

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARINGS: 23-24 MAY 2011

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE11/0352) Program 4.2: Onshore Detention Network

Program 4.3: Offshore Asylum Seeker Management

Senator Cash asked:

I refer to the answer given to QoN 199 from the February Additional Estimates, which states that 73 Serco employees, across different immigration detention facilities, have been accused of inappropriate conduct". Out of the 73 employees who had allegations made against them, how many are still employed by Serco?

Answer:

Serco has advised that of the 73 complaints received, 13 were considered to impact on clients, of these 5 were substantiated.

Serco has advised that there have been two dismissals of staff involved in the complaints. However, these did not relate to the 5 substantiated complaints relating to clients.