### Response Senator Brandis - Integration of Courts Administration

- Document 1 letter dated 15 August 2008 from Mr John Mathieson to Mr Ian Govey, Deputy Secretary of the Attorney-General's Department.
- Document 2 email dated 23 August 2008 from Mr Ian Govey to Mr John Mathieson.
- Minutes Family Law Courts Board (FLCB) 4 September 2008.
- Letter to Ian Govey, dated 5 September 2008, from John Mathieson.
- Email dated 1 October 2008 from the Acting CEO, Mr Glenn Smith, to Richard Foster requesting that, as part of the process ratified by the Board on 4 September 2008, a transfer of FMC Information Management to the Family Court also occur.
- Executive Directors' report, and associated documents, tabled at the FLCB on 23 October 2008.
- Notice of appointment, sent by Chief Federal Magistrate on 25 November 2008, announcing the appointment of Richard Foster as the Acting Chief Executive Officer of the Federal Magistrates Court of Australia.
- Minutes of the Family Law Courts Advisory Group at a joint meeting in Melbourne on 23 March 2009.

Senate Legal & Constitutional Affairs Committee Budget Estimates 2008-2009 25-28 May 2009

Tabled Document No 9

By: MR RICHARD FOSTER
FAMILY COURT OF AUST
Date: 25/5/07



### FEDERAL MAGISTRATES COURT OF AUSTRALIA

### Office of the Chief Executive Officer John Mathieson

Federal Magistrates Court of Australia Level 11, Macquarie House 167 Macquarie Street Sydney NSW 2000 Telephone: (02) 9234 0004 Facsimile: (02) 9234 0050 Email: john.mathieson@fmc.gov.au

15 August 2008

Mr Ian Govey
Deputy Secretary
Attorney-General's Department
Robert Garran Offices
BARTON ACT 2600

Dear lan,

I am writing to update you on the Court's operating environment and forecast financial position pending the outcome of the review of delivery of family law services and related court administration. I need also to highlight several concerns as to the Court's capacity to maintain services under the current arrangements.

I note that prior to the commencement of Mr Semple's review in March 2008, the Federal Court, Family Court and Federal Magistrates Court were working towards a separation of funding more closely aligned to the actual workload of each Court. Those discussions ceased in March, pending completion of the Review (then estimated to be late May 2008). The resultant, and still ongoing, lacuna has resulted in the Federal Magistrates Court having to manage additional workload without a transfer of corresponding resources. In the short term the FMC has been able to meet its commitments, but I am very concerned about the Court's capacity to sustain current work requirements under the present funding and resourcing arrangements, particularly with the possibility of further increases in workload over the coming months.

On 25 June 2008 I wrote to the Attorney-General advising that the Court will be reporting an operating loss in 2007-08. Based on the current funding arrangements and projected workload of the Court for 2008-09, without a realignment of funding to provide more appropriate and adequate resourcing it is anticipated that a further loss will be reported in 2008-09. This projected loss will be exacerbated with the appointment of additional federal magistrates.

Since inception the Federal Magistrates Court has received funding for the appointment of federal magistrates from several sources. Where the appointment is a new

appointment by Government, the Court is fully funded for the federal magistrate. However, when a federal magistrate has been appointed to replace a Family Court Judge or a Family Court Judicial Registrar, the Court has not received full funding for the federal magistrate. The gap between funding required and funding received is largely due to costs in relation to superannuation, property, capital equipment and staffing arrangements. By necessity the FMC has incurred a range of expenditure to support federal magistrates from within its base funding, however as a consequence of this shortfall and the additional 2% efficiency dividend applying from 2007-08, the impact upon the Court's resources has compounded with the FMC now facing an extremely precarious financial position. I have advised previously, in light of the FMC's current and forecast financial position, the Court is unable to absorb the funding gap for any future replacement appointments.

Of great concern is the proposed appointment of an additional five federal magistrates to replace Family Court Judges and one additional federal magistrate to replace a Family Court Judicial Registrar. Also of concern is that of the eight new appointments proposed immediately, four will involve the appointee relocating. The resultant relocation costs which the Court will need to meet will be a further significant impost to the Court for which it is not funded. I wish to avoid any embarrassment to the Government as a consequence of what I consider to be a very concerning situation. I note from my discussions with officers of your Division today the view was put that there was sufficient funding currently "within the family law system" and that there is appropriate funding was available to meet the costs of replacement appointments. I therefore seek your urgent advice on the arrangements made for the Court to receive full funding for the appointments made in replacement of Family Court Judges and Judicial Registrars now proposed and into the future.

Further I would like to, once again, draw your attention to the fact that the Court is currently relying upon infrastructure and systems established in 2000 to support 16 federal magistrates, with minimal support staff. When I last wrote to you on 20 March 2008, it was intended that the Review would be completed by May 2008. With the passage of time my concerns deepen in relation to the Court's capacity to continue to meet its obligations with an inadequate infrastructure and constantly increasing workload.

With growth to more than 60 federal magistrates within the coming months, an additional 45 personnel will critically impact upon the ability of the Court and its personnel to meet its and their statutory obligations and, in time, the Court's ability to maintain its high level of quality service to litigants. The Court's infrastructure is now stretched to capacity, with opportunities for assistance from other jurisdictions severely limited due to budgetary pressure upon those Courts. There is currently a very high level of risk, in relation to fraud and sustainability in regard to the Court's corporate systems. This risk is compounding daily. Solutions have been identified to mitigate these risks, but implementation has been delayed as a consequence of the Review.

A further pressure upon the Court to which I feel also needs to be highlighted, is the impact of the feasibility study for a Commonwealth Law Courts Building in Newcastle.

In 2008-09 the Family Court and Federal Magistrates Court sought funding through a new policy proposal for construction of a Commonwealth Law Courts building in Newcastle. In response to the new policy proposal both courts were directed to undertake a scoping study and prepare a detailed business case for consideration in the 2009-10 budget. Further, the courts were directed to fully offset and absorb the cost of the scoping study from existing funding.

A preliminary tender has been undertaken by the Department of Finance & Deregulation on behalf of the Family Court of Australia, Federal Magistrates Court and your Department. A requirement for preliminary funds totalling \$1.550m has been identified from the tender process. This funding is to be provided in equal shares by the Family Court and Federal Magistrates Court. Given the FMC's minimal property funding, shortfalls in funding for federal magistrates and current workload pressures, a contribution of over \$0.775m to this project will further increase the Court's projected operating loss for 2008-09.

In summary, the Court is currently operating in a high risk environment. Whilst, as always, the Court and its personnel will continue to strive to maintain the high level of service delivered to date, I feel I have an obligation to draw to your attention the severity of the issues currently facing this Court and the compounding effects of the issues on the Court.

Yours sincerely,

John Mathieson

Chief Executive Officer

email 23 August 2008

John

Thanks for your letter of 15 August. I appreciate your willingness to provide such frank advice.

My understanding is that a number of the concerns you have raised would be addressed if the Family Court and FMC were to merge their administrative support more fully and that this could occur (with both Courts' agreement) quite separately from the Government's consideration of the outcome of the current review.

If you were willing to pursue this option I would be happy to provide whatever support I could.

I expect the report to be finalised this month and will keep you informed about the process and timing from there as soon as possible.

Given his interest in the matter I have copied your letter and this response to Richard Foster.

Regards

lan

----Original Message----

From: jo.flores@fmc.gov.au [mailto:jo.flores@fmc.gov.au] On Behalf Of John.Mathieson@fmc.gov.au

Sent: Friday, 15 August 2008 4:22 pm

To: Govey, Ian

Subject: My letter to you re Court's operating environment & financial forecast [SEC=UNCLASSIFIED]

Further to my earlier message, I noted a typographical error on page 2, first complete paragraph, line 10 an unnecessary 'was', before dispatch of the hard copy. The hardcopy has been corrected and attached is a revised soft copy.

Apologies.

John Mathieson Chief Executive Officer Federal Magistrates Court of Australia 02 9234 0004 Ph:

Please find below my letter dated today. A hard copy is in the mail. Regards John Mathieson

If you have received this transmission in error please notify us immediately by return e-mail and delete all copies. If this e-mail or any attachments have been sent to you in error, that error does not constitute waiver of any confidentiality, privilege or copyright in respect of information in the e-

mail or attachments.

### **FAMILY LAW COURTS BOARD MEETING**

### Minutes of Meeting on 4 September 2008 Sydney

**Present:** Chief Justice Bryant (CJ), Chief Federal Magistrate Pascoe (CFM), Richard Foster (RF), John Mathieson (JM), *Steve Agnew (SA) (Minutes)* 

Meeting commenced: 5 p.m.

 The CFM advised that JM will be taking leave of absence from the FMC from 22 September 2008 and will be taking up a position with the NSW Attorney General's Department most probably working with the Local Court. It will be an opportunity for the NSW Local Court, another court of high volume, and the FMC to exchange information. This is yet to be announced to the FMC but it will be done tomorrow morning.

Mr Glenn Smith will act as the CEO from 22 September pending the outcome of the Semple Review. The court will remain in limbo until the outcome of the review is known.

The Board thanked JM for his contribution to the establishment and running of the FLCB and the manner in which he has assisted the Board in its deliberations and implementation of its decision making.

2. JM raised concerns regarding the sustainability of the FMC's current HR, payroll and finance systems. JM noted that he had tried on several occasions to bring this to the attention of the Attorney-General's Department, particularly on the announcement of the review. JM advised that he had again recently written to Mr Ian Govey and Mr Govey had responded that the Courts could integrate their systems without necessarily waiting for the outcome of the review. JM tabled his letter to Mr Govey of 15 August 2008 and the email response of 23 August 2008 as well as a proposal for an approach for a speedy investigation of the integration of corporate functions and systems and development of an implementation plan in a way which should provide afford safety and comfort to both courts.

RF noted that the suggestion is quite sensible and expects that the implementation would take around 6 to 8 weeks.

The Board resolved that under the joint direction of the CEOs of both Courts;

 the Executive Director, Corporate FCoA and the Executive Director, Corporate Services FMC meet as soon as possible to discuss the corporate functions of human resource management and payroll, property services and financial management with a view to analysing the requirements of both Courts, including their respective obligations and reporting requirements, and the opportunities and necessary changes required to combine these functions, as well as possible timeframes;

 the Executive Director, Corporate FCoA and the Executive Director, Corporate Services FMC will, in undertaking that analysis and consideration, liaise

internally and externally as they consider appropriate;

the Executive Director, Corporate FCoA and the Executive Director, Corporate Services FMC provide a report to the Board by no later than 6 October 2008 on their findings and considerations together with recommendations on the most efficient and effective approach to moving to a shared services model;

 if possible the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC will at the same time provide a proposed

implementation plan or framework;

 it is agreed that any integration of functions will occur in a staged manner under the joint direction of both the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC; and

 it was also agreed in principle, but subject to reconsideration should the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC advise against this, that any such integration be commenced with payroll functions.

The Board noted that the CEO of the FMC had highlighted in his letter to Mr Govey of 15 August 2008 his concern about a number of funding issues for the FMC particularly in light of the new appointments announced on 29 August 2008.

The Board noted the CFM's concerns at some of the unusual expenses that come with some of the new appointments including relocation expenses and appointments of federal magistrates with accumulated long leave which, although the current entitlement may be transferred across, have to be paid by the court post appointment at a significantly higher rate. This is both financial impediment and also has an effect on the morale of existing federal magistrates.



### FEDERAL MAGISTRATES COURT OF AUSTRALIA

### Office of the Chief Executive Officer John Mathieson

Federal Magistrates Court of Australia Level 11, Macquarie House 167 Macquarie Street Sydney NSW 2000 Telephone: (02) 9234 0004 Facsimile: (02) 9234 0050 Email: john.mathieson@fmc.gov.au

5 September 2008

Mr Ian Govey
Deputy Secretary
Attorney-General's Department
Robert Garran Offices
National Circuit
BARTON ACT 2600

Dear lan,

### **Financial Systems**

I refer to my letter to you of 15 August 2008 and your email response (copied to Richard Foster) of 23 August 2008.

The concerns which I raised in my letter and your suggestion in response were raised by me at an extraordinary meeting of the Family Law Courts Board on 4 September 2008. I tabled, for the information of the Board, both my letter and your email response referred to above.

The Board resolved:

'The following shall occur under the joint direction of the CEOs of both Courts;

- Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC meet as soon as possible to discuss the corporate functions of human resource management and payroll, property services and financial management with a view to analysing the requirements of both Courts, including their respective obligations and reporting requirements, and the opportunities and necessary changes required to combine these functions, as well as possible timeframes;
- Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC will, in undertaking that analysis and consideration, liaise internally and externally as they consider appropriate;
- Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC provide a report to the Board by no later than 6 October 2008

- on their findings and considerations together with recommendations on the most efficient and effective approach to moving to a shared services model;
- If possible the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC will at the same time provide a proposed implementation plan or framework;
- It is agreed that any integration of functions will occur in a staged manner under the joint direction of both the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC; and
- It was also agreed in principle, but subject to reconsideration should the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC advise against this, that any such integration be commenced with payroll functions.'

The Board requested that I write to you to advise of its resolution.

Yours sincerely,

John-Mathieson

Chief Executive Officer

### Richard,

I refer to our conversation yesterday in Adelaide regarding the transfer of administrative functions, as commissioned by the Family Law Courts Board on 4 September 2008. I can confirm that I support the recommended transfer of functions as per the timetable outlined in the paper submitted by Mr Harriott and Ms Hicking. I would note, however, as per our discussion yesterday, that the FMC will maintain the current EL1 HR Manager for a period into 2009, anticipated to be by the end of the first quarter of next year. As we both commented, there will be a number of HR matters that will need to be managed internal to the FMC, as they relate to our ongoing Collective Agreement and on matters that relate to Federal Magistrates. The current HR Manager is on temporary transfer from Medicare and will return there as soon as we are able to move the management of HR to the FCoA.

I would recommend that we submit to the Chief Justice and the Chief Federal Magistrate that we move to implement the transfer of administrative functions with that one amendment.

I would also like to take the opportunity to include as part of the process ratified by the Board on 4/9/08 the transfer of FMC Information Management. We would propose to transfer our data management and reporting function to the FCoA, and to facilitate that transfer offer to fund an APS6 top increment position, to be based in NSO working within the FCoA's existing information management framework. As part of that transfer we would seek to establish a service level agreement outlining our requirements on a financial year basis. If you were to agree to that proposal I would ask that we similarly present that process as part of the overall transfer package to the Chiefs.

For your consideration

Glenn Smith
a/g Chief Executive Officer
Federal Magistrates Court of Australia
Level 11
Macquarie House
167 Macquarie St
Sydney 2000
Tel: 029234 0003

Fax: 029234 0050 Mob:0421615303

Executive Directors' Report and associated documents tabled 24 October 2008

### Family Law Courts Board paper: Transfer of Administrative Functions

### Background

At its meeting of 4 September 2009 the Family Law Courts Board agreed that:

"The following shall occur under the joint direction of the CEOs of both Courts;

- Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC meet as soon as possible to discuss the corporate functions of human resource management and payroll, property services and financial management with a view to analysing the requirements of both Courts, including their respective obligations and reporting requirements, and the opportunities and necessary changes required to combine these functions, as well as possible timeframes
- Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC will, in undertaking that analysis and consideration, liaise internally and externally as they consider appropriate
- Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC provide a report to the Board by no later than 6 October 2008 on their findings and considerations together with recommendations on the most efficient and effective approach to moving to a shared services model
- If possible the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC will at the same time provide a proposed implementation plan or framework
- It is agreed that any integration of functions will occur in a staged manner under the joint direction of both the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC
- It was also agreed in principle, but subject to reconsideration should the Executive Director, Corporate FCoA and Executive Director, Corporate Services FMC advise against this, that any such integration be commenced with payroll functions."

### **Executive Summary**

The Family Court of Australia (FCoA) and Federal Magistrates Court (FMC) are FMA Agencies for the purposes of the Financial Management and Accountability Act 1997. Each Court therefore has a separate reporting and governance structure, however the activities within that structure are similar in nature. (Attachment A, Obligations and Reporting Requirements & Attachment B, Scoping of services required).

As long as each Court remains a separate entity, savings will be achieved from implementing a shared services structure although these will be minimal in the

short term due to the duplicate nature of reporting obligations and employee retrenchment costs. A single court model would reduce duplicate reporting and deliver greater savings opportunities (*Attachment C, Shared Services Duplication*).

In the current environment, opportunities exist for the FMC to leverage off the existing FCoA infrastructure, however in doing so FMC will be required to adopt the existing business practices of the FCoA. This may require some change in the FMC to meet different business practices within the FCoA, eg processing of travel, procurement, budget management etc. If the existing business practices of the FCoA are adopted by the FMC, a shared services model could be implemented within a 3 month timeframe commencing 1 October 2008. (Attachment D, Project Plan).

A formal risk assessment has been undertaken and appropriate treatment strategies developed. (*Attachment E, Risk Assessment*). Given the compressed timeline and to minimise risk to both Courts, whilst ensuring an effective change management and communication strategy is in place, it is recommended that a dedicated project manager is engaged to analyse transfer needs, manage the transfer of data and oversight the implementation of new systems within the FCoA, from across the various geographical locations of the FMC.

The proposed functions to be transferred from the FMC to FCoA are:

- Human Resources- by the end of first quarter 2009
- Payroll Management from 27/11/2008 (with first FMC pay day being 11/12)
- Property Management from 7/10/2008
- Financial Management from 1/1/2009
- Contracts & Procurement from 1/12/2008
- Information Management to be confirmed.

Estimated net savings from the transfer of functions is \$0.712m (excludes information Management tbc)

	2008-09 \$m	2009-10 \$m
Implementation & ongoing staffing costs	0.516	0.524
FMC redundancy costs	0.520	
Total	1.036	0.524
FMC savings	0.649	1.203
FMC technology savings	0.400	.033
Net result	(0.013)	0.712

Detail of implementation costs is provided in Attachment F, Standard Costing Template.

Detailed functional specific implications of moving to a shared service arrangement is discussed in the remainder of this paper.

### **Human Resources Management and Payroll**

The FCoA currently employs 14 staff for the provision of payroll and HR services to 654 judicial officers and employees. The FMC employs one dedicated officer for payroll, a human resources manager and assistant.

It is proposed to initially transfer the FMC payroll to the FCoA with FMC HR advisory services subsequently transferred by the end of the first quarter 2009.

The scope of services for these functions is attached (Attachment E, Scoping of Services).

### Key accountabilities:

- Judicial officers and staff are remunerated in accordance with employment agreements
- Payments in relation to taxation/superannuation are completed within statutory limits
- Recruitment services undertaken in a manner to support the needs of the Court and legislative requirements
- Training advice and support
- Occupational Health & Safety
- Workplace Relations

### Resource requirements:

FCoA will need one additional payroll officer. HR/Payroll staff within the FMC are non ongoing, costs of abolition of positions are minimal.

### Property/Facilities Management

Functions of the property/facilities management area of both courts include management of:

- capital works
- strategic property planning

- contract management of outsourced property services
- lease management
- property support services

### Key accountabilities:

- strategic property planning
- capital works managed effectively, on time and on budget
- facilities managed to ensure a safe, clean and suitable environment
- lease negotiations and reviews completed within prescribed timeframes
- appropriate representation at external committees (e.g NLCBMC)

### Resource requirements:

The FCoA currently employ 3 staff. The FMC currently engages the services of two non-ongoing property co-ordinators (1 x full time/1 x part time). With the expiration of a fulltime non-ongoing contract at the end of October, it is considered that property management services could be effectively managed on behalf of the FMC by the FCoA within existing resources- subject to retaining the services of the part time FMC property co-ordinator to assist in the handover of works and provision of support to FMC regional managers until December 2008.

### HR Issues

FMC to advise non ongoing staff of completion of contract.

### Financial Management

The FCoA employs 14 staff (including 2 systems administrators). FMC employ 9.4 FTE.

Under the Financial Management and Accountability Act 1997 the FCoA and FMC are separate reporting entities with similar reporting responsibilities. The FCoA is classified as a material agency for reporting purposes, the FMC is classified as a small agency. Given the financial framework, legislation and accountability requirements, the provision of financial management services by the FCoA to the FMC will require a duplicate set of books and reporting schedule to be maintained on behalf of the FMC (Attachment A, Obligations & Reporting Requirements).

To establish this system, the FCoA will draw upon its existing finance system. The system will require some configuration to create a separate reporting entity.

Further, some additional resourcing will be required by the FCoA to assist the additional processing, budgeting and reporting workload.

As both courts will be continue to be accountable for their individual resourcing, separate governance models will continue to apply. For example, the FMC Audit Committee will remain, separate risk management strategies, fraud control plans etc will be required.

### Key accountabilities:

- Accounting operations
- Financial services, statements, systems and support
- Financial Framework policy and compliance
- Budgeting and reporting including PBS, PAES, & NPP's
- Management accounting services including resource modelling
- Risk Management
- Internal audit
- Business Continuity
- Fraud Control

### Resource requirements:

The FCoA will require four additional staff to meet the additional workload:

Executive Level 1 – Financial accountant

APS 6 – Assets management, reconciliation and statutory reporting

APS 4 (two officers) – accounts payable & accounts receivable

### HR Issues

The transfer of finance functions to the FCoA will result in nine positions in the FMC being no longer required. These positions are:

- Chief Finance Officer
- Finance Manager
- Manager, Administration
- Reconciliation Officer
- Project Officer
- Purchasing Officer x 2
- Accounts payable

### Accounts receivable

The occupants of these positions vary from permanent officers, non ongoing officers and agency staff. The costs and savings to be achieved from the abolition of these positions are included within the figures above.

### Contracts & Procurement (includes EVS vehicle administration)

Functions of the Contracts & Procurement area of the Family Court include:

- Procurement support to the Court to ensure value for money outcomes and compliance with the Commonwealth Procurement Guidelines (CPG);
- Support services to Court staff managing contracts; and
- Management of national contracts such as Transcription and Recording Services, Qantas Business Travel and memberships, Corporate Express, Kyocera and LeasePlan

In contrast the FMC has previously had up to 2 purchasing officers however these role have recently been eroded by regionalisation within FMC. Many of the tasks previously performed have been picked up by the Regional Managers Administrative Assistants.

Under the proposed shared services model these tasks will primarily be centralised & undertaken by the Contracts & Procurement team.

### Resource requirements:

The FCoA employs 3 staff. FMC currently employ 1. It is considered that Contracts & Procurement services could be effectively managed on behalf of the FMC by the FCoA within existing resources.

FMC has 1 ongoing Procurement officer and will incur redundancy costs by abolishing this position.

### Other Issues:

### Information Management

The FMC has proposed that their information & data management functions be also transferred to the Family Court as part of the transfer of Administrative functions. To facilitate the transfer the FMC have proposed to fund an APS6 position, to be based in NSO working within the FCoA's existing information management framework. It is recommended that this function also be transferred as part of the *transfer of administrative functions*.

### Information technology, records management & library services

The FMC currently employs two officers to provide information technology, records management and library services to the FMC. Further savings in 2009-10 may be available through the transfer of these functions to the FCoA.

Grahame Harriott
Executive Director, Corporate
Family Court of Australia
06/10/2008

Anne Hicking
Executive Director, Corporate Services
Federal Magistrates Court of Australia
06/10/2008

# Obligations & reporting requirements

comment		ates Act (FM) enabling legislation	the main object of the Public Service Act is to provide a framework for the effective and fair employment, management & leadership of APS employees	Illity	the main purpose of the Financial Management and Accountability Act is to provide a framework for the proper management of public money and public property		riation bills, are this means two separate external budgets to be maintained i.e. Portfolio Budget Statements & Portfolio Additional Estimates	pper accounts & this means two separate sets of books & two separate seipt & financial statements (monthly & annual) required	Finance Incial This means two sets of financial statements		tuces a full set this means two sets of financial statements		
Federal Magistrates Court	Created	under section 8 of the Federal Magistrates Act (FM)	under Section 97Q of FM a statutory Agency for the purposes of the Public Service Act 1999	Financial Management & Accountability	the Court is a prescribed agency under the Financial Management and Accountability Act (FMA)	Appropriations provided	Appropriations, in the relevant Appropriation bills, are provided to the the Court as an agency within the meaning of the FMA Act	Section 19 of the FMA act requires proper accounts & records to be kept in relation to the receipt & expenditure of public money	Section 48 & 49 of the FMA act require that accounts & records are kept as required by the Finance Ministers Orders and that annual financial statements are provided to the Auditor General	Finance Ministers orders	Section 7.1 require that the Court produces a full set of annual financial statements	Annual Reporting	
Family Court of Australia	Created	under Section 21 of the Family Law Act (FLA)	under Section 38Q of the FLA statutory Agency for the purposes of the Public Service Act 1999	Financial Management & Accountability	the Court is a prescribed agency under the Financial Management and Accountability Act (FMA)	Appropriations provided	Appropriations, in the relevant Appropriation bills, are provided to the the Court as an agency within the meaning of the FMA Act	Section 19 of the FMA act requires proper accounts & records to be kept in relation to the receipt & expenditure of public money	Section 48 & 49 of the FMA act require that accounts & records are kept as required by the Finance Ministers Orders and that annual financial statements are provided to the Auditor General	Finance Ministers orders	Section 7.1 require that the Court produces a full set of annual financial statements	Annual Reporting	

### Scoping of services

SHAREDSERVICES			
General Principles	Cost Effective Service Delivery		
	Value for money through economies of scale (where applicable)	applicable)	
	Shared services to meet all operational requirements		
	Rationalisation of duplicate systems/ services		
	Client focused outcomes		
FCoA FUNCTION	ROLE	SERVICE LEVELS	PMC required ?
Human Resources	Payroll Services (Staff and Judicial)	Payroll disbursements processed correctly and on time	Yes
	Recruitment Services	Recruitment services to be undertaken in an effective manner in accordance with the relevant legislation	Yes
	Training Advice and Support	Timely and quality training advice and support to be provided to FMC managers and staff	Yes
	Occupational Health and Safety	OH&S Policies and Procedures to be effectively managed and to encompass FMC operating requirements	Yes
	Workplace Relations	Effective and accurate Workplace Relations advice and support to be provided in line with relevant legislation and government policy for employer-	
		employee agreement negotiations and other workplace issues (including code of conduct and disciplinary breaches)	Yes
	HR Policies and Procedures	HR Policies and Procedures to be effectively managed and to encompass FMC operating requirements	Yes
	Complex HR Advice and Support	Timely and quality HR advice and support to be provided to FMC to managers and staff	Yes
Financial Services	Accounting Operations	Receivables and Payables Management	Yes
	External Audit Management	Resolution of Audit Issues, Clearance of Statements	Yes
	Financial Services	Taxation Compliance, Control Systems, Asset Management, Treasury & Banking	Yes
	Financial Statements	Annual Statutory Reporting & Monthly AIMS /BEAMS to DoFA Schedule	Yes
	Financial Systems Support	Provision of FMIS System, integrated with Casetrack & HR Systems	Yes
	Financial Framework Requirements - FMA & AASB	Policy & Compliance i	Yes
	Salary Sacrifice	Policy, Payment & Compliance Services	Yes
	Travel Management	Policy, Payment and Compliance Services	Yes
Budgets and Business	Estimates maintenance (ie BEAMS, PBS, PAES)	All Dept of Finance timeframes met	Yes
Improvement	Budget allocation and reviews	All budgets & budget reviews completed within agreed timeframes	Yes
	Management Accounting - reporting	All reporting completed within agreed timeframes	Yes
	Management Accounting - costing	Agreed frameworks applied (eg Activity Based Costing or Resource Planning Model)	Yes
	Project Management	Project methodology applied to all national initiatives	Yes
Contracts and	Tendering	Tendering undertaken in accordance with the Commonwealth Procurement Guidelines and represents value for money	Yes
Procurement	Contract Management*	Contracts effectively managed in line with best practice principles and in line with legislative requirements	Yes
	Judicial Motor Vehicles	Support and ongoing management undertaken in a timely manner	Yes
	Insurance	Review and update annually	Yes
	Business Support Services	Business support services that integrate with the Court's operational parameters	Yes
	Mandatory Reporting	All reporting is accurate, completed in a timely manner and in accordance with legislative requirements	Yes
Property	Capital Works	Capital works managed effectively, on time and on budget.	Yes
	Facilities Management	Ongoing management to ensure a safe, clean and suitable environment	Yes
	Lease Management	Lease negotiations and reviews completed within prescribed timeframes	Yes
	Property Support Services (ie NLCBMC etc)	Strong and knowledgeable representation at external committees	Yes
Risk and Business	Risk Management	Risk management and fraud control plans are completed and reviewed regularly to ensure they remain current.	Yes
Continuity	Internal Audit	The internal audit plan supports Court operations	Yes
	Business Continuity Planning	The Business Continuity Plan supports the provision of critical Court functions in an emergency.	Yes
			474

Overall Option allows for rationalisation of existing resources & provides scope for significant savings - avoids duplication of all	Overall Option will require duplication & cost more than a single court
Corporate functions & the ongoing overheads this entails - for example Corporate Systems, Annual reporting, Financial statements, Portfolic Budgets & Additional Estimates, Internal budgeting & reporting, Chief Executive Instructions, Delegations, Policy & Procedures, Collective Agreements, bank reconciliations, all processing functions such as vendor & staff payment runs, internal management reports, procurements including contracts, leases etc.	
Corporate staff only need to understand a single Court's business requirements to provide quality services	Corporate staff need to understand different Court's business requirements to provide quality services
HRM	
common Collective Agreement & culture to administer	separate Collective Agreement & cuttures to agrithmister duplicate systems to administer
leverages off the existing trained staff base & economies of scale	diseconomies of scale
single HR reporting single set of delegations and policies to be maintained	duplicate HR reporting duplicate delegations & policy's to be maintained
Timenco	
leverages off the existing systems	duplication of systems
single systems administration	duplication in systems administration
allows for single set of Chief Executive instructions (CEI's) & delegations	duplicate sets of CEI's & Delegations
single invoicing per Court vendor	duplicate invoicing by Courts vendors
single asset register & stock take	duplicate asset registers & stock takes
Single bayment uns single bayment uns sincle bank reconciliations & sincle bank account structure	duplicate bank reconciliations & duplicated bank account structures
single set of monthly and annual financial statements	duplicated monthly financial statements & and annual financial statements
Budgets & Business Improvement	
single external budget to maintain (PBS, PAES, NPP's, Monthly budget profiles)	duplicate external budgets to maintain (includes PBS, PAES, Monthly budget profiles, NPP's etc)
single internal "standard" budget process	duplicate internal budget process
single suite of reports	duplicate sets of reports
single resource model single project framework	duplicate project frameworks
P	
Property single leases	dublicate leasing ( ea Newcastle)
single Commonwealth Law Court's (CLC's) allocation	duplicate CLC allocations
single point of contact for providers (eg United Group) & common approach	duplicate points of contact for providers & differing approaches ( reporting, budgets, property management requirements etc)
Audit & Risk	
sinole audit program & audit committee	dublicate audit programs & audit committees
single business continuity plan	duplicate business continuity plans
single fraud control & strategic risk plans	duplicate (& differing) fraud control & strategic risk plans
Contracts	
single procurement activity ( orders, RFT's & contracts)	duplicated procurement activity
Annual reports	
sindle annual recort	duplicated annual reports

Single Court with single corporate services	Two Courts with shared corporate services
Overall	Overall
Option allows for rationalisation of existing resources & provides scope for significant savings - avoids duplication of all Corporate functions & the ongoing overheads this entails - for example Corporate Systems, Annual reporting, Financial statements, Portfolio Budgets & Additional Estimates, Internal budgeting & reporting, Chief Executive Instructions, Delegations, Policy & Procedures, Collective Agreements, bank reconciliations, all processing functions such as vendor & staff payment runs, internal management reports, procurements including contracts, leases etc.	Option will require duplication & cost more than a single court
Corporate staff only need to understand a single Court's business requirements to provide quality services	Corporate staff need to understand different Court's business requirements to provide quality services
HRM	
common Collective Agreement & culture to administer	separate Collective Agreement & cultures to administer
Single HX system to administer leverage existing trained staff base & economies of scale	duplicate systems to continue or discondinies of scale discondinies or scale during the properties at R properties and the condinies of the co
single for repound	duplicate delegations & policy's to be maintained
Finance	
leverages off the existing systems	duplication of systems duplication in systems administration
single systems administration	dunicale sets of CET's & Delegations
allows for single set of chief executive instructions (CELS) a delegations single invoicing per Court vendor	duplicate invoicing by Courts vendors
single asset register & stock take	duplicate asset registers & stock takes
single payment runs single bank account structure	duplicate payment runs duplicated bank account structures
single set of monthly and annual financial statements	duplicated monthly financial statements & and annual financial statements
Budgets & Business Improvement	
single external budget to maintain (PBS, PAES, NPP's, Monthly budget profiles)	duplicate external budgets to maintain ( includes PBS, PAES, Monthly budget profiles, NPP's etc.)
single internal "standard" budget process	duplicate internal buoget process duplicate sate of reports
single suite of reports	duplicate resource modelling
single project framework	duplicate project frameworks
Property	
single leases	duplicate leasing ( eg Newcastle)
single Commonwealth Law Court's (CLC's) allocation single point of contact for providers (eg United Group) & common approach	duplicate GLC allocations duplicate providers & differing approaches (reporting, budgets, property management
	requirements etc)
Audit & Risk	
single audit program & audit committee	duplicate audit programs & audit committees
single business continuity plan	duplicate business continuity plans
single fraud control & strategic risk plans	ouplicate (& differing) fraud control & strategic, risk plans
Contracts	
single procurement activity ( orders, RFT's & contracts)	duplicated procurement activity
Annual reports	
single annual report	duplicated annual reports

31 30	3								
1		Commence FMC Finance transaction processing	ction processing				1 day	Mon 5/01/09	Mon 5/01/09
	100	Data Migration (transfer ledger balances only- not historical transactional information- except for assets which requires	alances only- not historical tra	ansactional information	- except for assets while	ch requires	15 days	Mon 12/01/09	Fri 30/01/09
32		Data Validation- includes audit review	eview				20 days	Mon 19/01/09	Fri 13/02/09
T		First FMC end of month & Beams actual reporting for January 09	s actual reporting for January	60			10 days	Wed 28/01/09	Tue 10/02/09
$\top$		Establish salary packaging arrangements	dements				15 days	Mon 5/01/09	Fri 23/01/09
1	Side of the side o	Dough DEL Dolongique				1	20 days	Mon 5/01/09	Fri 30/01/09
1		Seview CEI - Delegations					20 days		Eri 13/02/09
		laxation - includes Fb1 & G51.					oo days		2000000
		Implement transition plan for Contracts	racts				20 days	Mon 3/11/08	Fri 28/11/08
8.52.5	lai	Gather procurement information in liason with FMC procurement staff	in liason with FMC procurem	ent staff			2 days	Mon 3/11/08	Tue 4/11/08
39		Review and revise related policy & procedures eg procurement framework, decision tree, EVS, membership, judicial w	& procedures eg procureme	nt framework, decision	tree, EVS, membership	p, judicial w	3 days	Wed 5/11/08	Fri 7/11/08
40		Arrange with AusTender for access for	ess for publishing FMC contracts/standing offers	icts/standing offers			5 days	Mon 10/11/08	Fri 14/11/08
+		Transfer and review procurement files	nt filles				5 days	Mon 17/11/08	Fri 21/11/08
42		Update contracts database to include all FMC contract information	clude all FMC contract inform	ation			5 days	Mon 24/11/08	Fri 28/11/08
43		Implement fransition plan for Property	erty				20 days	Fri 3/10/08	Thu 30/10/08
Similar		Transfer changes to financial/budget in	idget information on leasing/capital commitments	apital commitments			10 days	Fri 3/10/08	Thu 16/10/08
45		Access records and arrange transfer of	nsfer of information				10 days	Fri 3/10/08	Thu 16/10/08
$\top$		Implement revised delegation controls	ontrols				5 days	Fri 3/10/08	Thu 9/10/08
-		Implement changes/ amendments to contract obligations for lease and capital committments	its to contract obligations for	lease and capital comr	nittments		20 days	Fri 3/10/08	Thu 30/10/08
48		Implement transition plan for Budgets and Business Improvement functions	gets and Business Improve	ment functions			20 days	Wed 3/12/08	Tue 30/12/08
49	匝	review & takeover budget models for internal & external budgeting	Is for internal & external budg	eting			10 days	Wed 3/12/08	Tue 16/12/08
20	- Constitution of the Cons	set up of month end reports- includes regional & executive reporting	ludes regional & executive re	porting			10 days	Wed 17/12/08	Tue 30/12/08
+		Post implementation review					5 days	Thu 19/02/09	Wed 25/02/09
		Conduct post implementation review	iview				5 days	Thu 19/02/09	Wed 25/02/09
25		Conduct post implementation re	Willew				2 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7		
		Task		Rolled Up Task		Project Summary	mmary 🗬		Y
		Split	-	Rolled Up Split	-	External Milestone	ilestone 🔷	322	
ject.	Project: Project plan 2 Date: Mon 6/10/08	lan 2 Progress		Rolled Up Milestone	$\Diamond$	Deadline	¢>		
		Milestone	<b>*</b>	Rolled Up Progress					
		Summary		External Tasks					
				Cape 2					

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	6	Task Name					Duration	Start	
-	1	Governance Arrangements					1 day	Mon 22/09/08	Mon 22/09/08
		Governance Allangements		med atonion Drake to a			1 day	Mon 22/09/08	Mon 22/09/08
2		Establish steering committ	Establish steering committee and project management framwork (includes Projects team)	includes Projects team			- day	THOU 22/09/00	T. 20100100
3		Scope of services					1 day	lue 23/09/08	1 ne 23/09/06
4		Confirm high level services required for FMC	s required for FMC				1 day	Tue 23/09/08	Tue 23/09/08
5		Deliverable scoping document	nent				1 day	Tue 23/09/08	Tue 23/09/08
9		Planning					2 days	Wed 24/09/08	Thu 25/09/08
-	-	Conduct initial risk assessment	ment				1 day	Wed 24/09/08	Wed 24/09/08
80		Develop a high level project plan	oct plan				2 days	Wed 24/09/08	Thu 25/09/08
1		Communication strategy					1 day	Fri 26/09/08	Fri 26/09/08
1		Develop change managen	Develop change management and communication plan		CALLADAR CONTRACTOR CO		1 day	Fri 26/09/08	Fri 26/09/08
+		Due Diligence					5 days	Thu 25/09/08	Wed 1/10/08
12		Establish a due diligence	Establish a due diligence framework and comprehensive list of questions relevant to transferring function	estions relevant to tran	sferring function		2 days	Thu 25/09/08	Fri 26/09/08
13		Conduct due diligence interviews	erviews				3 days	Mon 29/09/08	Wed 1/10/08
14		Development of transition plans	lans				2 days	Thu 2/10/08	Fri 3/10/08
15	10000	Based on findings of due	Based on findings of due diligence develop transition plan for HR functions	functions			2 days	Thu 2/10/08	Fri 3/10/08
16		Based on findings of due	Based on findings of due diligence develop transition plan for Finance Function	ince Function			2 days	Thu 2/10/08	Fri 3/10/08
17		Based on findings of due	Based on findings of due diligence develop transition plan for Contracts function	tracts function			2 days	Thu 2/10/08	Fri 3/10/08
18		Based on findings of due	Based on findings of due diligence develop transition plan for Property function	perty function			2 days	Thu 2/10/08	Fri 3/10/08
19		Based on findings of due	Based on findings of due diligence develop transition plan for Budgets and Business Improvement function	gets and Business Imp	provement function		2 days	Thu 2/10/08	Fri 3/10/08
20		Implementation of transition plans	plans				104 days	Fri 3/10/08	Wed 25/02/09
21		Implement transition pla	Implement transition plan for Human Resources function				34 days	Mon 27/10/08	Thu 11/12/08
22	E II	Aurion contract establishment	blishment				1 day	Mon 27/10/08	Mon 27/10/08
23		System configuration & testing	n & testing				10 days	Tue 28/10/08	
24		migration of data & base set up	base set up				10 days	Tue 11/11/08	
25		transfer of physical records	records				5 days	Tue 18/11/08	Mon 24/11/08
26		first FMC pay run on 11 December	111 December				11 days	Thu 27/11/08	
27		Implement transition pl	Implement transition plan for Finance function				75 days		Fri 13/02/09
28		Configure Financial	Configure Financial system- includes copies of existing FcoA chart of accounts & copy of existing FCoA vendors	A chart of accounts & co	opy of existing FCoA ve	sudors	30 days		
29	Н	Create additional FMC staff creditors	MC staff creditors				1 day	Fri 12/12/08	Fri 12/12/08
		Task	<b>Y</b> 9	Rolled Up Task		Project Summary	mary 🖤		
		Split		Rolled Up Split		External Milestone	estone 🔷		
rojec	Project: Project plan 2		Progress	Rolled Up Milestone	$\Diamond$	Deadline	⇒ →		
j	5		Milestone	Rolled Up Progress					
		ing	Summary	External Tasks					

RISK REGISTER TEMPLATE

Context/Objective:	Provision of Corporate Services to FMC by FCoA by the 1 January 2009.	Compiled by:	Date:	18/09/08
Business Unit: Specify NSO and sub- business unit, or Registry Location	FABS	Reviewed by:	Date:	

PART A - RISK ASSESSMENT

THE RISK WHAT COLLD GO What is the current controls in place to mitigate the risk? WRONG?  In Ineffective planning Orderstee planning Ordersteep planning O				
THE RISK What Could Go What is the current controls in place to mitigate the risk? What Could Go What is the current controls in place to mitigate the risk? What Could Go What is the current controls in place to mitigate the risk? What Could Go What is the current controls in place to mitigate the risk?  Ineffective planning By change management management management been completed. FCoA not adequately Initial assessment has been undertaken regarding likely resourced to take on additional resourcing required. FMC systems fall workload  FMC systems back up arrangements that already exist.  NS Moderate Possible High Not Tolerable Before shared Before sha	TARGET RISK RATING	Medium	Medium	Medium
THE RISK What Could Go What is the current controls in place to mitigate the risk?  What Could Go What is the current controls in place to mitigate the risk?  What Could Go What is the current controls in place to mitigate the risk?  What Could Go What is the current controls in place to mitigate the risk?  What Could Go What is the current controls in place to mitigate the risk?  Rect Could Go Could High level system requirements have management been completed.  Services  Completed.  FCOA not adequately initial assessment has been undertaken regarding likely resourced to take on additional resourcing required.  FMC systems fail  Utilise system back up arrangements that already exist.  NS Moderate Possible High ligh before shared services can be	FURTHER ACTION REQUIRED?	Yes	Yes	Yes
THE RISK What Could go wrowe?  What is the current controls in place to mitigate the risk?  What Could go wrowe?  What is the current controls in place to mitigate the risk?  What Could go wrowe?  What is the current controls in place to mitigate the risk?  What Could go wrowe?  What is the current controls in place to mitigate the risk?  In effective planning or and developed and consultations with key of change wandersely impacting system requirements have management been completed.  Ecolor or wheled.  Fool word of the completed.  Fool or delivery of shared hit in the additional resourcing required.  Fool or delivery of shared workload workload.  FMC systems fail Utilise system back up arrangements that already exist. NS Moderate Possible High before shared services can be	TOLERABLE/ NOT TOLERABLE	Not Tolerable	Not Tolerable	Not Tolerable
THE RISK  What Could Go  What is the current controls in place to mitigate the risk?  What Could Go  What is the current controls in place to mitigate the risk?  RECOURD GO  What is the current controls in place to mitigate the risk?  RECOURD GO  RECOURD GO  What is the current controls in place to mitigate the risk?  RECOURD GO  RECOURD GO  BETTING RECOURD GO  COUNTY  RECOURD GO  CO	(CONSEQUENCE X	High	High	High
THE RISK  WHAT COULD GO What is the current controls in place to mitigate the risk?  WRANG?  Ineffective planning Draft Project plan developed and consultations with key Re change management adversely impacting on delivery of shared services FCoA not adequately Initial assessment has been undertaken regarding likely resourced to take on the additional workload FMC systems fail Utilise system back up arrangements that already exist.  WHAT COULD S  WHAT STATING KEY CONTROLS  What is the current controls in place to mitigate the risk?  WHAT COULD GO WHAT SHARE S  WHAT COULD GO WHAT IS the current controls in place to mitigate the risk?  WHAT COULD GO WHAT IS THE CURRENT S  WHAT IS THE CURRENT S  WHAT IS THE COLOR OF S  WHAT IS THE CURRENT S  WHAT IS T	ГІКЕГІНООВ	Possible	Possible	Possible
THE RISK What is the current controls in place to mitigate the risk? What could be wrong?  & change management adversely impacting on delivery of shared completed.  FCoA not adequately resourced to take on the additional workload  FMC systems fail  Utilise system back up arrangements that already exist.  By what is the current controls in place to mitigate the risk?  What is the current controls in place to mitigate the risk?  Browned?  What is the current controls in place to mitigate the risk?  Browned and consultations with key systems regarding system requirements have been completed.  FCoA not adequately initial assessment has been undertaken regarding likely additional resourcing required.  FMC systems fail  Utilise system back up arrangements that already exist.	CONSEGUENCES	Major	Moderate	Moderate
THE RISK WHAT COULD GO WRONG? Ineffective planning & change management adversely impacting on delivery of shared services FCoA not adequately resourced to take on the additional workload FMC systems fail before shared services can be	CONTROL EFFECTIVENESS	SN	SN	NS
	EXISTING KEY CONTROLS  What is the current controls in place to mitigate the risk?	Draft Project plan developed and consultations with key systems vendors regarding system requirements have been completed.  High level shared service scoping discussions completed.	Initial assessment has been undertaken regarding likely additional resourcing required.	
∞	THE RISK WHAT COULD GO WRONG?	Ineffective planning & change management adversely impacting on delivery of shared services	FCoA not adequately resourced to take on the additional workload	FMC systems fail before shared services can be
	Візк до	~	2	က

TARGET RISK RATING		Medium	Medium			Medium
FURTHER ACTION REQUIRED?		Yes	, Yes	ON	No	Yes
TOLERABLE/ NOT		Not Tolerable	Not- tolerable	Tolerable	Tolerable	Not Tolerable
CURRENT RISK RATING (CONSEQUENCE X		High	High	Low	Low	High
ГІКЕГІНООD		Possible	Possible	Unlikely	Unlikely	Possible
CONSEGNENCES		Moderate	Moderate	Minor	Minor	Moderate
CONTROL EFFECTIVENESS		SN	_	Effective	Effective	
EXISTING KEY CONTROLS  What is the current controls in place to mitigate the risk?		Communicate on likely impacts & timing of changes to reduce uncertainty for FMC staff affected.	FMC Staff to provide full set of closing final statements and supporting records.	Strategy adopted of making no change to systems- that is, accommodate FMC requirements within existing FCoA business rules	Planning & early notice to placement agencies to source required staff.	No existing controls.
THE RISK WHAT COULD GO WRONG?	implemented	Loss of key FMC staff upon announcement of review outcomes	FMC unable to produce full set of closing final statements & supporting records	Systems implementation support not available from Technology 1 or Aurion ( where it may be required)	Contractors not available to provide additional assistance with implementation eg bulk data entry	Transfer of data
			- 111			

TARGET RISK RATING			
Further Action Required?		2	S S
TOLERABLE/ NOT TOLERABLE		Tolerable	Tolerable
CURRENT RISK RATING (CONSEQUENCE X		Low	Medium
ГІКЕГІНООВ		Unlikely	Unlikely
CONSEGNENCES		Minor	Moderate
CONTROL EFFECTIVENESS		ш	Ш
EXISTING KEY CONTROLS  What is the current controls in place to mitigate the risk?		Maintain accounts processing in existing location until vendors advised of updated postal address.	Regular communication and consultation with CEOs of both Courts.
THE RISK WHAT COULD GO WRONG?	error.	Delay in processing supplier payments as a result of redirected accounts processing.	Expectations of Key Stakeholders not met
KISK NO		თ	10

## PART B - ACTION REQUIRED

TOLERABLE/ NOT TOLERABLE	Tolerable	Tolerable	Tolerable	Tolerable
REVISED RISK RATING (CONSEQUENCE X	Medium	Medium	Medium	Medium
ГІКЕГІНООВ	Unlikely	Unlikely	Unlikely	Unlikely
CONSEGUENCES	Major	Moderate	Moderate	Moderate
<b>ДІЗК ОМИЕ</b> В	TBA	ТВА	TBA	TBA
EMELINET HOITATHEMELINE	TBA	ТВА	TBA	ТВА
TREATMENT STRATEGIES	Detailed scoping to be undertaken for each component of shared services to be implemented & following this a clear set of requirements to be provided to FMC regarding information & records required to implement shared services Experienced Project Manager to be engaged.	Project team to be established, with a dedicated Project manager.  Post Implementation Review undertaken to include review of resourcing.	Transitioning of highest risk services firstly, for example payroll Ensure back-up of FMC systems daily	Consideration of a retention bonus until transition completed for key FMC staff.  Engage Employee Advisory Program services to assist staff in understanding
EXISTING KEY CONTROLS What is the current controls in place to mitigate the risk?	Draft Project plan developed and consultations with key systems vendors regarding system requirements have been completed.  High level shared service scoping discussions completed.	Initial assessment has been undertaken regarding likely additional resourcing required.	Utilise system back up arrangements that already exist.	Communicate on likely impacts & timing of changes to reduce uncertainty for FMC staff affected.
THE RISK WHAT COULD GO WRONG?	Ineffective planning & change management adversely impacting on delivery of shared services	FCoA not adequately resourced to take on the additional workload	FMC systems fail before shared services can be implemented	Loss of key FMC staff upon announcement of review outcomes
Візк до	~	2	က	4

TOLERABLE/ NOT TOLERABLE			Tolerable		Tolerable			
REVISED RISK RATING (CONSEQUENCE X			Medium		Medium			
ГІКЕГІНООD			Unlikely		Unlikely			
CONZEGNENCEZ			Moderate		Moderate			
<b>В</b> ІЗК ОМИЕВ			TBA		TBA			
BNILEMELTATUBMELINE			TBA		TBA			
TREATMENT STRATEGIES	impacts.	Provide key staff who remain with FMC with access to retraining opportunities & separation assistance (eg financial counselling).	Use external service provider to assist in the production of closing statements and	supporting records.	Audit engaged to oversee agreed transfer	process.	Audit of figures post transfer (eg complete HR file audit).	Reconciliation and validation of all transferred data.
EXISTING KEY CONTROLS What is the current controls in place to mitigate the risk?			FMC Staff to provide full set of closing final statements and	supporting records.	No existing controls.			
THE RISK WHAT COULD GO WRONG?			FMC unable to	closing final statements &	supporting records Transfer of data	results in a material		
			ш с	L O 0	s	2 (	D	

### FAMILY LAW COURTS BOARD MEETING

### Minutes of Meeting on 23 October 2008 by telephone link

**Present:** Chief Justice Bryant (CJ), Chief Federal Magistrate Pascoe (CFM), Richard Foster (RF), *Steve Agnew (SA) (Minutes)* 

Meeting commenced: 4 p.m.

CJ asked that the FLCB formalise the arrangements regarding the transfer of corporate services from the FMC to the FCoA.

RF noted that there were concerns regarding the stability of the financial system and that it was at risk of breaking down. The transfer will take approximately 6 to 8 weeks and that it needed to commence. RF also noted that Anne Hicking (CFO) was away until the following week however there was a need to brief the FMC finance staff as soon as possible. RF requested approval from the FLCB for a meeting with the finance staff to advise them as to the corporate transfer.

CFM noted that it was important to get this moving and that there was absolutely no reason why we shouldn't move at break neck speed as John Mathieson had advised that the FMC finance systems were horribly exposed.

FLCB agreed that RF and SA consult with FMC finance staff as soon as possible. SA is to make the necessary arrangements for the meeting.

The FLCB agreed that an email regarding the meeting should go to Anne Hicking, FM Connolly and Adele Byrne advising of the FLCB resolution.

### Cahill, Margaret (SEN)

From:

Leisha.Lister@familycourt.gov.au

Sent: To: Monday, 25 May 2009 5:57 PM Cahill, Margaret (SEN)

Subject:

Senator Brandis - Appointment of Acting CEO [SEC=UNCLASSIFIED]

Importance:

High

Dear Margaret

Could you please print and table and provide a copy to us?

Regards Leisha

Leisha Lister

Executive Advisor to the Chief Executive Officer Family Court of Australia

P: +61 2 6243 8696 F: +61 2 6243 8737 M: +61 408 633 380

> CFM Pascoe/FedMag Sent by: Thu-Ha Nguyen/FedMag

&FMC All Users

To

CC

26/11/2008 10:00

Subject

Appointment of Acting CEO [SEC=IN-CONFIDENCE: FMC]

For some weeks now the Court has been operating without an acting CEO and this position is not sustainable.

I was recently advised that Glenn Smith cannot return to the Court in the short-term due to ill-health.

I have therefore appointed Richard Foster as Acting CEO of the Federal Magistrates Court from Tuesday 25 November 2008. I know Richard plans to meet with staff and to visit major registries as soon as possible.

I wish to thank Steve Agnew for the hard work he has put in over the past few weeks as Acting Deputy CEO.

Regards, John

John Pascoe, AO Chief Federal Magistrate

Lionel Bowen Building 97-99 Goulburn Street Sydney NSW 2000

Tel: +61 2 9234 0002

Fax: +61 2 9234 0052 (Private)

email: john.pascoe@fmc.gov.au

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\*

### Minutes of Meeting on 23 March 2009 by telephone link

**Present:** Chief Justice Bryant (CJ), Chief Federal Magistrate Pascoe (CFM), Richard Foster (RF), *Steve Agnew (SA) (Minutes)* 

Meeting commenced: 1 p.m.

- 1. Minutes from 13 February 2009 approved
- 2. No outstanding action items
- 3. Agenda Items
  - 3.1 Access to Justice Task force

### 3.2 Transfer of resources

RF noted that it was timely to re-visit the 2007 offer of transfer of resources and advised that Deb Fry was currently considering the requirements of the Family Court Judges in respect to family consultant services. Des Semple (DS) is also looking at the numbers of family consultants to see if they should change from the 2007 position having regard to the workload. DS has also spoken to Federal Magistrate Baumann who agrees that there should be a staged approach to the transfer of resources.

The Board noted that the transfer in respect to family consultants would be a transfer in kind and would be easier to manage first. The Board will ask the Senior Management Planning meeting to devise a strategy on how this may occur and to prepare a report for the Board.

RF noted that the 2007 offer was significant as it provided for not less than 1200 family reports and \$2.7m of registrar and Reg 7 resources. This represents a total value of approximately \$5m.

In respect to registrars RF noted that the 2007 offer provided for 20 FTE positions and that was not insignificant. CJ noted that the transfer of registrar resources would also need to be staged. This will allow the courts to pilot work by registrars.

The Senior Management Planning day will focus on the family consultants.

CJ and CFM will address the Senior Management Planning meeting.

Meeting closed 2 pm

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