QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 20 OCTOBER 2009

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(65) Program 1.1: Visa and Migration

Senator Fierravanti-Wells asked:

Further to the questions provided on notice, can you provide a consolidated table which sets out the following statistics for the past 5 years:

- (a) Number of registered agents for each year;
- (b) Number of complaints in each year;
- (c) Numbers struck off in each year and reason for this; and
- (d) Numbers of agents who did not renew their applications.

Answer:

The information requested is below. All sanction decisions were made by the former MARA. Detailed reasons for these decisions are publicly available on the Office of the MARA's website.

	30/06/2005	30/06/2006	30/06/2007	30/06/2008	30/06/2009
Total number of migration agents	3144	3163	3492	3793	4097
Number of complaints	434	389	338	310	331
Number of migration agents cancelled*	12	5	9	1	2
Migration agents leaving the profession	586	482	371	392	462

^{*}Note: 'Struck off' relates to the sanction on legal practitioners who are removed from the roll. The equivalent to a registered migration agent being struck off is a cancellation.

Senate Legal & Constitutional Affairs Committee Additional Estimates 2009-2010 8-9 February 2010

By: Christine Sykes, office of the Date: 9/2/2010 MARA