

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE

Question No. 34

Senator Cash asked the following question at the hearing on 14 February 2012:

Senator CASH: What feedback have you had from Customs and the airport corporations regarding any increases in passenger processing times?

Mr Buckpitt: We have had representations from airports about their concerns regarding the initial announcement. They were concerned as to what it would mean for the efficiency of their airport operations. More recently, we have had representations from the Melbourne Airport Corporation. As you will have noticed in terms of those statistics I read, Melbourne Airport is one airport where the performance is lower than others.

Senator CASH: Can you take on notice to provide any other feedback that you may have received?

Mr Buckpitt: Yes.

The answer to the honourable senator's question is as follows:

Since the commencement of the 2011-2012 financial year, the Australian Airports Association, Tourism and Transport Forum and Sydney and Melbourne Airports have raised concerns regarding the 2011-2012 Budget measure and its potential to have an adverse affect on passenger facilitation rates. As at April 2012, the year to-date national passenger facilitation rate was 93.1%. The 2011-12 target passenger facilitation rate is 92%.