

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 24 MAY 2011

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE11/0791) Program 6.1: Multicultural and Citizenship Services

Senator Michaelia Cash (written) asked:

Who will conduct the inquiry into the effectiveness of Australian Government services to clients?

Answer:

A panel of eminent community leaders, with expertise in relevant areas, will lead a review of the effective delivery of government services to Australians from culturally and linguistically diverse backgrounds, including an examination of the existing Access and Equity framework and reporting process.

Senator the Hon Kate Lundy Parliamentary Secretary for Immigration and Multicultural Affairs has asked ministerial colleagues with relevant portfolio responsibilities to nominate an eminent person with relevant expertise to participate on the panel.