QUESTION TAKEN ON NOTICE

ADDITIONAL BUDGET ESTIMATES HEARINGS: 21 FEBRUARY 2011

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(195) Program 4.2: Onshore Detention Network

Senator Cash asked:

a) How many reportable incidents occurred in each Serco managed detention facilities in the year to date? b) What were they? c) Were each of those incidents investigated? d) What were the costs associated with repairs to damage as a result of those incidents?

Answer:

a) The following table shows how many reportable incidents occurred inside each Serco managed Immigration detention facility in this financial year to 28 February 2011.

| Location | Critical | Major | Minor | Grand Total |
|---------------------------------------|----------|-------|-------|-------------|
| Berrimah Accommodation Facility | | 1 | 1 | 2 |
| Brisbane ITA | 43 | 13 | 34 | 90 |
| Christmas Island | 26 | 34 | 61 | 121 |
| Construction Camp APOD | 3 | 6 | 3 | 12 |
| Curtin IDC | 92 | 55 | 142 | 289 |
| Gwalia Lodge | 72 | 15 | 65 | 152 |
| Inverbrackie APOD | 25 | 7 | 22 | 54 |
| Leonora Lodge | | | 1 | 1 |
| Lilac Aqua | 4 | 9 | 44 | 57 |
| Maribyrnong IDC | 30 | 30 | 63 | 123 |
| Melbourne ITA | 68 | 48 | 70 | 186 |
| North West Point Immigration Facility | 149 | 259 | 467 | 875 |
| Northern IDC | 94 | 105 | 355 | 554 |
| Perth IDC | 25 | 12 | 48 | 85 |
| Perth IRH | 5 | | 12 | 17 |
| Phosphate Hill APOD | 1 | | | 1 |
| Port Augusta IRH | 34 | 3 | 5 | 42 |
| SA Detention Operations | 3 | 1 | 2 | 6 |
| Scherger IDC | 18 | 8 | 36 | 62 |
| Sydney IRH | 17 | 5 | 13 | 35 |
| Villawood IDC | 141 | 183 | 343 | 667 |
| Grand Total | 850 | 794 | 1787 | 3431 |

- b) An incident is defined under the Detention Services Contract as an activity which threatens, harms or impacts, or has the potential to threaten, harm or impact upon:
 - (i) the welfare of people in immigration detention;
 - (ii) the good order, safety or security of a Facility or place of Alternative Detention;
 - (iii) the success of escort/transfer/removal activities; or
 - (iv) immigration processing.

Incidents are categorised into three different levels:

Critical incidents

A critical incident is an incident or event which critically affects the good order and security of the facility or where there is serious injury or a threat to life.

Major incidents

A major incident is an incident or event which seriously affects the good order, safety and security of the facility, the welfare of detainees or which threatens the success of escorts/transfer/removal activities.

Minor incidents

A minor incident is an incident or event which affects, but to a lesser degree than a major incident, the good order, safety and security of the facility, the welfare of detainees or which threatens the success of escorts/transfers/removal activities.

- c) Not all incidents are investigated; however under the Detention Services Contract there is a requirement by the Detention Services Provider to conduct a post incident review for all critical or major incidents.
- d) Approximately \$375 000 has been spent as a result of client damage at sites between 1 July 2010 and 1 March 2011.