SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE AUSTRALIAN TRANSACTION REPORTS AND ANALYSIS CENTRE

Question No. 193

Senator Ludwig tabled the following question at the hearing on 14 February 2006:

- a) What was the total cost of developing the AML Electronic Learning Application?
- b) What was the initial budget of the ELA?
- c) How many users does the AML ELA have?
- d) How does this number compare to the target numbers that AUSTRAC intended to have at this point?
- e) How many people have applied to use it?
- f) Have any have been knocked back and, if so, why have they been knocked back?
- g) Is there a cost to using the ELA?
- h) What is the running cost of the ELA is and what is there in terms of resources devoted to it?
- i) Please provide printouts of the information and educational tools contained in the ELA.
- j) What additional upgrades or improvements are planned, or are currently being implemented?
- k) Of the ones that are planned, could you indicate which ones have begun and when the others are scheduled to begin.
- 1) Have any additional features been added to the ELA?i) if so, what are they, and what was the cost?
- m) For those upgrades and improvements that have been added to the ELA, could you indicate whether they were delivered on the original timeline that was planned? If not, could you indicate why not, any alterations to the timeline that were made and when they were eventually delivered?
- n) Could you indicate what the scheduled and unscheduled downtime of AML ELA was for 2004-05 and so far for 2005-06?
- o) Have there been any reports, reviews or any other papers produced into the development or application of the ELA?
 - i) If so, please provide.
 - ii) If not, why not?

The answer to the honourable senator's question is as follows:

- a) The cost for developing the 19 eLearning application modules was \$93,846 (excluding GST). including module development, legal and staff costs.
- b) The original contract value that was approved in August 2003 was \$38,000.

- c) The eLearning application does not have 'users' in that there is no registration/logon required for access. The eLearning application is publicly available on the AUSTRAC website (www.austrac.gov.au) and access to the application is immediate.
- d) Not Applicable.
- e) Not Applicable.
- f) Not Applicable.

g) No

h) The running cost of the elearning application is absorbed into AUSTRAC's normal running costs and requires a minimal commitment of staff time to maintain the content and accessibility of the application.

i) The tools and information is readily accessible at AUSTRAC's website, www.austrac.gov.au.

j) No changes are currently being implemented. Plans for the eLearning application to be updated will be implemented when the new AML legislation takes effect.

k) Not Applicable.

l) None since its official release in April 2005.

m) Not applicable.

n) The eLearning application was offline for maintenance on the following dates: 13 April 2005 (launch day) between 1:00pm-2:00pm; and 15 April 2005 between 9:30am-11:30am (HTML version only)

o) No.

- i) Not Applicable.
- ii) It is a publicly available elearning tool. It will be modified to reflect the new AML legislation.