QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 21-22 MAY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE12/0353) Program 4.1: Visa Compliance and Status Resolution

Senator Cash asked:

I refer to the Commonwealth Ombudsman report entitled "Detention arrangements – the transfer of 22 detainees from Villawood Immigration Detention Centre to the Metropolitan Remand and Reception Centre Silverwater" dated April 2012 and I ask: 11. In relation to the DIAC response to Recommendation 1, has the Certificate IV in training that all Case Managers undertake been updated to include the PAM3 requirements and obligations when a person is transferred to a correctional facility? If not, when do you expect that to be completed?

Answer.

The current Case Management Certificate IV training will be replaced with an updated training program due to commence in October 2012. The revised case management training material will reflect all of the Department's expectations of case managers, including the responsibility regarding transfer of clients to correctional facilities.