

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
HUMAN RIGHTS AND EQUAL OPPORTUNITY COMMISSION

Question No. 139

Senator Kirk asked the following question at the hearing on 25 May 2006:

Please provide year-to-date figures of the number of:

- a) complaints received by HREOC
- b) inquiries received by the telephone hotline

The answer to the honourable senator's question is as follows:

For the period 1 July 2005 to 1 June 2006 HREOC has received 1222 complaints.

For the period 1 July 2005 to 1 June 2006 HREOC has received 8181 telephone enquiries and 9708 total enquiries (this includes telephone, email, TTY, written enquiries and visits to the office) to its complaints information service.