

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS  
AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE

**Question No. 64**

**Senator Brandis asked the following question at the hearing on 12 February 2013:**

Referring to the 25 June 2012 report by the Australian National Audit Office showing the uptake of Smart Gates is well below what the Government had anticipated:

- a) What is the average passenger referral rate (biometric failure rate) for Smart Gates at all Australian international airports?
- b) What is the forecast average passenger referral rate (biometric failure rate) for Smart Gates at all Australian international airports following the expansion of Smart Gate kiosks by the 2014-15 financial year?

**The answer to the honourable senator's question is as follows:**

- a) Between July and December 2012, 10.3% of travellers were referred at the gate for biometric mismatch.
- b) A projected referral rate for 2014-15 has not been set as this will depend on a range of factors.