



**Australian Government**  
**Australian Customs Service**

## **INDUSTRY ACTION GROUP – ISSUES REGISTER**

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## Document Revision History

Version	Date	Description	Changes Applied
V0.1	5-July-06	Initial Draft	Reformatted previous document provided to IAG on 27 June 2006 and included items from this meeting.
V0.2	22-Aug-06	Updated	Updated resolution and current status
V0.3	17-Nov-06	Updated	Updated resolution and current status
V0.4	18-Jan-07	Updated	Updated resolution and current status
V0.5	16-Feb-07	Updated	Updated resolution and current status

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## GENERAL

USD Ref.	Issue Title	Issue Description	IAG Meeting Issue Accepted	Expected Resolution	Current Status
183	Under bond Movement Contingencies	General problems persisting with the lodgement and approval of Under Bond Movement requests	1 <sup>st</sup> IAG Meeting 28.10.05	Published 12/February/2007	Complete
176	Business Continuity Plan	Review of Imports BCP	7 <sup>th</sup> IAG Meeting 28.2.06	11 December 2006	Complete
180	Data Visibility	Modify ICS to allow "Responsible Party" and not just "Reporting Party" access to detailed cargo report data. Particularly effects / benefits users who have their data lodged by bureau services.	8 <sup>th</sup> IAG Meeting 29.3.06	TBA	In progress
182	Multiple ICS sessions	Industry users require the ability to open multiple browser sessions of the ICS		TBA	
181	Weekend Vessel Arrival reporting	Industry expressed concern about the need for ICS to recognise weekends and public holidays for ICS reporting purposes i.e. Actual Arrival reporting and vessel clearance.	1 <sup>st</sup> IAG Meeting 28.10.05	mid-2007	
402	Freight Forwarder Indicator	Industry requested Customs examine the use of Freight Forwarder Indicators in sea and air cargo reports	10 <sup>th</sup> IAG Meeting 27.06.06	TBA – ACCA to be issued	In progress
175	<i>Help Desk Reference Group</i>	<i>Establish a reference group to meet and regularly discuss Help Desk related items and issues</i>	<i>2<sup>nd</sup> IAG Meeting 4.11.05</i>		<i>Closed</i>
266	<i>Remove broken Hyperlinks for Customs Interactive</i>	<i>Current hyperlink on the CCF home page is misleading and problematic for users</i>	<i>Accepted separately from IAG Meetings</i>		<i>Closed</i>
167	<i>Cargo Status Trigger</i>	<i>Some cargo status trigger problems exist whereby a workaround is required to trigger cargo status recalculation.</i>	<i>4<sup>th</sup> IAG Meeting 25.11.05</i>		<i>Closed</i>
178	<i>Appointment of IAG Project Managers</i>	<i>Customs to appoint dedicated project managers to IAG sub-Committees</i>	<i>3<sup>rd</sup> IAG Meeting 11.11.05</i>		<i>Closed</i>
162	<i>I-tools Facility</i>	<i>Confusion surrounding the agreement to remove the I-tools facility. Customs to decommission the I-tools facility. Customs to publish a notice regarding the decommissioning.</i>	<i>1<sup>st</sup> IAG Meeting 28.10.05</i>		<i>Closed</i>
179	<i>System Performance reporting</i>	<i>Need to report regularly to IAG on systems performance</i>	<i>8<sup>th</sup> IAG Meeting 29.3.06</i>		<i>Closed</i>

## AIR CARGO REPORTING

USD Ref.	Issue Title	Issue Description	IAG Meeting Issue Accepted	Expected Resolution	Current Status
184	Part-Shipment processing	Identify process improvements to resolve issues with reporting and movement of air freight part-shipments	1 <sup>st</sup> IAG Meeting 28.10.05	March 2007 pending Industry readiness	In progress
186	Multiple Air Impending Arrival reports	Request to allow Air CTOs to submit more than one AIR for the same flight	8 <sup>th</sup> IAG Meeting 29.3.06	TBA	In progress
265	Deficient Consignee holds not being lifted when Import Decs are submitted	Customs targeting officers are not recognising that Import Declarations have been lodged for cargo held for deficient information reasons		TBA	In Progress
278	Aircraft Spare Status Messages	When Aircraft Spares are reported the status message received back could mean one of two things.	Accepted separately from IAG Meetings	TBA	Not started
264	Pre Receivable Impediment Identification for 77G operators only	77Gs request that they have the status from the consolidation before it hits the CTO gate	Accepted separately from IAG Meetings	Phase 1 Delivered 16 October 2006	Completed Phase 1
187	<i>Air cargo diagnostics</i>	<i>Better search capabilities required for searching on MAWB or HAWB data</i>	<i>Accepted separately from IAG Meetings</i>	<i>15 November 2006</i>	<i>Closed</i>
185	<i>Air Impending Arrival times</i>	<i>Apparent duplication of IARs caused through the application of UTC (Universal Coordinated Time)</i>	<i>Accepted separately from IAG Meetings</i>	<i>3 July 06</i>	<i>Closed</i>
170	<i>Ship and Aircraft Spares</i>	<i>Policy advice in relation to ship and aircraft spares has been provided to the Air CTO group.</i>	<i>6<sup>th</sup> IAG Meeting 23.1.06</i>		<i>Closed</i>

## SEA CARGO REPORTING

USD Ref.	Issue Title	Issue Description	IAG Meeting Issue Accepted	Expected Resolution	Current Status
188	Voyage Number reconciliation (Voyage Number Stripping)	Identify improvements to the reconciliation of voyage numbers within cargo reports	1 <sup>st</sup> IAG Meeting 28.10.05	N/A 23 November 2006	Suspended
192	Multiple Sea Impending Arrival Reports	Shipping lines want to be able to report multiple IARs for a single vessel/voyage	6 <sup>th</sup> IAG Meeting 23.1.06	TBA	In Progress
193	LCL Cargo Reports	Where only one LCL OBOL is reported against a single container, no under bond release or clear status is generated.	1 <sup>st</sup> IAG Meeting 28.10.05	TBA	Not Started
195	Incorrect reporting of discharge indicators	Current problems with Shipping Lines adding ports of discharge without properly amending discharge indicators on previously reported lines.	8 <sup>th</sup> IAG Meeting 29.3.06	TBA	Not Started
196	International Maritime Organisation Numbers	Clarification on Customs treatment of IMO numbers. Advice from Customs is that some changes have been made to address problems with Lloyds and Customs assigned vessel numbers.		mid-2007	In Progress
197	Treatment of Ship Stores	There is confusion and delays incurred in the clearing of ship's stores.		TBA	In Progress
189	<i>Ocean Bill of Lading reconciliation</i>	<i>Identify improvements to the reconciliation of Ocean Bill data between cargo reports and import declarations, and between cargo reports within cascade reporting</i>	<i>1<sup>st</sup> IAG Meeting 28.10.05</i>	<i>May 2006</i>	<i>Closed</i>
190	<i>OBL in Cargo Status Messages</i>	<i>Industry require clarification on which OBL numbers would be transmitted in Cargo Status Messages</i>	<i>6<sup>th</sup> IAG Meeting 23.1.06</i>	<i>September 2006</i>	<i>Closed</i>
191	<i>Sequencing of reports (OBOL Alignment)</i>	<i>Shipping line cargo reports are rejected by the ICS if Freight Forwarder reports for the same cargo are lodged in advance and quote different OBL numbers</i>	<i>1<sup>st</sup> IAG Meeting 28.10.05</i>	<i>September 2006</i>	<i>Closed</i>
173	<i>Sea Container Search Functionality</i>	<i>Change to the diagnostics functionality for sea cargo to allow for searches to be conducted on container numbers.</i>	<i>1<sup>st</sup> IAG Meeting 28.10.05</i>		<i>Closed</i>

## DELIVERY POINT ISSUES

USD Ref.	Issue Title	Issue Description	IAG Meeting Issue Accepted	Expected Resolution	Estimated Effort
199, 200	Paper ICS Screen Prints for Electronic Release	Use of paper to release goods at depots.	8 <sup>th</sup> IAG Meeting 29.3.06	December 2006	In progress
194	Surplus cargo reported in out turn reports	ICS is accepting out turn reports with incorrect cargo identifiers.	8 <sup>th</sup> IAG Meeting 29.3.06	TBA	In progress
198	<i>Establishment Search</i>	<i>Functionality to allow establishments to search for all cargo travelling in and out of their premises.</i>	<i>Accepted separately from IAG Meetings</i>	<i>September 2006</i>	<i>Closed</i>

## IMPORT DECLARATIONS

USD Ref.	Issue Title	Issue Description	IAG Meeting Issue Accepted	Expected Resolution	Current Status
207	Refunds / AQIS Profile Trigger	ICS Refunds are unnecessarily triggering AQIS profiles.		C3252 is in 8.4.06 (April)	In Progress
209	Duty / AQIS Clearance link	Industry difficulties in clearing perishable consignments with the ICS functionality linking AQIS clearance with duty payment.	6 <sup>th</sup> IAG Meeting 23.1.06	TBA	In Progress
308	Low value Full Import Declaration functionality	There are circumstances where clients have to pay for bulk order goods but current system functionality treats low value shipments as Self Assessed Clearance (SAC) declarations.	Accepted separately from IAG Meetings	TBA	In Progress
306	Electronic S71E movement applications for Break Bulk	The ICS currently rejects electronic S71E movement applications for break-bulk goods.	Accepted separately from IAG Meetings	ACCA 2006/16	Complete
205	Additional Status Message for X-ray processing	Industry have requested that Customs produce a status message to alert the broker / importer that the cargo is free of impediments and ready for finalisation.	8 <sup>th</sup> IAG Meeting 29.3.06	Early 2007	In Progress
201	Refunds Triggering a HOLD status	Refunds triggering a HOLD status to the cargo reporter / delivery point, usually after cargo has been delivered.	Imp decs Sub-Committee Meeting 10.2.06	Early 2007	In Progress
206	IFIP Profiling	In the event that the import declaration is completed before the cargo report, no IFIP status is generated by the ICS.	Imp decs Sub-Committee Meeting 10.2.06	TBA	In Progress
307	Electronic Unaccompanied Personal Effects (UPEs)	Electronic UPEs have experienced a delay since Imports implementation due to numerous outstanding incidents.	8 <sup>th</sup> IAG Meeting 29.3.06	TBA	In Progress
210	Manual processes related to COMPILE entries	The only referenced issue as a result of COMPILE being decommissioned was the cumbersome nature of the replacement manual refund process.	Imp decs Sub-Committee Meeting 10.2.06	January 2007 ACCA 2006/28	Complete
314	Print Issues	Customs has undertaken a review of the ICS Print Output based on external and internal user requirements.	1 <sup>st</sup> IAG Meeting 28.10.06	ACCA 2006/26 In 8.4.06 (April)	In Progress

## IMPORT DECLARATIONS

USD Ref.	Issue Title	Issue Description	IAG Meeting Issue Accepted	Expected Resolution	Current Status
202	Refunds Customs Interactive Functionality	Review of refunds Customs Interactive functionality / useability.	Imp decs Sub-Committee Meeting 10.2.06	TBA	In Progress
208	Standing Authority Number	A review is required for the process of requesting a "Standing Authority" number.	Imp decs Sub-Committee Meeting 10.2.06	December 2006	In Progress
204	Finalisation of Import Declaration	Circumstances occur whereby status reads Y\$YY yet finalisation of the Import Declaration results in a trigger to NYYY. Preliminary analysis indicates that this is an operational (rather than a systems) issue of placing HOLDS.	8 <sup>th</sup> IAG Meeting 29.3.06	TBA	In Progress
203	<i>Impediment on FCX Containers</i>	<i>Circumstances occur whereby status reads N\$YY yet there is no apparent impediment. Appears to relate to FCX containers only.</i>	<i>1<sup>st</sup> IAG Meeting 28.10.05</i>		<i>Closed</i>
166	<i>Express Declaration</i>	<i>Facility to allow brokers/imports, who are familiar with the Customs Interactive creation process, to create nature 10 declarations using fewer screens.</i>	<i>Accepted separately from IAG Meetings</i>		<i>Closed</i>
168	<i>Import Declaration Search</i>	<i>Facility to improve user's ability to search for declarations they have created in the ICS. Also provide users with the ability to search for declarations that have yet to be lodged.</i>	<i>1<sup>st</sup> IAG Meeting 28.10.05</i>		<i>Closed</i>
250	<i>1000 Line Declaration</i>	<i>Increase the number of allowable lines on an Import Declaration from 400 to 1000</i>	<i>Imp Dec Sub-Committee 7.12.05</i>		<i>Closed</i>