	IMPDECs	MSG		Post Cutover	Automatic payment message for a Self Assessed Clerarance (SAC) not being processed	User can pay the dec using the ICS UI payment functionality	Later
i27144		UAT - drawback create - fatal error when submit button selected - Change Request c773	40-Analysis Complete	2	BP3	IMPDECs	UAT	ICS ID	Australian Customs Service	IMPDECs	CI			DRAWBACK CREATE SCREEN - SUBMIT BUTTON	3	Later

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USD#	Reduest	Incident Summary	Status	Pri	BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i27565		C1353 - IND TST - Status for Cargo where Goods Delivered	01-Open	2	BP3	ICREP	IND TST	ICS ICR		ICREP	ICS			STATUS		Later
i27637		IND TST - unable to withdraw import declaration	30-Under Analysis			ISMD	IND TST	ICS ID	Australian Customs Service	IMPDECs	CI			unable to withdraw Import Dec	not known - dec should be able to be	Later
		·	-											·	withdrawn	
i27866	i27381	IND TST - Imports messages failing & waiting for system Access.	01-Open	2			IND TST	ICS ID	Federal Express	ICSEDS	MSG					Other
i27911		IND TST - No PYR after Status change from 'Held' to 'Clear'	70-Ready for UAT	2			IND TST	ICS ID	Australian Customs Service	IMPDECs	MSG	5B.4.46		Payment Receipt	Payment receipt is sent if the original IMD cor	
i28107		UAT - UPE Sea and Air Cargo screens - country display sequence	05-Awaiting Further Info			ISMD	UAT	ICS ID	Australian Customs Service	ISMT	CI			UPE Create		Other
i28212		IND TST - CARNET Financials not fucntioning correctly when Status Write Off	30-Under Analysis	2	BP3	ISMD	IND TST	ICS ID	ACS	IMPDECs	CI			CARNET Financials when Status Write Off	The workaround would be to have the Debit	Later
i29232		HAT ATD OUR WAR AND OUR PROPERTY OF THE CLEAR COLUMN	02 O Aiti D	- 2	DD2	ICMD	UAT	ICS ID	UAT	IMPDEC-	CI				Note cancelled manually through QSP	Later
129232		UAT - ATD Outbound Messages not being received by Client for UPE Statement with CLEAR Status	02-Open-Awaiting Response	e 2	BP3	ISMD	UAI	ICS ID	UAI	IMPDECs	CI			UPE Statement ATD Outbound Messages	No workaround, but cargo will have a "Clear" status and thus CARST/SAM for release of	Later
														Wessages	goods.	
i30216		SYS - Undefined error when validating a Drawback	65-In System Test	2	BP3	TMZI	SYS	ICS ID	Customs	IMPDECs	CI	5B.1.46b		Drawback	Workaround is to use a correct Branch ID. If a	aı Later
i31565		ATD Security Code not being populated for UPEs.	01-Open	-		ISMD	UAT	ICS ID	ISMD	IMPDECs	MSG	35.1.400		UPE Statement ATD Outbound		Later
101000		The decarty dead not being populated for the Est.	от орол	1 -	D. 0	IONID	0,11	10015	IONID	IIII DEGG				Messages	for UPEs as required.	Lator
i31596		SYS - Broker not receiving S71E MAA messages	15-Change Request Req'd	2	BP3	IMPDECs	SYS	ICS ID	Customs	IMPDECs	MSG			S71E MAA	Workaround is for the broker to contact the im	n Later
i31739		SYS - Outbound Messages on UPE - no CSA message sent to Importer	30-Under Analysis	2	BP3	ISMD	SYS	ICS ID	Customs	ISMT	MSG			UPE Outbound Messages	No workaround exists, however if the client is	Later
															receiving a PEA and ATD then that will be	
															acceptable until post cutover.	
i32083		UAT - Drawback ID AAAA9TYJR not printing correctly	01-Open	2	BP3	ISMD	UAT	ICS ID	ACS	IMPDECs	CI			Drawback Print	There is no workaround for this particular	Later
															document, however other Drawback prints	
				$\perp$											are functioning correctly.	
i32666		IND TST - Message Advice View does not always show all related line numbers.	01-Open			ISMD	IND TST		ACS	IMPDECs	CI			Message Advice View	There is no workaround, but this is low priority	
i32998	D0070//	Client emailed re CARST s in the test environment	15-Change Request Req'd		BP3	ICREP	IND TST	ICS ICR	CANTAC	ICREP	ICS				No workaround until problem is fixed. CTO's	
i27988	RQ27864	Email: Industry Test - umbreqr not received before departure	01-Open			ICREP ICREP	IND TST	ICS ICR	QANTAS	ICSEDS ISMT	ICS					Other
i30253 i30260		SYS - AWO with Surplus Packages treated as Surplus Consignment and link to ACR lost SYS - ACR Status not being correctly set	01-Open 01-Open	_	Low	ICREP	SYS SYS	ICS ICS	Customs Customs	ISMT						Later Later
i31420		UAT - Cannot select AQIS Package Type in FID	01-Open	2	LOW	UAT	UAT	ICS	UAT	IMPDECs	CI			AQIS Package Type Shared	none	Cutover
131420		OAT - Callifor Select ACIS Fackage Type IITTID	01-Орен	-		OAI	UAI	103	UAI	IIVIFDEGS	Ci			Select Single	none	Culovei
i30032		Lengthy Screening Period Expiry and no status calculation	01-Open	2		UAT	UAT	ICS ICR		UAT					No workaround.	Later
i32064		Fatal View Overflow when viewing N10 FIDs greater than 50 lines	30-Under Analysis	2		ISMD	SYS TST	ICS ICR		CPT						Later
i10017		SVT - Outturn reports does not link with Air Cargo Reports	40-Analysis Complete		BP1	CPT	SVT	ICS ICR		CPT	MSG					Other
i10176		The Outturn Reports Does not link with the AirCargo Report	40-Analysis Complete	3	BP2	ISMD	UAT	ICS ICR	Customs	ICREP	CI			AIROUT - LINKING	Not Required	Later
i11102		AQISIND - Unable to acquit Overdue tasks	01-Open	3	BP2	ISMD	IND TST	ICS CRA	Australian Customs Service	CRA	CI			Overdue Task List screen.	Affected tasks will need to be acquitted via a	Later
															backend process.	
i13303		IND TST - NPD on Refund Missing Text	15-Change Request Req'd	3	BP2	CRA	UAT	ICS ID	CRA	CRA	MSG			Notice to Produce Documents -	This information can be communicated to	Later
				44										Refund	clients manually.	
i15504		Tariff Classification Statistical Code List screen - NOT INDICATING TOTAL RECORDS IN LIST	01-Open	3	BP2	ISMD	PROD	ICS ID	ACS	IMPDECs	ICS		Deferred	Tariff Classification Statistical	Page theough all records to determine total	Later
i15612		T-:#Cl:#	01.0	2	DD2	ISMD	UAT	ICS ID	ACS	IMPDEC-	ICC		4-6	Code List screen Tariff Classification search	number of records None	Later
113012	i19126	Tariff Classification search screen - not returning required data	01-Open	3	BP2	12IMD	UAT	ICS ID	ACS	IMPDECs	ICS		deferred	screen	None	Later
i18743	117120	UAT - S71E Subsequent Move functionality not working as intended	65-In System Test	3	RP2	ISMT	UAT	ICS ID	Australian Customs Service	IMPDECs	CI	5B.1.46b	Cutover	S71E Subsequent Move Create	There is no workaround. The system is	+
110710		on one subsequent more fundamentally not nothing as interior	oo iii ogalam reak	ľ	D. 2	ionii	0,11	100 15	Additional Oddionid College	IIII DEGG	0.	05.1.100	Guiovoi	or in Subsequent more oreast	deriving incorrect information from rejected	
															subsequent movement applications.	
i19697		E2 W2 - incomplete status calculation on AIR withdrawal	40-Analysis Complete	3	BP2	ISMT	UAT	ICS ICR	Australian Customs Service	ICREP	ICS	5B.4.32	5B.1.32a	AIRIAR	Nor Required	Later
i19744		SYS - Issues with the AWO View screen	70-Ready for UAT	3	BP2	ISMT	SYS TST	ICS ICR	comparts australia	ISMT	CI	5B.4.46		Air Waybill Outturn View screen		Other
i21951		Ind Tst - Resend status sends incorrect CARST	20-On Hold	3	BP2	ICREP	IND TST	ICS ICR	Eagle Datamation International	ICREP	ICS		5B.4.35	CARST	Use CI to confirm status	Later
				11					Pty Ltd							
i22368		ISM 476 - Status overide for Air & Sea Cargo Reports	55-Fix Provided	3	BP2	ISMD	OTHER	ICS ICR	ACS	ICREP	CI		5B.4.37	CARST - Status override	Not Required	Later
:22027		F1 A:	20 0- 11-14	1	DD2	ICREP	UAT	ICC ICD	0	ICDED	CI			OTHER	Net Described	Later
i22827	RQ15241	Email - Air Interactive Outbound For Unsolicited Messages Are not usefull As There Are No Identifying Details Displayed	20-On Hold	3	DPZ	ICKEP	UAI	ICS ICR	Qantas	ICREP	CI			UTHER	Not Required	Later
i23691	KQ13241	UAT-ACR-Consolidated Cargo Status of AQISSEIZED does not appear to generate	01-Open	3	RP2	ICREP	UAT	ICS STATUS	UAT	ICREP	CI			STATUS - ACR Status	No workaround	Later
123071		DAT AGIT Consolidated Cargo Status of AGISSEIZED does not appear to generate	от-орси	١	DIZ	IOREI	07(1	103 314103	OAT	IOILLI	Ci			STATOS - ACIC Status	W Worker Guria	Luici
i33035		ABN = 77005562354 Environment = ICS PROD Site ID = FFG667G	01-Open	3 E	BP2		PROD	ICS CLT		User Support	Certificate					Other
i6313		UAT - V5.A AQIS EDI Only CP Risk message answers	01-Open	3	BP2	ISMD	UAT	ICS ID	AQIS	IMPDECs	MSG		Deferred	FID - CP Risk questions	allow some set of users to put in edi and	Later
		, , , , , , , , , , , , , , , , , , ,	'												recive back contradictory answers	
i10274		IND TST - S71E View screen - Destination data incomplete	01-Open	3	BP3	ISMD	IND TST	ICS UAT E2W2	ACS	IMPDECs	CI		Deferred	S71E movement Screen	There is no workaround, but the correct	Later
															information is being transmitted to EXAMS.	
										ļ					Low risk incident.	
i10683		UAT - Regression: Delivery Address disapeard from Import Declaration (N20) Transport Details Amend	d 01-Open	3	BP3	ISMD	UAT	ICS ID	ACS	IMPDECs	CI	]	Deferred	IMD Transport Details Amend	No Work Around exists but this is not a high	Later
			1	Ш							L		L		priority.	
i10686		IND TST 5B.3.01 PEA Outbound msg sent not in Summary Details	50-Fix in Progress	3	BP3	ISMD	IND TST	ICS ID	ACS	IMPDECs	CI	5B.4.09	Deferred	UPE - Summary Details/Event		Later
											I	1		History	Outbound UPE messages failing at CCF. This is a priority 2 and will be fixed prior to go-live.	5
											I	1			Believe this will also fix this problem relating	
	l											1	I		to Event History not showing UPE message	
													1		sent. The message has not been sent	
											I	1			1	
			1	1 1			1	1			l	L	L	1	4	of 9

USD#	Related Request	Incident Summary	Status	Pri E	BP .	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i10997	Request	CMR V5 (AQIS) - UPE period of absence no validation **ISMI363**	20-On Hold	3 B	3P3 I	MPDECs	UAT	ICS ID	Australian Customs Service	IMPDECs	CI		Deferred	UPE Create	Client is able to enter 'Period of Absence', the issue is just that it isn't mandatory.	e Later
i11001		CMR AQIS - UPE passport mandatory fields **ISMI362**	20-On Hold	3 B	3P3 I	MPDECs	UAT	ICS ID	Australian Customs Service	IMPDECs	CI		Deferred	UPE Create	When clients are registered ensure that 'ImporterPassportNo' and 'ImporterPassportCntryIssue' are populated.	Later
i11272		EDI.SDG - Descriptions for Nature Type in Code List incorrect	01-Open	3 B	3P3	CREP	OTHER	ICS ID	ACS	IMPDECs	MSG		Deferred	SDG	SDG is affected. No problem for go live	Later
i11333		IND TST - Processing of STATUSSCRL event failed	01-Open	3 B	3P3	SMD	IND TST	ICS STATUS	Customs	ICSEDS	MSG			RGA7 - STATUSSCRL trigger failure		Other
i11377		UAT - ICS ID - Import Declaration Amber Statement did not Save in 'Header	20-On Hold	3 B	3P3	MPDECs	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Import Declaration Navigation Options Create	Only workaround is for External clients to contact Customs directly to specify which line of the declaration they are creating as 'Amber'.	Later
i11434		UAT W2 - The term "Importer" on N30 screens is misleading.	20-On Hold	3 B	3P3 I	MPDECs	IND TST	ICS ID	ACS	IMPDECs	CI		Deferred	Import Declaration Create, Amend N30 - CI	Change - ISMI 433 - deferred post Imports implementation. Does not impact processing.	Later
i11724		PROD - Exchange Rates Amend: Validation rule ref_cur_xamd	90-Ready forProduction	3 B	3P3 I	MPDECs	PROD	ICS REF	ACS	ISMD	Data	5B.4.04			Modify the validation formbean so that, for rule ref_cur_xamd_e004, it only compares the Start Date to the System Date if the Start Date has been amended.	Other
i12049		UAT - Tariff Line Create screen returns system error when Security Indicator Checked	20-On Hold	3 B	BP3	MPDECs	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Tariff Line Create screen	External user can create and submit a FID. This will give the Customs duty amount payable. They can take this to Customs for security purposes (excludes Dumping securities).     Dumping Securities. Customs will provide a dummy security identifier linked.	
i12192		IND TST - RGAF Imports Dec Post Processing	01-Open	3 B	3P3 I	SMD	IND TST	ICS ID	Customs	ICSEDS	MSG			Import Declaration	NONE - it needs to be fixed	Other
i12313		UAT - Amber Reason Type (line level) is not populating in Amber Statement screen	20-On Hold	3 B	3P3	MPDECs	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Import Declaration Create screen	User must accept Amber Reason Type from the Header screen.	Later
i12316		UAT - Amendment should not be permitted on an Import Declaration which has a Rejected Refund	15-Change Request Req'd			MPDECs	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Import Declaration Amend screen	Users can still lodge an amendment to a rejected refund. This defect can be addressed post go-live.	Later
i12348		UAT - Country Code creates Fatal System Error on Dumping Re-assessment search	20-On Hold	3 B	3P3 I	MPDECs	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Dumping Reassessment Search screen	By manually entering the code the correct data is returned so a workaround exists.	Later
i13192	i12679	IND TST - Print function is cutting off parts of the Community Protection Risk View screen	01-Open	3 B	3P3 I	SMD	IND TST	ICS ID	ACS	IMPDECs	CI		Deferred	Community Protection Risk View screen - prints	Possible workaround is to take a screen dump and drop it into a word document, then print that out.	Later
i13293		UAT - Import Declaration Tariff Line Summary View screen displaying incorrect information	01-Open	3 B	3P3 I	SMD	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Import Declaration Tariff Line Summary View screen	No work around but can be lived with	Later
i13358		IND TST - Undefined error when trying to search in the Vessel Summary Search screen	25-Failed Retest	3 B	3P3 I	SMD	IND TST	ICS ICR	Customs	ICREP	CI	5B.4.44	5B.4.43	Vessel Summary Search	Search option of Vessel ID, Voyage Number AND Discharge Port DOES work - it is only Vessel/Voyage combination not working.	Focus
i13482		IND TST - Community Protection Risk View Screen Cutting off Text	01-Open	3 B	3P3 I	SMD	IND TST	ICS ID	ACS	IMPDECs	CI		Deferred	Community Protection Risk View screen	There is no workaround, but this can be lived with until after qo-live.	Later
i13722		Sea Cargo - Cargo Report Status on Ocean Bill is incorrect	01-Open	3 B	BP3	SMD	IND TST	ICS ICR	Australian Customs Service	ICREP	ICS			STATUS	The Ocean Bill HELD status arises when the FF indicator is ticked. It should reflect the need for an underbond movement. The HELD status only remains until such time as the underbond request is received. At that point status is correct. The workaround	Later
i13769	RQ13580	IND TST - Incorrect Error Message "Marks And Numbers is mandatory"	01-Open	3 B	3P3 I	SMD	IND TST	ICS ID	Eagle Datamation International Pty Ltd	IMPDECs	MSG		Deferred	error message	Error message is provided to the client, even though it is incorrect. We will accept this issue until after qo-live.	
i13909		IND TST - Error Message incorrectly displaying tariff line number	01-Open	3 B	3P3	SMD	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	SAC Declaration Create screen	No workaround. Still unable to sumbit, as desired. It would be nice if user was notified earlier.	Later
i14083		Test Problem with Withdrawl of MAWB with HAWBs attached	01-Open	3 B	3P3	CREP	IND TST	ICS ICR	Qantas	ICREP	ICS			AIRCR	Outturn MAWB as zero packages landed and result = 'SH'.	d Later
i14212		PROD - Duplicate Estab Codes via Establishment Batch Load	20-On Hold	3 B	3P3	SMD	PROD	ICS REF	ACS	IMPDECs	Batch	5B.4.13	Deferred	Establishment Batch Load	No work around	Later
i14353	RQ13646	IND TEST - EDI/CI date and time display in CI is incorrect	01-Open	3 B	3P3 I	SMD	IND TST P4 EDI / UI	ICS ICR	Eagle Datamation International Pty Ltd	ICREP	Environment			OTHER - edi message sent viewed as Cl. SDG states the GMT time should be local time in Cl	Please adjust the GMT date/time stamp to local date/time until the incident is fixed.	Later
i14769		SEAOUT - UTC Time not converting to local time.	01-Open	3 B	3P3 I	SMD	IND TST	ICS ICR	Eagle Datamation International Pty Ltd	ICREP	Help			SEAOUT	Ignore the CI time or be aware that the time has not been converted to local time.	Later

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USD#	Related Request	Incident Summary	Status	Pri B	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i15299	RQ14624	Email - Sea cargo report bill search error	01-Open	3 BF	3 ISMD	IND TST P4	ICS ICR	Australian Customs Service	ICREP	Data			SEACR	Conduct searches without the dash character or use the Ocean Bill and perform a higher level search.	Later
15740	KQ14024	BLK SCR Requires a Mandatory PCI Segment	01-Open	3 BF	3 ISMD	IND TST P4	ICS ICR	Maersk Shipping Aust	ICREP	Performance			SEACR - Screen dumps	Not required.	Later
i15912		UAT - Cargo Reports - Amendment allowing SAC and FF indicator on Cargo reports	01-Open	3 BF	3 ISMD	UAT	ICS ICR	Australian Customs Service	ICREP	ICS			attached SEACR AIRCR	Dont check the SAC indicator when amending a Cargo Report	Later
i16037		IND TEST No creation date and time for UPE in a SCR.	01-Open	3 BF	ISMD	IND TST	ICS	ACS	CRA	CI			SCR Evaluation Log screen	Users can navigate to the Event History screen for each work Item to determine the date/lime of lodgement, however this may cause delays in evaluating APMATCH tasks. This is a low priority defect.	Later
i16039	RQ13343	IND TST - AIROUT not being created when reported at midnight.	01-Open	3 BF	3 ISMD	IND TST	ICS ICR	Eagle Datamation Internationa Ptv Ltd	ICREP	ICS			AIROUT	This is a technical error. IT can be avioded by not sending an AIROUT with time 00:00	Later
i16725	RQ16683	E1 P4 - AIRINT (UBMREQE) error responses	01-Open	3 BF	3 ISMD	E1 P4	ICS ICR	Infotech Computers NZ	ICREP	MSG			AIRINT	Not required.	Later
i16813	KQ 10063	IND TST - Client Business / Postal Address Anomaly	01-Open	3 BF	ISMD	IND TST	ICS CLT	Internal / External Users	IMPDECs	CI		deferred	Client Address Create / Client Address Amend	You can make the business and postal address the same if you first create the business address, create a postal address that is not the same as the business address, amend the postal address and save the changes.	Later
i16962		PROD - Exchange Rate Load error if not run on same day as file	90-Ready forProduction	3 BF	3 IMPDECs	PROD	ICS REF	Customs	ISMD	Batch	5B.4.23		RFBSEX01 - Exchange Rate Load	Raise a CDCR to have the data loaded.	Other
i17000	RO16589	IND TST - CARST's with a HELD status, unlike Cleared status, never include the number of packages	01-Open	3 BF	ISMD	E1 P4	ICS ICR	Infotech Computers NZ	ICREP	MSG			CARST - CARST messages for air cargo	Clients are to outturn against total packages on the AIRCR and when all have been received against the original report, the outturn result is to be 'NIL'.	Later
i17784		UAT - UPE Summary Details View screen - Status Summary Details section - Payment Status field - Unaccompanied incorrectly spelt "uncompanied"	01-Open	3 BF	ISMD	UAT	ICS ID	UAT	IMPDECs	CI		Deferred	UPE Summary Details View screen - Status Summary Details section - Payment Status field	There is no workaround. We can live with this defect, but it looks unprofessional to our external clients.	Later
i17957		Brio Report - Approved Underbond Movements returning incorrect data	01-Open	3 BF	ISMD	UAT	ICS RPT	Australian Customs Service	IMPDECs	Reports		Deferred	Approved Underbond Movements Brio Report	No work around exists, as the data is extracted from Teradata Tables. All relevant data is returned in the report, but FCX is reported as FCL. Users can refer to the actual underbond for correct data.	Later
i18143		UAT test - Underbond hyperlink not working from Cargo report	01-Open	3 BF	3 ISMD	UAT	ICS ICR	Australian Customs Service	ICREP	ICS			UBMREQ	Search for the UB using the UB search menu.	Later
i18172		UAT- No ATD recieved even though Dec Status = FINALISED and Cons. Cargo Status = Clear	20-On Hold	3 BF	3 IMPDECs	UAT	ICS ID	ACS	IMPDECs	MSG		Deferred	ATD	Customs to amend the Goods Delivered indicator in the "Customs Actions/Updates" screen.	Later
i18836	RQ18719	IND TST - Misleading error generated for transport line on FID	01-Open	3 BF	ISMD	IND TST	ICS ID	Transaxiom (Asia Pacific) Pty Ltd	IMPDECs	MSG		deferred	FID - EDI (IMD) and CI (Transport Details)	No work around. This error is confusing for external clients, but it is not a high priority. Advise clients to check transport line structure validation if this error is received.	Later
i19051		IND TST - ICS TO ABS - Tariff Stats Code File - Non current information being included	01-Open	3 BF	3 ISMD	IND TST	ICS IF ABS	ACS	IMPDECs	Interface		Deferred	ICS TO ABS - Tariff Stats Code File	No workaround, but this is low priority.	Later
i19066	RQ18656	IND TST - Line AQIS Indicator is incorrectly returned in outbound message	01-Open	3 BF	3 ISMD	IND TST	ICS ID	Eagle Datamation International Pty Ltd	IMPDECs	MSG		Deferred	FID Message	Ignore indicator. User knows if AQIS Concern Type or AQIS lodgement question is answered.	n Later
i19814		IND TST - Lodgement Questions FATAL SYSTEM ERROR 06161019 AQISIND	01-Open	3 BF	ISMD	IND TST	ICS ID	AQIS	IMPDECs	ICS		Deferred	Reference file LGMNTQST-Q1- EDMAIN Lodgement Question Search screen	Only if clients do not list community protection questions.	Later
i20755		UAT - Refund View Screen - Client and Broker Reference Fields not displaying correct data	30-Under Analysis	3 BF	3 ISMD	UAT	ICS ID	Australian Customs Service	IMPDECs	CI		Deferred	Refund View screen	Does not effect processing. Low priority	Later
i20870		P4 W2 - AWO hyperlink not presented in CI for Partshipments	65-In System Test	3 BF	3 ISMT	UAT	ICS ICR	Customs	ICREP	ICS	5B.1.46b		AIROUT - AWO Hyperlink	Can view AWO via the AWO search screen.	Later
i20885		UAT - SCR - BLANK ADD for Consignee when populated	01-Open	3 BF	3 ICREP	UAT	ICS ICR	UAT	ICREP	ICS			SEACR	If this problems surfaces clients should be informed that to avoid this problem they should not completely fill the address field.	Later
i22752		OTH - Query regarding BSF Spec and the Data Dictionary for the ATD Outbound Message field "N30 Marks and Numbers"	01-Open	3 BF	3 ISMD	OTHER	CCF BSF		ISMD	BSF			ATD BSF Specs	, , , , , , , , , , , , , , , , , , , ,	Other
i23242		No Outbound Message sent to client	01-Open	3 BF	3 ICREP	IND TST	ICS RPT	Speedi Software NZ	ICREP	MSG			OTHER	Replace the affected message	Later
i23645		UAT - In Import Declaration Header View, Total Customs Value is not displayed	01-Open	3 BF	3 ISMD	UAT	ICS ID	ACS	IMPDECs	CI		Deferred	Import Declaration Header View	Total Customs Value is diplayed in the Duties, Taxes & Charges screen, so clients should be directed to that screen.	, Later

USD#	Related Request	Incident Summary	Status	Pri Bl	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category Fix Versi	on Target	Screen / Msg	Workaround	Critical
i24130	RQ23557	Email: SEACR, Marks and Numbers is claimed to be mandatory	01-Open	3 BP	3 ICREP	IND TST	ICS ICR	Eagle International	ICREP	MSG		SEACR - Attached SCR & SCRR	If the client includes Marks and Numbers in the PCI segment in the BLK SCR it will work. The client only need put in a single character.	Later .
i24232	i24155	PROD - AC01 - RGDF - Import Dec List	01-Open	3 BP	3 ISMD	PROD	ICS ID	ACS	IMPDECs	ICS	Cutover	RGDF -Import Dec List Error	No workaround required - error messgae only.	Later
i24923		Ind Test - UBM status not recalculated when UBM type amended	40-Analysis Complete	3 BP	3 CRA	IND TST	ICS UBM	1-Stop Connections	ICREP	CI	5B.4.42	UBMREQ - Amend Cargo Search Assessment / UB movement type	Use only 'Hold this only unit' UB Movement type in assessments.	Later
i25188		ISMI-91 Part 1 - List Currencies in Name order on Search screen.	40-Analysis Complete	3 BP	3 ISMD	OTHER	ICS REF	ACS	ISMD	5B.4.39				Other
i25242		SYS - AWO by UI with > 9 lines Heading not populated when View	70-Ready for UAT	3 BP		SYS	ICS	Customs	ISMT	5B.4.46				Other
i25281		E2W2-Surplus Indicator on PDR is NO when PDR Line does not link to SCR Line or Cargo List Line.	01-Open	3 BP	3 ISMD	UAT	ICS ICR	UAT	ICREP			PRODIS - E2W2-Surplus Indicator on PDR is NO when PDR Line does not link to SCF Line or Cargo List Line.	When viewing the PDR the client will be alerted to this problem if they try to view the manifest for the container from the PDR view the hyperlink for the cargo report will not appear.	Later
i25622		UAT - FID - Transport Details View: Go to Container No. not retrieving correct Container	01-Open	3 BP	3 ISMD	UAT	ICS ID	UAT	IMPDECs	CI		FID - Transport Details View	Workaround would be to manually page through the container list until you get to the right one.	Later
i25628		UAT - FID - 1000 Transport lines (Only 999 lines displaying)	01-Open	3 BP	3 ISMD	UAT	ICS ID	UAT	IMPDECs	CI	Deferred	FID	No workaround required - low priority incident as 999 lines are processed, only the last line is missing.	t Later
i25639	RQ24950	Email: Imports test - AIRAAR, not showing time.	01-Open	3 BP	3 ISMD	IND TST	ICS HLP		ICREP	ICS		AIRAAR	It is evident that the time is also used in validating data.	Later
i25675		IND TST - UPE statement - consolidated status CLEAR but Document status still HELD	01-Open	3 BP	3 ISMD	IND TST	ICS ID	Australian Customs Service	IMPDECs	CI	Deferred	Unaccompanied Personal Effects Statement View - Consolidated Status = CLEAR Document Status = HELD	This will not affect cargo release, as the status is "Clear".	Later
i25685		UAT - Fee Schedule Search - Fatal System Error	01-Open	3 BP	3 ISMD	UAT	ICS	UAT	IMPDECs	CI		Fee Schedule Search - Fatal System Error		Later
i25857	RQ24839	IND TST - Ambiguous error with import declaration amend.	81-In Industry Test	3 BP	3 IMPDECs	IND TST	ICS ID	Eagle Datamation Internationa Pty Ltd	IMPDECs	MSG		IMD	Armed with the knowledge that a deleted line is stored on the database, analysis of previous versions will reveal which line has generated the error.	Later
i25902		UAT TST - No link between the Sea Cargo Report and UPE Statement	01-Open	3 BP	3 ISMD	UAT	ICS ID	ACS	IMPDECs	CI	Deferred	SEA CARGO REPORT VIEW	Check the link through the UPE view.	Later
i26215	RQ25763	Ind Tst - Unknown error on AIRCR amendment.	30-Under Analysis	3 BP	3 ISMD	IND TST	ICS ICR	Speedi Software NZ	ICREP			AIRCR	At least one data item must be changed in a change message.	Later
i26486		UPE - Search on select combination returns FATAL system error	40-Analysis Complete	3 BP	3 ISMD	UAT	ICS	UAT	IMPDECs	CI		Import Document Search	No workaround	Later
i26696	RQ25077	Email: AIR Issue 630 ACS ISSUE RQ?????? - Handled-carrier ABN in AIRINT is being rejected	15-Change Request Req'd	3 BP	3 ICREP	IND TST	ICS ICR	Qantas	ICREP			AIRINT	Qantas to submit their own ABN in the AIRIN until secondary ABN or CCID can be submitted in report.	T Later
i26951		Ind Test - PRODIS not displaying surplus when it should	01-Open	3 BP	3 ISMD	IND TST	ICS ICR	1-Stop Connections	ICREP			PRODIS	No work around.	Later
i26952	RQ26844	INDUSTRY TEST CARST B/B - Marks & Numbers have semi-colons instead of colon as element delimiter	15-Change Request Req'd	3 BP	3 ICREP	IND TST	ICS ICR	1-STOP	ICREP	MSG		SEACR - SEE ATTACHMENT	No work around	Later
i27395		IND TST - Help needed with EDI IMD message (broker details)	01-Open	3 BP	3 IMPDECs	IND TST	ICS ID	DHL International (Aust) Pty Ltd	IMPDECs	MSG		IMD - EDI	No workaround required	Later
i27512		UAT - SEAINT EDI message falling when Mode of Movement equals 'ROA'	01-Open	3 BP	3 ICREP	UAT	ICS	UAT	ICREP			SEAINT - EDI message failing when Mode of Movement equals 'ROA'	Submit both the Cargo Report and Underbonds separately.	Later
i27890		SYS - Sea Cargo Report - EDI Details View screen is incorrect.	01-Open	3 BP	3 ICREP	SYS	ICS	Customs	ISMT	CI		SCR EDI Details View screen	Be aware that they the Sender and User Sites are reversed when viewing the EDI details screen.	s Other
i28060		UAT - N20 displays incorrect informational message when linked to ACR	01-Open	3 BP	3 ISMD	UAT	ICS ID	UAT	IMPDECs	CI		IMD - N20		Later
i28195		UAT - Woodlevy Refund Message is incorrect for Import Declaration	01-Open	3 BP	3 ISMD	UAT	ICS ID	Australian Customs Service	IMPDECs	CI		IMD Refund	No Work Around. Low priority	Later
i28302		UAT - Unable to lodge 'PUP' FID	01-Open	3 BP	3 ISMD	UAT	ICS ID	Australian Customs Service	IMPDECs	CI		FID - "PUP"	Put a "Y" in the PUP indicator line.	Later
i28320		IND TST - UI "Gross Weight" field in the AIRCR only showing integer	81-In Industry Test		3 CCFIBM	IND TST	ICS tba	DHL	CCFIBM	CI 5B.4.44		CI-AIRCR Create & Amend		Other
i29041		UAT - Unable to print more than 13 errors through the print option in the Business Errors screen	01-Open		3 ISMD	UAT	ICS ID	ACS	IMPDECs	CI		IMPORT DEC - NATURE 10 CREATE - BUSINESS ERRORS	SCREEN DUMP THE FIRST 12 ERRORS. SCROLL DOWN ON THE SCREEN AND SCREEN DUMP 12 - 20.	Later
i29333		IND TST - Payment Status is incorrect on UPE Summary Details View screen	01-Open	3 BP	3 ISMD	IND TST	ICS ID	Australian Customs Service	IMPDECs	CI	Deferred	UPE Summary Details View screen	There is no workaround, but this is low priority.	Later
i29633		IND TST - Fatal Error when viewing Sea Cargo Reports	70-Ready for UAT		3 ISMT	IND TST	ICS ICR	Five Star Shipping & Agency C	ICREP	CI 5B.4.46		scg_sia_view	An alternative way to access the information i	is Later
i29982		UAT - SAC print incorrect	70-Ready for UAT	3 BP	3	UAT	ICS ID	ACS	IMPDECs	CI 5B.1.43b		SAC Print	There is no workaround, but this is low prior	yof gLater

USD#	Related Request	Incident Summary	Status	Pri BF	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i30454		IND TST - Payment of SAC's - money being taken from incorrect account	15-Change Request Req'd		3 IMPDECs	UAT	ICS ID	Customs	IMPDECs	Interface			EDI PAYSTD to pay SAC	Workaround is for the broker to pass on the relevant charges to the client, however this is not viable, as the money should not be coming from their account in the first place.	
i30504 i30526		SYS TST - Undefined Error for FID pre-approval  UAT - Withdrawing a Drawback Claim with an "APPROVED" claim status results in a Fatal System  Error	70-Ready for UAT 65-In System Test		3 ISMT 3 ISMT	SYS TST UAT	ICS ID	Customs UAT	IMPDECs IMPDECs	CI	5B.4.46 5B.1.46b		FID Drawback Withdraw	No workaround exists There is no workaround. Users should not be	Later Later
i30826		PROD - AQIS User cannot print report	02-Open-Awaiting Response	3 BP	CRA	PROD	ICS IF AQIS	AQIS	CRA	ICS			Print Options screen printer list		Later
i31141		ICS UI - Screens do not support the handling of the SAC WET Quote Declaration Question.	15-Change Request Req'd	3 BP	3 IMPDECs	OTHER	ICS ID		IMPDECs	CI				EDI is the only way that a user is able to enter a SAC and quote the WET Quote Indicator and Declaration Number.	er Later
i31618		UAT - No data returned for Examination Advices BRIO report	01-Open	3 BP	3 ISMD	UAT	ICS RPT	ACS	IMPDECs	Reports			Examination Advices Report	There is no workaround. No data is being returned for Examination Advices BRIO reports.	Later
i31643		IND TST - Re-packed Transhipment Cargo	01-Open	3 BP	3 ICREP	IND TST	ICS ICR		ICREP	Help			Process	The Underbond should be requested using the Import Container as opposed to the container it has been packed in to. The recieving depot will recieve an expected arrival for the Import Container as opposed to the container it has been re packed in to. The	
i31861		IND TST - Referenced Client Search - System Error received	01-Open	3 BP	3 ISMD	IND TST	ICS ID	Australian Customs Service	IMPDECs	CI			Referenced Client Search - System Error	No workaround exists, as the Referenced Client record cannot be found, however this is low priority.	Later
i32093		When paying FID user receives 'Fatal System Error - Ref 09231058' message	01-Open		3 IMPDECs	UAT	ICS CLT	Customs	IMPDECs	ICS			Fatal error message when finalising FID	No workaround, but this is low priority. The account being used to pay the FID is only applicable for Refund transactions, however this is not conveyed to the user in the error message.	Later
i32261		UAT - IMPORT DOCUMENT LIST - Records on page 2 are not aligned with heading	30-Under Analysis	3 BP	ISMD	UAT	ICS ID	UAT	IMPDECs	CI			Import Document List	No workaround exists, but this is low priority a	aı Later
i32293		SYS - incorrect message advice count on Message Advice View screen	01-Open	3 BP	3 ISMD	SYS	ICS ID	Customs	IMPDECs	CI			Message Advice View	There is no workaround, but this is low priority and cosmetic only. The correct amount of records is displayed, however the count is incorrect.	y Later
i32434		OTHER - UPE View not displaying correct cargo status for multiple lines	61-In Integration Test		3 ISMD	OTHER	ICS ID	Australian Customs Service	IMPDECs	CI			Unaccompanied Personal Effect	No workaround exists.	Later
i32641		IND TST - unable to view status summary from import declaration	01-Open	3 BP		IND TST	ICS ID	Federal Express (Australia) Pty		CI			status summary view screen	If cargo report is lodged by same client, then s	s Later
i32867		IND TST - SAC Message not validating the processing indicators	15-Change Request Req'd	3 BP3		IND TST	CCF tba	Australian Customs Service	CCFIBM				SAC Message		Other
i33022 i7849		Ind Test - invalid ACS CR Evaluated status IND TST - The Transhipment no. is in wrong segment in the CSA	01-Open 01-Open	3 BP3	ISMD ISMD	IND TST	ICS CRA ICS ICR	Australian Customs Service Australian Customs Service	ICREP	MSG			Cargo Report Status / ACS Eva SEACR - CSA	Inform software developers of the current location of the transhipment number.	Later
i8147		E2W2 FUTURE DATE PERMITTED FOR PDR 'FIRST CONT DISCHARGING' DATE	20-On Hold	3 BP	ICREP	UAT	ICS ICR	Australian Customs Service	ICREP	ICS			PRODIS	Client to amend record with correct date.	Later
i8245		Underbond cargo (T/D -Defect 4948) approved for movement when no Primary UMBREQ lodged	30-Under Analysis		B ISMD	UAT B	ICS UBM	Customs	ICREP	CI			UBMREQ	Not required.	Later
i9123		UAT - Estab Load Batch did not delete Air/Sea CTO role	01-Open		3 ISMD	UAT	ICS REF	UAT	IMPDECs	Batch		Deferred	Estab Load batch job	No workaround required	Later
i9175		UAT Old FID N10 ICS incorrectly allows creation of dec. with an amount below threshold	15-Change Request Req'd		3 IMPDECs	UAT	ICS ID	ACS	IMPDECs	ICS		Cutover	N10 IMD	Client education will prevent this from occurring until a fix is put in place.	Later
i9439		UAT B - Tariff Classification Statistical Code Search returning incorrect results	01-Open		3 ISMD	UAT Bahamas	ICS Reference Files		IMPDECs	CI		Deferred	Tariff Classification Statistical Code Search	This is not urgent at this stage, as a search on all will still give the required records in a list.	Later
i11983		UAT û Fatal System Error on Preference Rule Amend Screen	20-On Hold		v ISMD	UAT Bahamas Post		UAT	IMPDECs	CI	5B.4.09	Deferred	Preference Rule Amend Screen	No workaround, but this is low priority as the record can be amended.	
i11984		UATE2W2 û Fatal System Error on Preference Scheme Amend Screen	20-On Hold	3 Lov	v ISMD	UAT Bahamas Post	ICS ID	UAT	IMPDECs	CI	5B.4.09	Deferred	Preference Scheme Amend Screen	Staff education so that preference rules are not created with the same start and end date.	Later
i14371		IND TST - E2W2 - CI - Fatal error when attempting to Delete a Drawback	01-Open	3 Lov	v ISMD	IND TST	ICS Test	ACS	IMPDECs	ics		Deferred	Drawback	Do not attempt to delete a saved drawback. Simply submit another. A saved drawback has not actually been submitted to Customs (has not run through CRA) and it wont matter for now if it just sits there as incomplete	Later
i16750		UAT - Security View - Unable to view previous version (Fatal System Error)	01-Open	3 Lov	v ISMD	UAT	ICS ID	UAT	IMPDECs	CI		deferred	Security View - Unable to view previous version	None - However the current record is displayed and this should be all that is required for go-live	Later
i20876		SYS - ACR: Using an invalid date of arrival does not generate an error message.	01-Open	3 Lov	v ISMD	SYS	ICS		ISMT					Staff training	Other
120070															

USD#	Related Request	Incident Summary	Status	Pri	BP	Assigned Group	Source Env	Product	Organisation	Resp Group	Defect Category	Fix Version	Target	Screen / Msg	Workaround	Critical
i22148		SYS - ACR Event History View screen not displaying correctly	01-Open	3	Low	ISMD	SYS	ICS	Customs	ISMD						Other
i26878		ISMI91 - SECTION 3 REFERENCE COMMON CODE SORT ORDER	01-Open	3	Low	IMPDECs	SYS	ICS tba	Customs	ISMT						Other
i32657		Undefined Business Error displays when submitting transhipme	01-Open	3		ISMD	TRN	ICS ICR		ICSEDS						Other
i33033		FIDs with special characters (/,-\)) not found	01-Open	3		IONE	SYS TST	ICS ID	ISMT	ISMD				Import Decs transactions/UI se	Don't use special chars (/,-,\)	Other
i11353		UAT B - AIROUT not linking to AIRAAR	20-On Hold	4	DD2	ISMD	UAT B	ICS ICR	Qantas	ICREP	CI		1	AIROUT	Not required.	Later
			20-OII Hold					ICS ICK	Qdillds		CI					Later
i14731		E2 W2 - Air Cargo Report List Screen - "Next' button inoperable	01-Open	4	BP2	ISMD	UAT	ICS ICR	Australian Customs Service	ICREP	CI			AIRCR - Air Cargo Report List Screen	Constrain search parameters to limit hits to less than 50.	Later
i15500		E2 W2 - CARST - Held status not being sent to destination.	20-On Hold	4	BP2	ICREP	UAT	ICS ICR	Australian Customs Service	ICREP	ICS			CARST	Not required.	Later
i16815		UAT - FID Id apparently missing in payment xml to AQIS	15-Change Request Req'd	4	BP2	UAT	UAT	ICS IF AQIS	UAT	IMPDECs	Interface		deferred	AQIS Services Payments Interface	None - The AQIS financial will not receive required payment tracking information	Later
i8485		UAT - AIRCR List sort order	20-On Hold	4	BP3	ICREP	UAT	ICS ICR	ACS	ICREP	CI			AIRCR - Air Cargo Report List screen	Not required.	Later
i10056		UAT - UPE Create allows country of departure "Australia"	20-On Hold	4	Low	IMPDECs	UAT	ICS UPE	ACS	IMPDECs	CI		Deferred	UPE Create - Country of departure field	There is no workaround, but this is a low priority and not required for go-live.	Later
i10916		E2W2:Unable to blankout Notify Party in Notify Party Address Details Amend	20-On Hold	4	Low	ICREP	UAT	ICS	Customs	ICREP	CI			SEACR	Client will need to maintain data in affected	Later
i11375	RQ11145	Sea Cargo Outturn Line Create Package Type find box IMSI436	01-Open	4	Low	ICREP	UAT	ICS ICR	Australian Customs Service	ICREP	CI			SEAOUT - sea Cargo Outturn report CREATE UI	Not required.	Later
i11452	NQ11145	Sea Cargo Report List screen - Incorrect total number of records displayed	01-Open	4	Low	ISMD	UAT Bahamas	ICS ICR	Customs	ICREP	CI			SEACR SEACR	Inform clients that this happens.	Later
i11547		UAT B - CMR AQIS - AQIS Entity Load Report	01-Open	4	Low	ISMD	UAT Bahamas	ICS IF AQIS	AQIS	CRA	Interface			ICS/AQIS Interface files	Not required.	Later
i12243		SYS B - Air Cargo Report Event History View - missing data	01-Open	4	Low	ISMD	SYS B	ICS		ISMT	Environment					Other
i14867		UAT E2W2 - Unable to blankout Importer name & Address in SAC header create.	20-On Hold	4	Low	IMPDECs	UAT Bahamas Post	ICS ID	UAT	IMPDECs	CI		deferred	Importer NAD	Withdraw the SAC and start again	Later
i17636		UAT - IMPORT DOCUMENT SEARCH - Invalid Search incorrectly returns an empty "Import Document List" screen	01-Open	4	Low	ISMD	UAT	ICS	UAT	IMPDECs	CI		Deferred	IMPORT DOCUMENT SEARCH	There is no workaround. Will prove to be an inconvenience for users, but not essential for go-live.	Later
i17717		UAT - AMEND UPE STATEMENT information message has "VBScript" word infront of the text	01-Open	4	Low	ISMD	UAT	ICS ID	UAT	IMPDECs	CI		Deferred	AMEND UPE STATEMENT	There is no workaround. The additional text looks unprofessional, but this is an issue that can be lived with until after go-live.	Later
i17901		E2 W2 - Air Cargo List Screen shows only version 1 data	01-Open	4	Low	ISMD	UAT	ICS ICR	Australian Customs Service	ICREP	CI		Deferred	AIRCR - Air Cargo List Screen	Staff training and advice to clients	Later
i20681		UAT ISMI460 - (ACR)Fatal System Error when enter multiple lines Consignor/Consignee Address	20-On Hold	4	Low	ICREP	UAT	ICS ICR	UAT	ICREP	CI			AIRCR - ACR	Each address field line should be 35 characters or less	Later
i21338		UAT - numeric field format and allignment incorrect on Fin Trans and Payment View screens	01-Open	4	Low	IMPDECs	UAT	ICS ID	UAT	IMPDECs	CI			Financial Transaction List, Payments View and Payments Selection screens	No workaround required. This is a cosmetic change only, and therefore low priority.	Later
i30054		UAT - Air Cargo Report List - Unable to view 51st record	01-Open	4	Low	ICREP	UAT	ICS	UAT	ICREP				Air Cargo Report List - Unable to view 51st record		Later
i8430		UAT A - CMR V5.A AQIS RCR AQIS Processing and Premises tags E2W2	25-Failed Retest	4	Low	ISMD	UAT	ICS IF AQIS	UAT	CRA	Interface	IND TEST 5B.3.04	Deferred	AQIS RCR	Not required.	Later
i8572		c758 - UAT - AQIS Concern not sent to AQIS on RCR via EDI	20-On Hold	4	Low	IMPDECs	UAT Bahamas	ICS IF AQIS	AQIS	CRA	Interface		Deferred	ICS to AQIS RCR xml	There is no workaround. The data is lost to AQIS, but RCR functionality has been deferred post go-live.	Later
i27164		Changed fields not always displaying as pink	25-Failed Retest	4		ISMD	TRN	ICS ID		UAT		5B.1.40b		Sea Cargo Report View		Other
i8497	RQ8336	IND TST - AIRAAR - Advice message not generated	40-Analysis Complete	5	BP2	ICREP	IND TST	ICS ICR	Eagle Datamation International Pty Ltd	ICREP	MSG			AIRAAR	Not required.	Later
i27754		E2W2-Overseas Routing Port Codes are being transposed for SCR	01-Open	5	Low	ICREP	UAT	ICS	UAT	ICREP				SEACR - E2W2-Overseas Routing Port Codes are being transposed for SCR.		Later