QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 21-22 MAY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE12/0276) Program 2.1: Refugee and Humanitarian Assistance

Senator Cash asked:

What was the average processing time for IMAs by month in 2011-12?

Answer.

The tables below provide information on the average processing times from <u>screening in to primary decision</u> and <u>arrival to visa grant</u> for all IMAs by month for the period 1 July 2011 to 30 April 2012.

Table 1. Average processing times from <u>screening in to primary decision</u> by month.

Month	Time
Jul-11	96 days
Aug-11	99 days
Sep-11	111 days
Oct-11	92 days
Nov-11	92 days
Dec-11	96 days
Jan-12	101 days
Feb-12	105 days
Mar-12	110 days
Apr-12	123 days

Note: The figures provided above are drawn from historical operational data, which were initially held in multiple, manually-maintained data repositories. Due to different sources and methodologies employed over time, these figures may differ slightly from figures published elsewhere. All figures have been rounded to the nearest full day.