

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(1) Output: Internal Product

Senator Wong (L&C 47) asked for details of the consultancies undertaken in 2002-03, who undertook the work, the purpose of the consultancy and the outcomes of the consultancy, as outlined on page 141 of the annual report.

Answer:

Attached is a list of all consultancies undertaken by DIMIA during the 2002-03 financial year, giving details of who undertook the work, the purpose of the consultancy and the start and finish dates.

DIMIA does not keep centralised records on the outcomes of each consultancy and collating this material would be very resource intensive.

DIMIA CONSULTANCY CONTRACTS FOR 2002-03

ORGANISATION	PURPOSE	START DATE	FINISH DATE
AC Nielsen Australia Pty Ltd	LSIA2 Wave 2 Main - Segment B	01-Nov-99	01-Sep-02
Access Economics Pty Ltd	Updating of the Access Economics Model utilising new data available for LSIA2	10-Jan-03	26-Feb-03
Access Inc	Initial Information & Orientation Assistance, Accommodation Support, Household Formation & Proposer Support - IHSS	05-Feb-01	30-Jun-04
Acumen Alliance Pty Ltd	Consultancy Services for probity advice in the support of Market Testing for DIMA Corporate Services	16-Nov-01	30-Jun-03
Adelaide University	Survey of Skilled/Professional emigrants from Australia	10-Nov-01	31-Dec-03
ADR Solutions Pty Ltd	Services for the ATSIC Reassessment Panel	09-Dec-02	31-May-03
Adult Multicultural Education Services	Delivery of the Special preparatory program and home tutor scheme enhancement Program under the AMEP in Victoria	01-Jul-01	30-Jun-03
Alliance Consulting Group Pty Ltd	Consultancy Services	10-Jan-03	30-Jun-03
Alliance Consulting Group Pty Ltd	IT Specialist Services	26-Oct-01	26-Oct-03
American Express (Middle East) EC	Provision of American Express Merchant Services	02-Aug-01	Ongoing
American Express Europe Ltd	Provision of American Express Merchant Services	09-May-97	Ongoing
American Express International	Provision of American Express Merchant Services	11-Jan-96	30-Apr-08
American Express International (Hong Kong)	Provision of American Express Merchant Services	22-Aug-96	Ongoing
American Express Travel Related Services Company (US)	Provision of American Express Merchant Services	29-May-96	Ongoing
AMP Asset Management	Lease of Office Space	12-Jun-98	28-Feb-07
AMR Interactive	IHSS - Client Survey	25-Jun-03	22-Oct-04
Anglicare	Proposer Support - IHSS	29-Oct-01	30-Jun-04
Anglicare	IHSS - Accommodation Support	15-Apr-02	30-Jun-04
Anglicare	IHSS - Initial Information and Orientation Assistance	23-Jul-01	23-Jul-04
Anglicare Migrant Services	Initial Information and Orientation Assistance, Accommodation Support and Proposer Support - IHSS	Various end dates depending on service	Various end dates depending on service
Anglicare Western Region - Toowoomba	Initial Information and Orientation Assistance Accommodation Support & Proposers' Support Under the IHSS	13-Nov-01	13-Nov-04
APP Strategic Partners	Consultancy Services for Business Advice in the support of Market Testing of DIMIA Corporate Services	01-Jul-01	30-Jun-03
Association for Services to Torture and Trauma Survivors (ASeTTS)	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	26-Jul-00	30-Jun-04
Australian Forensic Services	Provision of Certificate IV (Statutory Investigation & Enforcement) to Compliance Officers	15-Apr-03	30-Jun-04
Australian Forensic Services	Services for Development and Delivery of Training Program for DIMIA Bonafides Units	11-Oct-02	31-Dec-02
Australian Forensic Services Pty Ltd	DIMIA investigator training packages and the production of Administrative Circular (AC) 1008	05-Jun-01	6/12/02
Australian Government Solicitor	Legal Advice Services	02-Jul-01	02-Jul-04
Australian Government Solicitor	Provision of Services of Special Counsel to DIMIA	02-Jul-01	02-Jul-04
Australian Government Solicitor	Provision of Litigation Services	16-Jun-00	02-Jul-04
Australian Migration Program & Investments	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in Immigration Reception and Processing Centres	01-Jul-01	30-Jun-03
Australian Red Cross Society	Australian Red Cross Society	01-Oct-02	30-Jun-04
Australian Refugee Association Inc	Application Assistance and Immigration Advice Disadvantaged PV and Non-PV Community	01-Jul-01	30-Jun-03
Australian Refugee Association Inc	Household Formation Support & Proposer's Support - IHSS	03-Oct-00	30-Jun-04
Australian Refugee Association Inc	Household Formation Support and Proposer's Support - IHSS	03-Oct-00	30-Jun-03
B & S Card Service	Provision of Credit Card Facilities - Australian Embassy in Berlin	26-Nov-01	26-Nov-06
Barclays Bank	Barclays Merchant Services	01-Jul-97	Unknown
Barclays Bank PLC (UK)	Provision of Merchant Service Facilities	01-Nov-96	Ongoing

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Boulderstone Hornibrook Pty Ltd	Fitout design and construction	30-Nov-01	01-Apr-03
Boulderstone Hornibrook Pty Ltd	Fitout design and construction	28-Feb-01	01-Apr-02
BDW Special Events Management Pty Ltd	The Development & Implementation of an Event Coordination Strategy for the Launch & Mail Event for the Australian Citizenship Day Promotion Campaign 2002	01-Aug-02	30-Sep-02
Bellala Pty Ltd	Accommodation Lease	10-Jun-00	31-May-05
Bellandy Pty Ltd (KFPW)	Lease of office space	01-Aug-01	31-Jul-08
Benjamin Nominees	Lease of Office Space	01-Mar-97	28-Feb-05
BIBLIOAnalysis	Provision of abstracting and indexing services for the purpose of updating and maintaining a bibliographic database known as MAIS (Multicultural Australia and Immigration Studies)	31-Jan-03	31-Jul-03
BIBLIOAnalysis	The Provision of Abstracting and Indexing Services for the Purpose of Updating and Maintaining MAIS & Variation Dated 20/11/00	05-Oct-99	19-Nov-02
Blake Dawson Waldron Lawyers	Provision of Legal Services in support of Market Testing of DIMIA services	01-Jun-02	30-Jun-04
Blake Dawson Waldron Lawyers	Provision of Litigation Services	16-Jun-00	02-Jul-04
Bob Collins	Services for the ATSIC Reassessment Panel	09-Dec-02	31-May-03
Bovis Lend Lease	Design and construct contract Fitout of new building	14-Dec-01	01-Jan-06
Bruce Hamilton	Provision of management information services to the AMEP	17-Apr-02	16-Apr-03
BSD Consultants	Kitchen	21-Oct-02	21-Oct-03
Burton Technologies (Aust) Pty Ltd	Q-matic counter management system	01-Jun-03	30-Jun-08
Burton Technologies (Aust) Pty Ltd	Provision of the Q-matic counter management system, inc ongoing maintenance and support services	15-Apr-03	30-Jun-08
Burton Technologies Pty Ltd	Provision of the Q-matic counter management system, including ongoing maintenance and support services	15-Apr-02	30-Jun-07
Burton Technologies Pty Ltd	Q-matic Counter Management System	25-Jul-01	30-Jun-06
Burton Technologies Pty Ltd	Q-matic Counter Management System	27-Jul-01	30-Jun-06
Burton Technologies Pty Ltd	Provision of Q-Matic counter management system, including ongoing maintenance and support services	08-Apr-02	30-Jun-07
Burton Technologies Pty Ltd	Provision of Q-Matic counter Management System	09-Nov-00	30-Jun-05
Burton Technologies Pty Ltd	Q-matic Counter Management System	01-Jul-02	30-Jun-07
Burton Technologies Pty Ltd	Q-Matic Counter Management System	12-Aug-02	30-Jun-07
Burton Technologies Pty Ltd	Q-matic Counter Management System	10-Jul-01	30-Jun-06
Canberra Institute of Technology	Adult Migrant English Program	01-Jul-98	30-Jun-03
Carr Computing Consulting	Enhancing the Departmental Contract Register to facilitate the automation process of collecting information for accountability reporting requirements	22-Nov-02	28-Feb-04
Carson Group	Project Management	04-Apr-01	01-Apr-03
Catholic Migrant Centre	Provision of services under the Immigration Advice and Application Assistance Scheme for persons in immigration detention	01-Jul-01	30-Jun-03
Catholic Migrant Centre	Application and Immigration Advice Disadvantaged PV & Non-PV Community	01-Jul-01	30-Jun-03
Catholic Migrant Centre	Initial Information and Orientation Assistance and Proposer Support - IHSS	20-Nov-00	Various end dates depending on service
Census Applications Australia	Production of State/Territory Atlases	05-Dec-02	28-Apr-03
Centacare as agent of the Roman Catholic Trust Corporation for the Diocese of Canberra	Initial Information and Orientation Assistance, Accommodation Support, Household Formation Support and Proposer Support - IHSS	04-May-01	04-May-04
Central Metropolitan College of TAFE (now Central TAFE)	Adult Migrant English Program	01-Jan-98	30-Jun-03
Centre for Community Welfare Training	CSSS/MRC DIMIA Training 2002	25-Nov-02	30-Jun-03
Centre for Population and Urban Research, Monash University	Updating of the skilled labour study	31-Jan-03	01-Apr-03
Chubb Services	Services for Security	24-Sep-01	23-Sep-03
Citibank, NA (Hong Kong)	Provision of Merchant Service Facilities	05-Jun-96	Ongoing

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Clayton Utz Lawyers	Review of PNG legislation on immigration, citizenship and passports	15-Sep-02	30-Jun-03
Clayton Utz Lawyers	Provision of Legislative drafting Expertise and advice to the Royal Gov. of Cambodia in relation to their Domestic Immigration Laws	14-Feb-03	30-Sep-03
Clayton Utz Lawyers	Legal Advice Services	02-Jul-01	02-Jul-04
Clayton Utz Lawyers	Services for legal advice in relation to the provision of detention infrastructure	14-Feb-01	31-Dec-03
Clayton Utz Lawyers	Provision of Litigation Services	16-Jun-00	02-Jul-04
Codd Stenders Architects	Architectural Design Services	09-Jun-02	01-Oct-02
Codd Stenders Architects	Architectural Design Services	01-Nov-02	12-Dec-02
Colmar Brunton Social Research Organisation	Client satisfaction survey for IHSS	10-Jun-03	ongoing
Commercial Computer Centre	Settlement Database - Processing of Settlement Details forms & related tasks	01-Dec-99	31-Jul-03
Commonwealth Bank of Australia	Provision of Merchant Service Facilities	31-Oct-95	30-Jun-03
Commonwealth Funds Management	Lease of Office Space	01-Apr-96	31-Mar-04
Complete Design Interiors Pty Ltd	Project management	08-Feb-02	03-May-03
Computer Associates Pty Ltd	AMEP - ARMS Project	25-Feb-98	25-Feb-03
Coo'ee Brisbane	Renegotiating the continued use of talent used in the Australian Citizenship 2001 and 2002 Promotion Campaign and rewording the Campaign's 60 second television commercial	20-Jun-02	30-Jun-04
Coolong Consulting	Provision of Consultancy Services for support in implementing the Department's Centres	10-Mar-03	30-Oct-03
Craddock Murray Neumann Solicitors	Application Assistance Disadvantaged PV Community	01-Jul-01	30-Jun-03
Craddock Murray Neumann Solicitors	Provisions of services under the Immigration Advice and Application Assistance Scheme to persons in immigration Reception and Processing Centres and Immigration Detention Centres	01-Jul-01	30-Jun-03
Cuetel Pty Ltd	Technology Services User Sentiment Benchmarking Surveys with Cluster 3 in 2001-2002	01-Nov-01	31-Oct-02
Cuetel Pty Ltd	Supply of Technology Services User Sentiment Benchmarking Surveys	06-Nov-02	30-Nov-03
Cultural Perspectives Pty Ltd	The Development and Implementation of a strategy for people from non-english speaking backgrounds as a part of the 2002 Australian Citizenship Communication Campaign	01-Aug-02	31-Oct-02
Curtin University	Client Survey	26-Jun-02	29-Sep-02
DBM Career Transition Services	Los Angeles Counselling services	05-Jul-02	30-Jun-03
DBM Career Transition Services	Counselling services	05-Jul-02	30-Jun-03
Deacons	Provision of legal and probity advice for DIMIA RFT 03/01 establishing panels of CTC advisers	11-Mar-03	01-Aug-03
Deakin University in association with Migrant Resource Centre (north east) and Myriad	Service support Provider (SSP) Services	03-May-02	31-Dec-03
Deloitte Touche Tohmatsu	Probity advice in relation to the provision of detention infrastructure	27-Jun-01	31-Dec-03
Deloitte Touche Tohmatsu	Probity Advice in Relation to the Provision of Detention Infrastructure	14-Feb-01	31-Dec-03
Department of Education and Training AMEP Consortium	Adult Migrant English Program	20-Jul-98	19-Jul-03
Department of Education and Training AMEP Consortium	Adult Migrant English Program	28-Jul-98	27-Jul-03
DIMIA/CSC Strategic Alliance	ARMS REDEVELOPMENT PROJECT	01-Feb-01	31-Jan-06
Diners Club (UAE) LLC	Provision of Diners Club Merchant Services	02-Aug-01	Ongoing
Diners Club International (HK) Ltd	Provision of Diners Club Merchant Services	05-Jun-96	Ongoing
Diners Club International (UK)	Provision of Diners Club Merchant Services	17-Dec-97	Ongoing
Diners Club Ltd (Australia)	Provision of Diners Club Merchant Services	12-Jan-96	30-Apr-08
DMR Consulting Group Pty Ltd	Assist DIMIA in relation to migration of existing HR data from the NOMAD HR system to the SAP HR system	14-Aug-01	30-Aug-02
Donald Cant Watts Corke	Quantity Surveying Services	14-Feb-03	28-Feb-03
Donald Cant Watts Corke	Quantity Surveying Services	02-Oct-02	30-Nov-02

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Dr Andrew Lohrey	Services for the purposes of providing advice as a participant on the AMEP Steering Committee	18-Dec-01	31-Jan-03
Econtech Pty Ltd	Assess the economic impact of the planned 2002-03 Migration Program	03-Feb-03	14-Mar-03
EHLE Australia Pty Ltd - Gold Coast	Adult Migrant English Program	01-Jul-98	30-Jun-03
Electroboard Services Pty Ltd	Electroboard - the rental Schedule Agreement	05-Mar-02	04-Mar-05
Electronic Payment Services Company (Hong Kong) Ltd	Supply of point of sale terminals and connection to EFTPOS system.	01-Jul-96	Ongoing
Electronic Transaction Services Ltd (ETSL)	Provision of EFTPOS services and access to EFTPOS network	19-Mar-01	Ongoing
Ernst & Young	Internal Audit Services	01-Feb-02	01-Feb-04
Ernst & Young	Advice on Business continuity plan	02-Oct-28	06-Nov-29
eTranslate	Translate and Update of State and Territory Settlement Information Kits	01-Jan-02	31-Dec-03
Flinders University of South Australia	Stage 1 : Completion First Three	28-Aug-01	27-Aug-02
Frain Consulting	Development of training modules in accordance with the NTS for MRCs, MSAs and organisations funded under the CSSS	12-Dec-01	20-Sep-02
Gartner Australasia Pty Ltd	Gartner Research Advisory Services	01-Jul-02	30-Jun-04
Geelong Ethnic Communities Council Inc	Initial Information and Orientation Assistance Accommodation Support Household Formation Support - IHSS	16-Oct-00	Various end dates depending on service
Gutteridge Haskins & Davey Pty Ltd (GHD)	Christmas Island Immigration Reception and Processing Centre - Lifecycle Consultants	01-Apr-03	30-Jun-03
Guymmer Bailey/ Peter Hunt Architects	Architectural Design Services	09-Jun-02	01-Oct-02
Guymmer Bailey/ Peter Hunt Architects	Architectural Design Services	01-Nov-02	12-Dec-02
Hamam Design	Washington Website development	18-Oct-02	30-May-03
Hardie Design Pty Ltd	Design and supply of artwork and forms	09-Feb-01	08-Feb-04
Hilton International College	Adult Migrant English Program	01-Jul-98	30-Jun-03
Honeywell Ltd	Security system service	18-Feb-03	17-Feb-04
Ibiz	Fitout design and construction	01-Sep-01	
Immigration Advice and Rights Centre Inc	Application Assistance and Immigration Advice Disadvantaged Non-PV Community NSW	01-Jul-01	30-Jun-03
Interiors Australia	Fit-out	26-Sep-02	03-Nov-02
Interiors Australia Pty Ltd	INSTALLATION WORK	03-Oct-01	03-May-03
International Organisation for Migration	Services relating to movement of refugees who have been approved for entry into Australia	19-Dec-96	Open
International Organisation for Migration	Assist in the voluntary return of Afghan Temporary Protection Visa holders	01-Jan-03	31-Dec-03
International Social Service Australian	Administration of the Commonwealth's Former Child Migrant Travel Fund	14-Nov-02	31-Oct-05
ISIS Projects Pty Ltd	Demolition/Building/Service Package	01-Mar-02	01-Mar-03
ISPT Pty Ltd	Lease of Office Space	01-Mar-98	28-Feb-03
IT Newcom Pty Ltd	Consulting Services for the provision of Benchmarking and related consulting services associated with the renewal of Information Technology Services under the Cluster 3 Agreement	20-Feb-02	05-Sep-02
J.S. McMillan Pty Ltd	Provision of certain services from time to time [Printing and Distribution of Simple Publication]	18-Jun-99	17-Jun-04
Jackie Huggins	Services for the ATSIC Reassessment Panel	09-Dec-02	31-May-03
JCB International (Australia) Pty Ltd	Provision of JCB Merchant Services	30-Apr-97	30-Apr-08
Jones Davis Creative Pty Ltd	Provision of certain services from time to time - Design, Artwork, Translating of forms etc.	25-Jun-99	24-Jun-04
Kerrowgair Pty Ltd Trading as Elizabeth Morse Consulting	Evaluation of the Immigration Advice and Application Assistance Scheme	11-Nov-02	31-Jan-03
KFPW Pty Ltd	National Property management Services Contract	01-Dec-98	30-Nov-06

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Kids Media Pty Ltd	The Development & Distribution of an Australian Citizenship Day Education Resource	01-Jun-02	31-Aug-02
Knowledge Enterprises (Australia) Pty Ltd	Consultancy Services for Security advice on Detention Infrastructure & Detention Operations	17-Aug-00	31-Dec-02
KPMG Consulting	Financial Viability Analysis of AMEP EOI Respondents	14-Jun-02	08-Jul-02
KPMG Consulting	Productive Diversity Program to promote diversity management - measuring tools for diversity management	08-Oct-01	30-Oct-02
Laughing Owl Productions Pty LtdLtd	Assistance in implementing Cluster 3 Deed of Extension communications strategy	13-Apr-03	31-Dec-03
LBC Information Services	The Commercial Electronic Publication of an Information System known within the Department as "LEGEND".	29-Jan-98	31-Dec-03
Legal Aid New South Wales	Application Assistance and Immigration Advice Disadvantaged PV and Non-PV Community	01-Jul-01	30-Jun-03
Legal Aid NSW	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in immigration detention	01-Jul-01	30-Jun-03
Legal Aid Western Australia	Application Assistance and Immigration Advice Disadvantaged PV and Non PV Community	01-Jul-01	30-Jun-03
Libby Hogarth & Associates	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in Immigration Reception and Processing Centres and Immigration Detention Centre	01-Jul-01	30-Jun-03
LM Training Specialists Pty Ltd.	Adult Migrant English Program	01-Jul-98	30-Jun-03
M Pleno & Associates Pty Ltd	Application Assistance for Asylum Seekers in Detention in Port Hedland, Curtin and Woomera Immigration Reception and Processing Centres	01-Jul-01	30-Jun-03
M+K Migration Services Pty Ltd	Application Assistance and Immigration advice for Disadvantaged PV Community	01-Jul-01	30-Jun-03
M+K Migration Services Pty Ltd	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in Immigration Reception and Processing Centres and Immigration Detention Centre	01-Jul-01	30-Jun-03
Macquarie and La Trobe Universities	RESEARCH	08-Dec-99	08-Dec-04
Marbilized Products Pty Ltd	Lease of Office Space	01-Jul-96	30-Jun-03
Maribyrnong AMEP Consortium	Adult Migrant English Program	01-Jan-98	30-Jun-03
MBf Card Services (Kuala Lumpur)	Provision of Merchant Service Facilities	18-Oct-96	Ongoing
Memorandum of Understanding (MOU) - NSW Police Service	Information and Intelligence for the purposes of facilitating lawful decision making and criminal investigations (MOU)	23-Sep-99	No finish date. Subject to yearly review.
Meta Group	Technology Retainer Services	01-Jul-01	14-Oct-03
Meta Group	IT Specialist Services	31-Dec-02	30-Dec-03
Migrant Information Centre - Eastern Melbourne	Initial Information & Orientation Assistance, Accommodation Support & Proposer Support - IHSS	27-Jun-01	Various end dates depending on service
Migrant Resource Centre (Northern Tasmania) Inc	Application and Immigration Assistance and Advice Disadvantaged Non-PV Community	01-Jul-01	30-Jun-03
Migrant Resource Centre North East	Initial Information and Orientation Assistance, Accommodation Support & Proposer Support - IHSS	20-Jul-01	Various end dates depending on service
Migrant Resource Centre of Newcastle and the Hunter Region	Application and immigration assistance & advice Disadvantaged PV and Non-PV Community	01-Jul-01	30-Jun-03
Migrant Resource Centre of South Australia Inc - IHSS	Initial Information and Orientation Assistance & Accommodation Support	03-Oct-00	30-Jun-04
Migrant Resource Centre Tasmania Ltd	Initial Information and Orientation Assistance, Accommodation Support, Household Formation Support and Proposer Support	01-Mar-01	30-Jun-04

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Migration Institute of Australia Limited	Agreement between Commonwealth of Australia and Migration Institute of Australia Limited	21-Mar-98	30-Jun-03
Minister for Training	Adult Migrant English Program	01-Jan-98	30-Jun-03
MRC Association - NSW	Accommodation Support	06-Feb-02	31-Dec-03
MRC Association - NSW	Proposer Support	06-Feb-02	19-Jul-04
MTAA Superannuation Fund Property Pty Ltd	Lease of Office Space	25-Apr-98	24-Oct-04
Multicultural Development Association Inc	Initial Information and Orientation Assistance and Proposer Support under the Integrated Humanitarian Settlement Strategy	23-May-01	30-Jun-04
Multiplex Asset Management Pty Ltd	Multiplex Asset Management	04-Apr-03	03-Apr-04
Murphy's Architecture Pty Ltd	Perth Immigration Detention Centre - Renovation Consulting Services	24-Nov-00	01-Aug-02
Murphy's Architecture Pty Ltd	Consultancy for alterations & refurb. To J Block	24-Jan-02	31-Mar-04
National Australia Bank	Provision of NAB Merchant Services	23-Feb-00	30-Jun-03
National Australia Day Council	National Australia Day Council Tours of Honour sponsored by DIMIA	26-Jun-02	31-Jan-03
National ELT Accreditation Scheme Ltd	Provision of Accreditation and Quality Assurance Services	01-Jan-98	30-Jun-03
National Institute of Labour Studies, Flinders Uni SA	Provision of an Analysis of the Settlement and Labour Market Outcomes of New Migrants	17-Mar-03	01-Sep-03
National Mailing & Marketing	Distribution of Australian Citizenship & Affirmation Products	01-Jul-02	30-Jun-03
Network International LLC	Provision of Merchant Service Facilities	02-Aug-01	Ongoing
New Generation Australia Pty Ltd (NGA)	Graduate Recruitment Online	30-Jan-02	31-Dec-03
New South Wales (NSW) migrant resource Centres Association Inc	Initial Information and Orientation Assistance - IHSS	19-Jul-01	19-Jul-04
NM Rothschild & Sons (Australia) Limited	Financial and Strategic advice on the provision of detention infrastructure	13-Dec-00	31-Dec-03
North Metropolitan College of TAFE (Now called West Coast College of Tafe)	Adult Migrant English Program	01-Jan-98	30-Jun-03
Northern Language Services AMEP Consortium - Northern Victoria Region	Adult Migrant English Program	01-Jan-98	30-Jun-03
Northern Suburbs Migrant Resource Centre	Initial Information and Orientation Assistance - IHSS	20-Nov-00	30-Jun-04
Northern Territory Legal Aid Commission	Application Assistance and Immigration Advice Disadvantaged PV and Non PV Community	01-Jul-01	30-Jun-03
NSW Department of Public Works and Services	Consultancy Agreement between the Commonwealth of Australian and NSW Department of Public Works and Services - Detention Facility Asset Condition Assessment	25-Feb-01	31-Dec-02
NSW Department of Public Works and Services	Architectural Adviser Services	04-Feb-03	29-Apr-03
NSW Department of Public Works and Services	Facility condition assessment process	25-Feb-02	30-Jun-03
NSW Migrant Resource Centres Association Inc	IHSS - Accommodation Support	20-Feb-02	30-Jun-04
NSW Migrant Resource Centres Association Inc	Proposer Support - IHSS	06-Feb-02	19-Jul-04
NSW Migrant Resource Centres Association Inc	IHSS - Initial Information and Orientation Assistance	19-Jul-01	19-Jun-04
Occupational Services of Australia Pty Ltd	Provision of an Employee Assistance Program	01-Jul-00	30-Jun-04
P&O Berkeley Challenge Pty Ltd	General Cleaning Services	07-Apr-03	06-Apr-04
P&O Berkeley Challenge Pty Ltd	General Cleaning Services	01-Feb-98	06-Apr-03
Partners In Law Pty Ltd	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in immigration detention	01-Jul-01	30-Jun-03
Paxus Australia Pty Ltd	Report development in Outcomes Reporting Section	01-Nov-01	14-Mar-03
Paxus Australia Pty Ltd	IT Specialist Services	01-Sep-02	30-Jun-03

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Paxus Australia Pty Ltd	Database development in Outcomes Reporting Section	22-Apr-02	18-Feb-03
Paxus Australia Pty Ltd	Database development in Outcomes Reporting Section	01-Jun-02	05-Jun-03
Paxus Australia Pty Ltd	Paxus Australia	01-Oct-01	31-Aug-02
Philip Chun & Associates	Building Surveying Services	11-Mar-03	30-Jun-03
Phillipa Milin and Associates	Development and review of Health Infrastructure	01-Jul-02	01-Dec-02
Phillipa Milne and Associates	Health Infrastructure Planning	12-Apr-02	12-Jul-02
Phillips Fox Lawyers	Legal Advice Services	02-Jul-01	02-Jul-04
Phillips Smith Conwell Architects Pty Ltd	Refer to #2132 Develop design concept and prepare construction documents in accordance with the Design Concept	14-Jun-02	14-Jun-04
Phillips Smith Conwell Architects+D39	Architectural Design Services	09-Jun-02	01-Oct-02
Phillips Smith Conwell Architects+D39	Architectural Design Services	01-Nov-02	12-Dec-02
Phoenix Centre (Migrant Resource Centre Southern Tasmania Inc)	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	28-Jul-00	30-Jun-04
Playfair Visa & Migration Services	Application Assistance for Asylum Seekers in Detention at the Immigration Detention Centre, NSW	01-Jul-01	30-Jun-03
Praxis Public Relations	Production of Pre-embarkation Information for Humanitarian Entrants under IHSS	02-Sep-02	To be advised
Pricewaterhouse Coopers	Financial advice on a proposed tender for Detention Services	05-Nov-01	31-Mar-03
Pricewaterhouse Coopers	Services for costing and evaluation of DIMIA corporate services functions being market tested	30-Jul-01	30-Jun-02
Pricewaterhouse Coopers	Change Management for the implementation of SAP 4.6 Human Resources and Payroll System	01-Aug-01	30-Jul-02
PSI Consulting Pty Ltd	Probity Advice on a proposed tender for Detention Services	01-Aug-01	31-Mar-03
PSI Consulting Pty Ltd	Services for the purposes of the development of tender documentation and process for the Adult Migrant English Program	08-Oct-01	01-Jun-03
Quad Services Pty Ltd	Cleaning & Hygiene Services	08-Apr-02	07-Apr-04
Quantitative Evaluation and Design Pty Ltd	Comparative Analysis of Indigenous social and economic characteristics for selected areas	23-Dec-02	02-Jun-03
Queensland Program of Assistance to Survivors of Torture and Trauma Inc (QPASTT)	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	13-Jul-00	30-Jun-04
Ratio Pty Ltd	Productive Diversity/Harmony Day 2002 Case Studies	15-Jul-02	30-Aug-02
Refugee Advice & Casework Service Inc	Application Assistance and Immigration advice for Disadvantaged PV Community	01-Jul-01	30-Jun-03
Refugee Advice & Casework Service Inc	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in Immigration Reception and Processing Centres and Immigration Detention Centre	01-Jul-01	30-Jun-03
Refugee and Immigration Legal Centre Inc	Application Assistance and Immigration Advice Disadvantaged PV and Non PV Community	01-Jul-01	30-Jun-03
Refugee and Immigration Legal Centre Inc	Provision of services under the Immigration Advice and Application Assistance Scheme to persons in Immigration Reception and Processing Centres and Immigration Detention Centre	01-Jul-01	30-Jun-03
Refugee Council of Australia	Prepare a submission on size and composition of 2003-04 Humanitarian Program representing the view of the members of RCOA	22-Jan-03	28-Feb-03
Resolution Consulting Services	Quality Assurance Review of arrangements for implementation of Cluster 3 Extension contract	27-Feb-03	30-Jun-05
Resolution Consulting Services Pty Ltd	Review of Management and Progress of the Delta Project, Review ABC Model	01-Oct-02	30-Jun-03
Resolution Consulting Services Pty Ltd	Services for baseline costing advice in support of Market Testing of DIMA Corporate Services	30-Jul-01	06-Sep-02
Resolve FM Pty Ltd	Provision of Property Management and Ancillary Services for Migrant Transitory Accommodation	01-Mar-95	31-Dec-03
Resolve FM Pty Ltd	Accommodation Support	11-Mar-03	11-Mar-06
Resolve FM Pty Ltd	Accommodation Support	30-Aug-01	11-Nov-03
Riggs National Bank (US)	Provision of Merchant Service Facilities	23-May-96	Ongoing

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Roman Catholic Trust Corp for the Diocese of Cairns Operating as Centacare Cairns	Initial Information and Orientation Assistance, Accommodation Support and Proposers Support - IHSS	04-Jul-01	30-Jun-04
Ryebuck Media Pty Ltd	Contract Services for the production of a multimedia information campaign and associated teaching materials as part of the Australia 2030 program, and extension of Australian Immigration: the facts	24-Jun-02	31-Dec-02
SAP Australia Pty Ltd	MySAP.com Software Maintenance	19-Dec-00	
SAS Institute Australia Pty Ltd	Services for Proof of Concept for Resource Planning	07-Mar-03	31-Mar-03
SAS Institute Australia Pty Ltd	Services to Build a DIMIA Resource Planning Model	14-Apr-03	30-May-03
Schiavello Industries	Office Fitout	25-Mar-02	23-Jan-03
Service for the Treatment and Rehabilitation of Torture and Trauma Survivors	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	14-Jul-00	30-Jun-04
Service for the Treatment of Survivors of Torture & Trauma	IHSS - Early Health Assessment and Intervention	14-Jul-00	30-Jun-04
SGE Pty Ltd	Agreement for the Provision of SGE Services	19-May-01	19-May-04
Sinclair Knight Merz/Crone Mckerrell Architects	Architectural Design Services	09-Jun-02	01-Oct-02
Sinclair Knight Merz/Crone Mckerrell Architects	Architectural Design Services	01-Nov-02	12-Dec-02
Society Of Saint Vincent De Paul State Council of Queensland	Household Formation Support under the Integrated Humanitarian Settlement Strategy	04-Jun-01	30-Jun-04
Society of St Vincent de Paul	IHSS - Household formation support	20-Jun-01	30-Aug-04
Society of St Vincent De Paul (Victoria)	Household formation support under the Integrated Humanitarian Settlement Strategy (IHSS)	18-Jul-01	08-Jul-04
Society of St Vincent De Paul (Western Australia) Inc	Household Formation Support - IHSS	18-Dec-00	30-Jun-04
South Brisbane Immigration & Community Legal Service Inc.	Application Assistance and Immigration Advice Disadvantaged PV and Non-PV Community	01-Jul-01	30-Jun-03
South Eastern region migrant resource centre Inc and Springvale Community Aid and Advice Bureau	Initial Information and Orientation Assistance, Accommodation Support and Proposer Support	21-Aug-01	Various end dates depending on service
South Sydney and Illawarra English Language Consortium	Adult Migrant English Program	01-Jul-98	30-Jun-03
South Western English Language Consortium	Adult Migrant English Program	01-Jul-98	30-Jun-03
Southern Communities Advocacy, Legal and Education Service Inc	Application Assistance and Immigration Advice for Disadvantaged PV & Non-PV Community	01-Jul-01	30-Jun-03
Southern Cross AMEP Consortium	Adult Migrant English Program	01-Jan-98	30-Jun-03
Sparke Helmore Solicitors	Consultancy Services for a probity Audit of Detention Services Tender Process	28-Oct-02	11-Apr-03
Sparke Helmore Solicitors	Provision of Litigation Services	16-Jun-00	02-Jul-04
Success Works Pty Ltd	Review and evaluation of government and non-government responses to the Bringing them Home report	18-Jun-01	14-Feb-03
Survivors of Torture and Trauma Assistance and Rehabilitation Service (STTARS)	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	24-Jul-00	30-Jun-04
Tactics Consulting	Intranet Product Review	03-Jun-03	20-Jun-03
Tactics Consulting Pty Ltd	IT Specialist Services	27-May-03	31-Jul-03
Tactics Consulting Pty Ltd	IT Specialist Services	16-Aug-02	16-Aug-03
Tactics Consulting Pty Ltd	Service for RMB Intranet Site Development	20-Jun-02	30-Sep-02
Tactics Consulting Pty Ltd	Documentation for a high level analysis and design of the HR information on Intranet	06-Jun-02	06-Aug-02
TAFE NSW - Institute of Sydney	CSSS/MRC DIMIA Training 2002	18-Nov-02	30-Jun-03
Tafe Queensland Language and Literacy Services	Adult Migrant English Program	01-Jul-98	30-Jun-03
TAFE Tasmania	Adult Migrant English Program	01-Jul-98	30-Jun-03

ORGANISATION	PURPOSE	START DATE	FINISH DATE
Telstra	Telephony upgrade	02-Sep-02	02-Sep-05
The Australian National University	Temporary Overseas Migration to Australia	15-Apr-02	15-Apr-04
The Distillery	IMtel DIMIA Intelligence System	20-Sep-02	19-Sep-05
The Distillery	IMtel (Interquest licence Maintenance agreement)	24-Apr-03	23-Apr-06
The Ethnic Communities Council of Wagga Wagga Inc	Initial Information and Orientation Assistance and Accommodation Support	04-Sep-01	03-Sep-03
The Gowrie (WA) Inc	Accommodation Support	08-Jan-01	30-Jun-04
The Hiser Group	Usability Improvements and Enhancement to DIMIA ICSE System	24-Sep-01	23-Sep-02
The Minister for Employment, Training and Further Education	Adult Migrant English Program	01-Jul-98	30-Jun-03
The New Hope Foundation Inc VIC	Initial Information and Orientation Assistance, Accommodation Support and Proposer Support - IHSS	27-Jun-01	Various end dates depending on service
The Northern Territory University	Adult Migrant English Program	01-Jul-98	30-Jun-03
The Trustees of the Society of St Vincent De Paul (NSW)	Household Formation Support - IHSS	20-Jun-01	20-Jun-04
TMP Workwide eResourcing	Executive Search and selection advice and assistance	13-Feb-02	13-Aug-02
Torture and Trauma Survivors Service of the Northern Territory (now known as Melaleuca Refugee Centre)	Initial Information and Orientation Assistance, Accommodation Support, Household Formation Support, Proposer Support and Service Support	29-Jan-02	28-Jan-05
Torture and Trauma Survivors Service of the N T Inc (now known as Melaleuca Refugee Centre)	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	15-Aug-00	30-Jun-04
Torture Rehabilitation and Network Service ACT Inc (TRANSACT) - Companion House	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	20-Jul-00	30-Jun-04
Townsville Multicultural Support Group Inc (QLD)	Initial Information and Orientation Assistance, Accommodation Support and Proposers Support - IHSS	25-Jun-01	30-Jun-04
Trevor Howse and Associates	Fire Services	31-Jan-03	30-Nov-03
Tubarao Investment Pty Ltd	Lease of Office Space	01-Jun-98	18-Feb-07
Urbis Keys Young	Research Services on the effectiveness of DIMIA funded settlement services	30-May-02	28-Aug-02
Urbis Keys Young	Evaluation of IHSS and Commonwealth funded Torture and Trauma Support Services	05-Sep-02	31-Mar-03
Victoria Legal Aid	Application Assistance for Asylum Seekers in Detention at the Immigration Detention Centre, Victoria	01-Jul-01	30-Jun-03
Victoria Legal Aid	Application Assistance Disadvantaged PV Community	01-Jul-01	30-Jun-03
Victorian Foundation for the Survivors of Torture (VFST)	Early Health Assessment and Intervention Services for Humanitarian Program Entrants	17-Jul-00	30-Jun-04
Vineland Investment CO Pty Ltd	Lease of Office Space	01-Jan-99	31-Dec-04
Vynfar Pty Ltd	Lease of Office Space	22-Mar-00	21-Mar-05
Walter Construction Group Ltd	Christmas Island Immigration Reception and Processing Centre	17-Jun-02	17-Jun-04
Western Sydney English Language Consortium	Adult Migrant English Program	01-Jul-98	30-Jun-03
WestpacTrust	Bankcard, Mastercard and Visa Services	18-Jan-01	17-Jan-04
Wild & Woollard	Quantity Surveying Services	02-Oct-02	30-Nov-02
Wilde Woollard Consultants Pty Ltd	Consulants - Quantity Surveyor	16-Jan-02	31-Dec-04
Yamaji Australia Development Pty Ltd	Lease of Office Space	04-May-00	03-May-05
Yarra AMEP Consortium	Adult Migrant English Program	13-Nov-97	30-Jun-03
Yarra Goulburn AMEP Consortium	Adult Migrant English Program	13-Nov-97	30-Jun-03
ZOO Instinctively Creative	Develop and Maintain a Diversity Australia Website	13-Apr-01	06-Dec-02
Zooz (Comcom Pty Ltd)	The Development and Printing of a set of affirmation ceremony products	27-Jun-02	31-Dec-02

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(2) Output: Internal Product

Senator Carr asked:

- (1) How many employees are employed as a non-ongoing employee in each of the previous 6 years?
- (2) What percentage of total agency employees are non-ongoing employees for each of these years?
- (3) How many of these have been employed for more than 1 year as a non-ongoing employee?
- (4) How many of these have been employed for more than 2 years as a non-ongoing employee?
- (5) How many of these have been employed for more than 3 years as a non-ongoing employee?
- (6) How many employees were employed on fixed-term contracts, in each year of the previous 6 years?
- (7) What percentage of the total number of employees is this for each of these years?
- (8) What was the percentage of total employees for contract employees, for each year of the previous 6 years?
- (9) How many employees were employed on fixed term contracts at each classification level, for each year of the past six years?
- (10) How many employees on a fixed term contract, for each year of the past six years, have been employed more than once on a fixed term contract? Please provide details of position classification in each instance.

Answer:

- (1) and (2) Listed below are details of the number of non-ongoing employees in each of the previous 6 years, and the percentage of non-ongoing employees for each of these years.

Year At 30 June	No. of non- ongoing employees	Non-ongoing employees
2002-2003	367	8.8%
2001-2002	284	6.9%
2000-2001	194	5.3%
1999-2000	206	6.2%
1998-1999	211	6.9%
1997-1998	232	7.7%

- (3) Over the past six years, an estimated 202 non-ongoing employees' employment exceeded 1 year. DIMIA transitioned to a new HR Information System on 10 October 2002 and it is not possible to aggregate part-year data across the new and old HR systems.
- (4) Over the past six years, 17 non-ongoing employees' employment exceeded 2 years.
- (5) Over the past six years, one non-ongoing employees' employment exceeded 3 years.
- (6) to (10) Data on the number of non-ongoing employees on fixed-term contracts is not kept centrally on departmental databases.

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(3) Output : Internal Product

Senator Carr asked:

Work-life balance issues have been identified as important for the public service. The March 2003 Management Advisory Committee report *Organisational Renewal* discussed workforce planning issues, stating:

As the labour market tightens into the future, there will be increased pressure on attracting the skills required and maintaining competitive remuneration packages which support effective recruitment at the base grade and lateral levels.

Employment conditions and the capacity for work/life balance will be an important element of such packages, and may offer APS agencies a competitive edge..

Increased flexibility in working patterns and arrangements will be an important part of the response to the demographic changes, recognising the life stage dynamics influencing workforce participation.

The APS has been a leader in providing family friendly work practices (eg, part-time work, flexible working hours, home based work, purchased leave) and needs to continue in this role through flexible conditions and supportive management approaches as part of its attraction and retention strategy.

In light of the MAC report, the following questions are asked of each department:

- (1) What has been the department's response to the MAC report to date?
- (2) Which issues identified in the MAC report have been identified as priority areas for the department?
- (3) What family friendly or work-life balance initiatives:
 - (a) exist in the department;
 - (b) are available to staff through the certified agreement; or
 - (c) are contained in the certified agreement, but the granting of them in individual cases is discretionary on the part of the organisation.
- (4) What family friendly or work-life balance initiatives has the department introduced in, or since, the

implementation of the department's most recent certified agreement?

- (5) With respect to certified agreement-based family friendly or work-life balance provisions:
- (a) What number and proportion of departmental staff are making use of such provisions in areas including:
 - (i) purchased leave (also known as 48/52 schemes);
 - (ii) negotiated part-time work arrangements;
 - (iii) parental leave;
 - (iv) use of information, advice or counselling services made available by the department;
 - (v) departmental provision of facilities (such as family care facilities);
 - (vi) home based work.

Answer:

- (1) The issues highlighted in the MAC report have informed DIMIA's approach to the ongoing negotiations on the next certified agreement, particularly in terms of work-life balance.
- (2) DIMIA considers the following issues identified in the MAC report to be priority areas for the department: workforce planning; mature-aged workers; superannuation; attraction and retention; flexible working patterns; agreement making; learning and development; management and leadership; and graduates.
- (3) (a) and (b):
The following family friendly or work-life balance initiatives exist in the department and are made available through the DIMIA Certified Agreement 2001-2004:
- flexible working arrangements;
 - variable working hours including part-time work;
 - job sharing;
 - home-based work;
 - flexible leave arrangements including family leave, purchased leave, maternity leave and parental leave for adoptive or foster parents;
 - access to professional counselling services through the Employee Assistance Program; and
 - provision of carers' rooms.
- (c) Access to variable working hours (including part-time work), job sharing and home-based work is subject to approval by managers. Proposals to take leave are subject to approval of that leave by a person's supervisor.
- (4) In September 2002 the Secretary issued advice to all staff outlining the department's commitment to foster an environment where DIMIA employees can achieve high

performance within a supportive, flexible and safe environment, and a corresponding healthy balance between work and personal life. The advice included a number of practical initiatives such as:

- promoting the flexible working arrangements available in the Certified Agreement;
- encouraging managers to set a good example regarding working hours and discouraging staff from working long hours for extended periods;
- working smarter by improving the management of meetings, including not scheduling meetings after 4.30pm;
- seeking to reduce information overload, including a sharper focus on what is required in briefings and improved use of email;
- encouraging employees to use their annual recreation leave credits and to access the Employee Assistance Program for further practical guidance on achieving appropriate balance between work and personal life.

(5)(a) The number and proportion of departmental staff making use of family friendly and work-life balance provisions is as follows.

i. Purchased leave.

As at 14 November 2003, 47 employees have elected to purchase leave. This represents 1.1% of departmental staff.

ii. Negotiated part-time work arrangements:

The number of staff accessing variable working arrangements as at 14 November 2003 is shown in the following table:

Employment Type	Number of Employees	% of Total Staff
Ongoing Full Time	199	4.69%
Ongoing Part Time	333	7.85%
Non ongoing Full Time	6	0.14%
Non ongoing Part Time	51	1.20%
TOTAL	589	13.88%

iii. Parental Leave:

Staff may access both parental leave and family leave for caring purposes. Parental leave provides leave for adopting and fostering parents for the period after which the child joins their family. Family leave provides leave for caring and family support purposes.

The number of staff who had accessed family or parental leave from

10 October 2002* to 14 November 2003 is shown in the table below:

<u>Individuals Accessing Family/Parental Leave</u> <u>During the Period 10 Oct 2002* to 14 Nov 2003</u>	
Leave Type	Number of Employees
Family Leave With Pay	1567
Family Leave Without Pay	22
Parental Leave With Pay	1
Total	1590
Percentage of total staff accessing family/parental leave	37.5%

* DIMIA transitioned to a new HR Information System on 10 October 2002 and data is only readily available from that date.

In addition, employees are able to access sick and personal leave for many purposes including attending the birth of a child or caring for immediate family members. However, data is not available which disaggregates use of sick and personal leave for these purposes.

- iv. Use of information, advice or counselling services made available by the department:

During the period 1 July 2002 to 30 June 2003, 270 staff or family members were assisted under the Employee Assistance Program. In 2002-2003 the annual utilisation rate was 6.8%. For the current year to 30 September 2003, 128 staff or staff family members have been assisted under the program. The projected annual utilisation rate for 2003-2004 is 7.2%.

- v. departmental provision of facilities (such as family care facilities):

Data is not kept on the usage of carers' rooms.

- vi. Home based work:

At 14 November 2003, 40 staff had formally applied for and were utilising home based work for at least one day per week. This represents just under 1% of total staff. The department's Certified Agreement provides for short-term home based work without the need for a formal assessment and approval process. It is not possible to determine how many staff work from home on this basis.

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(4) Output 1.1: Non-Humanitarian Entry and Stay

Senator Bartlett asked:

“Why is an application for a protection visa counted as a ‘risk’ factor for visitor visas?”

Answer:

The provisions of the Migration Act and Regulations require that all applicants for a Visitor visa must satisfy the Minister that “the expressed intention of the applicant only to visit Australia is genuine”. Drawing on these provisions, DIMIA seeks to maximise the number and percentage of Visitor visa applications that are approved whilst minimising the non-return rate and any other negative impact on the Australian labour market and the Australian taxpayer. The Risk Factor List is a tool to assist in achieving a balance of somewhat competing objectives.

The 1996 Joint Standing Committee on Migration inquiry into Australia’s Visa System for Visitors specifically discussed the Risk Factor. In its conclusions the Committee made the following comments:

“The Committee is of the view that it is essential to guard against abuses of the visitor program. To that end, the Committee supports the principle that where objective data demonstrates that certain classes of entrant present a higher overstay risk, such evidence should be used by DVEA in its decision making. In the Committee’s view, it is appropriate that visitor applicants who exhibit high risk characteristics be requested, where appropriate, to produce cogent evidence to demonstrate that their intentions in visiting Australia are genuine.”

In this context, the Committee supports the principle of the risk factor profile. The profile is a management device constructed from objective data which simply allows decision makers to highlight those visitor applicants who must show appropriate evidence of their intention to return home. The risk factor profile does not mandate refusal of the visa. While the visitor visa refusal rates from posts in certain risk factor countries are high, large numbers of visitor applicants at such posts are being approved.”

The Committee recommended that the Department collect a range of data, “including data on overstay rates as well as data on applications for extension of stay and change of status made by visitors in Australia, particularly applications for change of status on family, spouse, interdependent and refugee grounds”.

The Committee was of the view that the risk factor should incorporate onshore applications for residence as, “such visitors can represent a separate immigration risk, in that they appear to use their visitor visas in order to jump the offshore immigration queue”.

Since the time of this report, DIMIA has continued to improve its data collection systems

to enable it to refine the Risk Factor List in line with the above.

It is only in recent years that data has become available in a sufficiently refined form to enable the Risk Factor List to be made more targeted to the above issues that the Committee Report identified as being relevant.

One of the issues the Committee mentioned was applications for change of status by visitors on refugee grounds. In this context, it is notable that the vast majority of Visitors who apply for refugee status are refused at both the primary and review stages. Most of those that then go onto judicial review also fail. This reflects a very significant cost to the Australian taxpayer.

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(5) Output 1.1: Non-Humanitarian Entry and Stay

Senator Crossin asked:

At a meeting earlier this year, TAFE Directors Australia (TDA) made recommendations regarding the expansion of TAFE to bring in more overseas students:

- (1) Has DIMIA had any approach either from TDA or DEST to look at changing visa requirements for potential overseas TAFE students, in particular any request for reducing visa fees; easing entry requirements more in line with overseas university students; improving the service to potential clients; more transparency in communicating decisions to applicants?
- (2) Is there any data available which we could be given showing the numbers of overseas students who breach visa conditions whilst studying in Australia during the last two years?
- (3) What is the cost of handling overseas student visa applications and the revenue gained from these fees?

Answer:

- (1) DIMIA has received a copy of a position paper on International Education, prepared by TAFE Directors Australia, addressing these issues.

DIMIA is committed to the sustained growth of the overseas student program across all sectors while ensuring that the integrity of the student visa program is maintained.

As background it is notable that offshore visa grants for the Vocational Education and Training (VET) sector grew in 2002-03 at twice the rate for the industry as a whole (25% compared to 12.5%). The Government recently announced a number of changes to the student visa requirements that will position the VET sector for further strong growth. Overall, the package of changes will enhance the flexibility of the student visa requirements. In particular, TAFE institutions will benefit from changes that will:

- permit VET students to use a loan to fund their studies in Australia;
- permit VET students from higher risk countries to undertake, as a principal course, certain Certificate IV courses;
- extend the range of persons who can provide financial support to a student;

- limit the amount of funds a student is required to provide “up front” at time of application for a student visa; and
- allow students who have undertaken significant studies in certain English language speaking countries to be exempt from sitting an IELTS test.

The visa criteria for each sector have been developed as a package, taking into account the integrity concerns at each assessment level and the differing characteristics of each sector. For example, applicants for the Higher Education sector must generally meet a higher level of English language proficiency than applicants for the VET sector. As the majority of Higher Education applicants seek to undertake longer courses than applicants from the VET sector, the level of funds they must demonstrate they have access to may also be higher.

DIMIA is continuing to monitor student visa program outcomes and to consult closely on student visa matters with all education sectors, through its Working Group on International Education. DIMIA will continue to be responsive to issues raised by industry peak bodies represented on the Working Group and to develop solutions, with industry, to emerging issues of concern.

(2) There are three categories of cancellations:

- The first category covers students who have withdrawn, completed courses early or left Australia.
- The second category covers students who have been reported by education providers as having failed to meet course requirements or have not attended classes (cancellation codes 8 and 10). This category reflects breaches of the student visa condition that may indicate broader integrity concerns. Only cancellation codes 8 and 10 under the ESOS legislation trigger the automatic visa cancellation process and result in a Non Compliance Notice (NCN) being issued to the student.
- The third category of cancellations arises from information provided to the Department other than provider reporting and covers such things as breaches of visa conditions relating to work rights.

In the 2002-03 program year, there were a total of 8,204 cancellations of which 3,059 were in the first category, 3,295 were for codes 8 and 10 (ie the second category) and 1,850 were for reasons that did not relate to provider reporting.

In the 2001-02 program year, there were a total of 7,049 cancellations of which 4,356 were for codes 8 and 10. Cancellations in the first category, and those that did not relate to provider reporting, were not separately reported on in the 2001-02 program year.

(3) In relation to the cost of handling overseas student visa applications:

Total indicative costs for processing student visas for the 2002-03 financial year derived from Activity Based Costing (ABC) data are:

Offshore	approx \$20.6m
Onshore	approx \$22.5m
Total	approx \$43.1m

ABC costs are fully loaded costs and include all departmental overheads.

The student visa application charge (VAC) for 2002-03 financial year contributed approximately \$61.2m to the consolidated revenue fund.

A proportion of the VAC contributes to the Australian Government's initiatives to support international education through the activities of the Department of Education, Science and Training (DEST). In 2002-03, \$33.75 per application of the total application charge at that time of \$315 represented an international education contribution. The current application charge is \$400, of which \$111 relates to the activities of DEST.

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(6) Output 1.2: Refugee and Humanitarian Entry and Stay

Senator Wong (L&C 44) asked:

What proportion of the visa grants following intervention under section 417 in August and September 2003 were East Timorese?

Answer:

79% of the visa grants following ministerial intervention under section 417 in August and September 2003 were East Timorese.

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(7) Output 1.2: Refugee and Humanitarian Entry and Stay

Senator Wong (L&C 45) asked:

How many of the East Timorese matters are currently before the Minister?

Answer:

As at 19 November 2003, the Minister had before her 488 East Timorese persons for her consideration under the public interest:

- 254 of these East Timorese persons had been referred to the Minister for her initial consideration as part of the section 417 Stage 1 submissions (initial consideration - health and character checks required); and
- the cases of 234 East Timorese persons were also with the Minister for her final consideration under section 417 Stage 2 (final consideration - clients completed health and character requirements).

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(8) Output 1.2: Refugee and Humanitarian Entry and Stay

Senator Sherry (L&C 63) asked, " Approximately how many people are returning to Iraq?"

Answer:

There is no conclusive information available on the number of people who are returning to Iraq. Reports indicate that since June 2003, the United Nations High Commissioner for Refugees (UNHCR) has assisted in the return of approximately 3,000 people from neighbouring countries. The International Organization for Migration (IOM) has assisted in the return of close to 500 Iraqis from non-neighbouring developed countries. There have also been reports of small numbers of spontaneous returns from Iran, Syria, Jordan, and Lebanon, with between 15 and 20 families reported to be returning spontaneously from Iran at the Shalamshah border crossing each day. A UNHCR report of 17 November notes that the UNHCR is unable to provide information on the numbers of returnees to Iraq.

Twenty-five Iraqis have returned to Iraq from Australia and Nauru since the end of the conflict. Of these, 3 were previously in detention in Australia, and 22 were accommodated in the Offshore Processing Centre on Nauru. Of the 25, 24 returned to Iraq through the IOM Assisted Voluntary Return Programme.

DIMIA statistics also suggest that a small number (around 50) of Iraqi TPV holders have departed Australia since the end of the conflict without IOM or DIMIA assistance. Some of these departees may have returned to Iraq.

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(9) Output 1.2: Refugee and Humanitarian Entry and Stay

Senator Sherry (L&C 66) asked for the location of people on TPVs by postcode.

Answer:

Temporary Protection Visa holders are lawful temporary residents of Australia and are able to move freely within Australia. Address information held by DIMIA on clients granted TPVs is constantly being updated as individuals move, lodge further visa applications or provide information in support of their claims for further stay in Australia. Some 75% of grantees currently have reportable residential address postcodes.

In order to protect client confidentiality, data on visa grantees by location has not been included where the number of clients in that location is less than 10.

Reportable residential postcode information held on TPV grantees at 28 November 2003 is set out in the following table.

Postcode Range	Number of Persons with reportable Postcode
800-1420	10
2000-2016	10
2017-2019	10
2021-2032	10
2033-2042	10
2048-2065	10
2066-2073	11
2077-2099	14
2106-2114	22
2115-2122	12
2123-2128	16
2130-2138	15
2140	10
2141	194
2142-2143	91
2144	839

2145	64
2146-2149	29
2150	124
2151	42
2152-2159	20
2160	171
2161	43
2162-2163	45
2164	17
2165	287
2166	35
2168	13
2170	362
2171-2174	16
2176-2177	79
2190-2193	11
2194	13
2195	142
2196-2199	51
2200	128
2203-2204	15
2205-2209	19
2211-2216	11
2217-2218	13
2220-2289	14
2304-2482	10
2519-2530	15
2560-2582	10
2594	27
2601-2602	11
2603-2612	10
2614-2650	10
2680	50
2705-2710	11
2716-2749	12
2750-2780	23
2830	20
2850-2913	20
3008-3011	10
3012-3019	19
3020-3029	35
3030-3031	15
3032	12
3033-3039	10
3040-3046	32
3047	31
3048	17

3050-3056	23
3058	19
3060	20
3061	12
3064-3065	21
3066	15
3068-3071	14
3072	30
3073	70
3074	24
3075	13
3076-3079	12
3080-3088	22
3100-3109	16
3110-3129	16
3130-3139	16
3140-3149	10
3150-3169	15
3170-3171	14
3172-3173	14
3174	60
3175	601
3177	34
3179-3189	16
3191-3496	11
3500	60
3501-3505	10
3549-3550	38
3585	16
3594-3629	16
3630	85
3644	16
3715-3802	12
3803-3844	13
3915-3977	14
4000-4007	11
4010-4051	15
4054-4078	15
4101	21
4102	11
4103	77
4104-4109	13
4110-4113	27
4114	16
4120	34
4122-4132	11
4150-4169	20

4211-4305	13
4343	19
4350-4383	11
4405-4514	10
4515	15
4600-4825	25
5000	15
5007-5008	92
5009	12
5010-5011	11
5012-5018	13
5022	17
5023-5024	11
5025	10
5031	82
5032	35
5033	17
5034-5035	11
5037-5038	20
5041-5061	10
5063-5065	13
5067-5069	13
5070-5074	17
5081	15
5082	36
5083	12
5084	130
5085	32
5086-5089	20
5090-5098	16
5108-5113	12
5114-5251	11
5253-5271	67
5304-5330	20
5340-5341	28
5343-5393	15
6000	11
6003-6004	31
6005-6012	22
6014	11
6016	15
6017	16
6018-6019	11
6021	20
6024-6041	15
6050-6055	19
6059	29

6060	41
6061	47
6062-6073	41
6100	13
6101	62
6102-6105	13
6107-6110	15
6147-6151	10
6152	10
6153-6196	15
6207-6239	16
6258-6285	19
6317	23
6330-6958	49
7000-7307	31
Total	6638

Source: ORS T1992 Report of 28/11/03

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 4 November 2003

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(10) Output 1.2: Refugee and Humanitarian Entry and Stay

Senator Bartlett asked:

- (1) What are the number of protection visa applications made by people in the community for each year since 1993-2003?
- (2) What is the number of visa overstayers, compared to the number of protection visa applications made for each year since 1993-2003 made in the community? i.e. not applications made in detention centres.
- (3) What are the most common visa categories that people are on, when they make applications for a protection visa?
- (4) What percentages of visa overstayers who apply for asylum are successful?
- (5) What is the average length of time people are in Australia on other visas before they make their protection visa applications?
- (6) Over the past ten years, for each year, what numbers of applicants for permanent protection visas have applied within 45 days and been granted work rights and Medicare?
- (7) Over the past ten years, for each year, what number of applicants for protection visas have applied after the 45 day ruling and not been granted work rights or Medicare?
- (8) Over the past ten years, for each year, what number of applicants have been supported under the Asylum Seeker Assistance Scheme?
- (9) How many recipients of ASAS have absconded for each year over the last ten years?

Answer:

- (1) Refer to Table in (2) below.

(2)

**Protection Visa Community Applications and Estimated Overstayers
By Program Year**

Lodgement Year	Community Applications	*Total Estimated Overstayers
1993-94	8066	Not Available
1994-95	7682	51300
1995-96	8023	45100
1996-97	10872	46200
1997-98	7737	50950
1998-99	7096	53150
1999-00	6815	58748
2000-01	7638	60103
2001-02	6364	60387
2002-03	4637	59755

Source: ICSE data as of 30 June 2003

* Total Estimated Overstayers is an estimate only of unlawful non-citizens as at the end of the relevant program year.

(3) The most common visa held by people applying for a Protection Visa is a Visitor Visa followed by Business Visa and Student Visa.

(4) For visa overstayers who sought a Protection Visa and who received a final decision in the year 2002-03 some 2% were successful.

(5) DIMIA's systems cannot in all cases capture and report time spent on other visas in Australia.

However, those community PV applicants who applied in 2002-03 and for whom the database can match an arrival (over 90% of all applications), show an average time from arrival to lodgement of 344 days.

(6)

PV Lodgement Year	Applied Within 45 Days of Arrival	Applied 46 Days or More After Arrival	No Arrival Data*	Total
1997-98	3830	3088	819	7737
1998-99	3936	2438	722	7096
1999-00	3354	2539	922	6815
2000-01	4036	3002	600	7638
2001-02	3639	2247	478	6364
2002-03	2415	1824	398	4637

Source: ICSE data as at 30 June 2003

The data in this Table:

- is for Community applicants only and excludes those applicants held in detention during PV processing;
- does not include PV applications lodged prior to the 1997-98 program year as these applications were not subject to the requirement that they needed to apply for a PV within 45 days of arrival in order to access work rights and Medicare.
- does not take into account other arrivals/periods of stay within the twelve months prior to the PV application date, ie some persons who applied within 45 days of last arrival may have spent more than 45 days in total onshore in the last twelve months prior to application.

The Department records visas with work rights and visas with no work rights but does not identify whether or not the availability of work rights is a direct result of applying within 45 days.

(7) Refer to Table in answer to part (6) above.

(8)

Asylum Seeker Assistance Scheme (ASAS)	
Financial Year	Persons Assisted
1992-1993	2,600
1993-1994	2,582
1994-1995	2,865
1995-1996	4,529
1996-1997	3,712
1997-1998	2,015
1998-1999	1,773
1999-2000	2,140
2000-2001	2,691
2001-2002	2,817
2002-2003	1,865

(9) The information in DIMIA systems does not enable reports on this issue to be extracted.