

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARINGS: 11 February 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE13/0190) PROGRAM – Internal Product

Senator Cash (Written) asked:

The Capability Review warns “there needs to be transparent alert escalation mechanisms to the Secretary/Executive, the Minister and central agencies” (pg. 36) – why do these not already exist?

Answer:

The Department of Immigration and Citizenship (DIAC) has mechanisms in place to escalate issues to the Secretary/Executive, the Minister and Central Agencies.

The Organisational Capability review team identified that the department had made a good start in identifying high-level risks. The review team commented that the department would benefit from developing and communicating more systemic processes to provide notifications, alerts and warnings to the Minister, Executive, Secretary and Central Agencies
To address the findings of the Capability Review the department has developed an Action Plan and is working on improving risk and crisis management capability and also on empowering and supporting staff to better manage and escalate risks.