

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING: 13 FEBRUARY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE12/0281) Program 2.1: Refugee and Humanitarian Assistance

Senator Cash asked:

What work has been done on developing a higher rate of risk-based decision making electronically? What has that involved?

Answer:

DIAC is in the process of developing a support tool called 'risk tiering' to assist risk based decision making. Risk tiering is deployed electronically through visa processing systems. It is not part of the decision making process; rather, it provides a recommendation to visa officers about which cases may require closer scrutiny, and those where processing may be streamlined as they contain factors that generally result in low non-compliance.

Risk tiering has been deployed in the Generic Visa Portal (GVP) for subclass 457 long stay business visas and for General Skilled Migration. Further deployment will occur as other visa subclasses are rolled-in to the GVP.

Risk tiering is also being developed for deployment in the Integrated Client Service Environment (ICSE), which is used for processing of visa types that have not yet been integrated into GVP.