

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARINGS: 11 February 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE13/0005) PROGRAM – OMARA

Senator Furner (L&CA 12) asked:

Of the 241 complaints received for the first half of 2012/13, how many related to fees charged by agents to 31 January 2013?

Answer:

120 complaints received by the Office of the MARA for the first half of 2012/13 related to fee disputes.