

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES - 25 FEBRUARY 2014

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(AE14/298) PROGRAMME – 4.3: Offshore Asylum Seeker Management

Senator Carr (Written) asked:

What are the codes of conduct for G4S staff and managers?
How are G4S staff and managers instructed to deal with the outbreak of violence in the facility?

Answer:

The code of conduct provided by the Department to G4S outlined expectations and guidelines regarding the conduct of G4S staff. The contract required G4S to ensure that all personnel were aware of, and complied with, the code of conduct at all times.

G4S was required to provide appropriately trained and skilled staff to manage incidents at Offshore Processing Centres, including a dedicated incident response team informed by incident management guidelines.