

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARINGS: 11 February 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE13/0150) PROGRAM – Migration Review Tribunal and Refugee Review Tribunal

Senator Cash (Written) asked:

I refer to the answer given to SE12/0007 which states, 'there were two complaints lodged in the period 1 July 2012 – 30 September 2012' – what was the nature of those complaints and what was the outcome?

Answer:

One complaint related to concerns about the manner in which the presiding member conducted the hearing as well as the quality of the interpretation provided during the course of the hearing. The Principal Member advised the complainant that the quality of interpretation was considered to be satisfactory, and that the presiding member conducted the hearing fairly and in accordance with the Member Code of Conduct.

The second complaint related to concerns about the manner in which the presiding member conducted the hearing, the quality of the interpretation provided during the course of the hearing and factual errors in the decision record.

The Principal Member advised the complainant that the presiding member conducted the hearing fairly and in accordance with the Member Code of Conduct, that the quality of interpretation was considered to be satisfactory, and that there were no factual errors in the decision record.