

## **QUESTION TAKEN ON NOTICE**

**BUDGET ESTIMATES HEARING: 22 May 2007**

**IMMIGRATION AND CITIZENSHIP PORTFOLIO**

**(102) Output: Portfolio Tribunals (MRT-RRT)**

Senator Ludwig (L&CA 11) asked:

In relation to CaseMate, provide an exact breakdown of both the maintenance component and the further development component and break down the Volante contract and the ongoing support that it provides for that system.

*Answer:*

Maintenance of the software underlying the CaseMate system is paid annually to the software vendor (Global 360 (Australia) Pty Ltd) for the use of the software and the provision of support, routine upgrades and security patches as they are released or required.

The annual maintenance cost for the year from 1 April 2006 to 31 March 2007 was \$158,218.39 (including GST).

Consulting services for the ongoing development and operational support of CaseMate are provided by Commander Corporation Pty Ltd (which has taken over Volante Group Limited). Development expenditure from 2 April 2006 (when CaseMate Version 1 was implemented) to 31 May 2007 was \$885,081.90 (including GST). It is anticipated that further development will occur over the 2007-08 financial year, in line with a planned program of enhancements that will achieve further processing and reporting efficiencies for the Tribunals.

Currently, Tribunal management and support for ongoing development is undertaken by a full time EL1 Project Manager and an APS6 Business Analyst, APS6 Systems Analyst and APS4 Project Assistant.