

## **QUESTION TAKEN ON NOTICE**

**ADDITIONAL ESTIMATES - 25 FEBRUARY 2014**

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

**(AE14/248) PROGRAMME – 4.3: Offshore Asylum Seeker Management**

Senator Carr (Written) asked:

When an “incident” occurs, what reporting procedures exist to ensure a thorough investigation?

*Answer:*

Incidents on offshore processing centres are recorded by the service provider and are provided to the department in weekly reports. Urgent matters are reported to the department in a real time basis through ad hoc situation reports. The action taken by the department is dependent on the individual circumstances of the incidents.

Incidents are also reported through the Border Protection Command (BPC) command structure which if regarded as operationally significant are escalated through the Australian Customs and Border Protection Service and Defence Executive to ensure appropriate oversight and investigation as required.

**Customs input [received from Brendan Hill on 05/05 1544hrs]:**

All incidents are reported through the Border Protection Command (BPC) command structure which are regarded as operationally significant and escalated through ACBPS and Defence Executive to ensure appropriate oversight and investigation as required.