

## QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 23 May 2005

IMMIGRATION AND MULTICULTURAL AFFAIRS PORTFOLIO

### (266) Output 2.1: Settlement Services

Senator Hurley (L&C 25) asked:

Provide a more detailed breakdown of the level of service accessed by SHP entrants.

*Answer:*

Since 1 October 2005 to 31 May 2006 Special Humanitarian Programme (SHP) entrants accessed the following Integrated Humanitarian Settlement Strategy (IHSS) services:

<b>Service accessed</b>	<b>% of total SHP entrants</b>
Case coordination (post-arrival)	76%
Assistance with referrals to mainstream and other services	75%
Long term accommodation, including household goods assistance	69%

### **Short-term torture and trauma counselling**

DIMA records show that 18% of humanitarian entrants who have arrived in Australia since the commencement of the current contracts in October 2005, have accessed the Short-term Torture and Trauma Counselling service provided as part of IHSS. As entrants generally do not access this service until a few months after arrival, and may access the service up to 12 months after arrival, the proportion accessing the service is expected to rise.

In 2004-05, 53.7% of entrants accessed the equivalent service.