QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 22 May 2007

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(109) Output 2.1: Settlement Services

Senator Hurley (L&CA 25) asked:

Is the IHSS service for Shepparton based in Melbourne or do they have an outpost there?

Answer:

Adult Migrant Education Services (AMES) is the IHSS Service Provider for the Rural Victoria contract region, which includes Shepparton.

IHSS services in Shepparton, except short-term torture and trauma counselling, are delivered locally by Goulbourn Ovens Institute of Tafe, a subcontractor of the AMES IHSS Consortium.

Short-term torture and trauma counselling is provided by the Victorian Foundation for the Survivors of Torture, an AMES consortium member, through a local counsellor they have trained.