

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 24 MAY 2011

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE11/0746) Program 5.1: AMEP / Settlement Services for Migrants and Refugees

Senator Michaelia Cash (L&CA 131) asked:

How many spot checks have been undertaken for the past three financial years on a state-by-state basis?

Answer:

Under the IHSS program, spot checks were conducted by State and Territory officers in the form of Client Contact Visits (CCV's). A range of clients were selected for CCV's across visa sub-classes, differing family compositions and nationalities. The collection of CCV data commenced in the 2008-09 financial year. The CCV figures for 2010-11 have not been finalised.

Client Contact Visits conducted by STOs for 2008-09 to 2009-10

	2008-09	2009-10
ACT	24	20
NSW	65	48
NT	6	11
Qld	29	35
SA	40	30
TAS	12	24
Vic	13	50
WA	14	32
TOTAL	203	250

The IHSS annual Quality Assurance program also includes a CCV component which is separate from the program of quarterly conducted CCV's.