

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
ATTORNEY-GENERAL'S DEPARTMENT

Output 1.3

Question No. 11

Senator Ludwig asked the following question on notice at the hearing on 14 February 2005:

Family Relationship Centres:

Provide a synopsis of those submissions that can be made public – who the information is from and how large the document is.

The answer to the honourable senator's question is as follows:

Submission Number	Name	Length of Document
1	Mr John Flanagan Non-Custodial Parents Party	3 pages
2	Mr Peter Steindl	10 pages plus 70 pages attachments
3	Mr Michael Wenzel	1 page
4	Mr Peter Ede	3 pages
5	Mr Steven Baxter	11 pages
6	Mr Paul Johnson	1 page
7	Mr Geoff Bertram	2 pages
8	Mr Stephen Bray	1 page
9	Ms Lynda Shields	1 page
10	Mr James Morton	1 page
11	Mr Grahame Wilson	1 page
12	Mr Joe McDonald	2 pages
13	Peter	10 pages plus 7 pages of attachments
14	Mrs Cindy Morton	1 page
15	Mr Robert. T. Wooster	2 pages
16	Mr Altricio Tan	4 pages
17	Mr Michael Hinz	1 page
18	Mr David Maybury	6 pages
19	Mr Richard Gorski	4 pages
20	Ms Deborah Smith UnitingCare Family Resource Centre	2 pages
21	Ms Jan Gillings Gillings Lawyers	2 pages
22	Name Confidential	1 page
23	Mr David Brown	10 pages
24	Mr Brian Backer	2 pages
25	Mr Stephen Moore	1 page
26	Dr Attila Gyory	5 pages
27	Mr Eric Wheaton	1 page

28	Mr James Cathcart	2 pages
29	Mr Michael Green Shared Parenting Council of Australia	4 pages
30	Mrs Babette Francis Endeavour Forum	1 page
31	M.A. Kligner	1 page
32	Mr Matthew Green	2 pages
33	Mr Brian Lafferty	2 pages
34	Mr Eddie Lazar	3 pages
35	Mr Gary Wilson	1 page
36	Mr Scott Macdonald	9 pages
37	Mr Paul Torney	1 page
38	Mr Raymond North	2 pages
39	Mr John Barich The Australian Family Association, WA	1 page plus booklet
40	Mr Daniel Baschiera	1 page
41	Ms Kenney	2 pages
42	Mr Jerry Himelfarb	5 pages
43	Ms Karen Morriss	2 pages
44	Mrs Lyn Andersch Multicultural Tasmania	1 page
45	Ms Vicki Lawrence	1 page
46	Mr Frank Mularczyk	4 pages
47	Mr Mark Schwarz	1 page
48	Mr N Ricci	1 page
49	Mr Roger Desbois Planetary Alliance for Fathers in Exile	2 pages
50	Mr Neale Carlon	1 page
51	Mr Stephen Hazell	2 pages
52	Mr Craig Hickman	4 pages
53	Mr John W. Kluck	3 pages
54	Mr Adrian Birkbeck	1 page
55	Mr Douglas Nicholson	1 page
56	Mr Brett Meredith	1 page
57	Ms Sandra Battersby Survivors of Family Abuse Inc.	4 pages
58	Mr Paul Ellem	2 pages
59	Mr Stephen Faehse	2 pages
60	Mr Mark Millard	4 pages
61	Professor W. Kim Halford PhD FAPsS Psychological Health Research Centre	3 pages plus 53 pages of attachments
62	Ms Joanna Fletcher National Network of Women's Legal Services Women's Legal Service Victoria	27 pages plus a copy of their submission made to Senate Inquiry
63	Mr David McGlinn	2 pages
64	Mr Gary Cronk	1 page
65	Mr Michael Black	1 page
66	Mr Rodney Clear	21 pages including letters from

		other people.
67	Mr L and Mrs B McGuane	3 pages
68	Ms Gail Abrahams	1 page
69	Professor Patrick Parkinson Family Law Council	53 pages
70	Mrs Genevieve Dick	2 pages
71	Ms Christine Penver	25 pages
72	Mr Dennis J Brown	8 pages
73	Ms Anne Jones Catholic Women's League Australia NSW Inc	2 pages
74	Mr Alan Roberts	3 pages plus court transcripts and other personal documents regarding his case.
75	Mr Clive Price UnitingCare Unifam Counselling and Mediation	12 pages
76	Ms Julie Morgan Legal Aid Commission of New South Wales	24 pages
77	Ms Helen Rayner Centacare NT	3 pages
78	Professor Belinda Fehlberg Melbourne Law School The University of Melbourne	8 pages
79	Mr Peter Nash Knox Community Care	3 pages
80	Ms Allie Bailey Domestic Violence and Incest Resource Centre	29 pages
81	Ms Jac Taylor National Council of Single Mothers and Their Children	20 pages plus 41 pages of attachments
82	Mr Gary Bryant Men's Advisory Network	1 page
83	Ms Alison Grundy Senior Clinical Psychologist	1 page
84	Mr Jamil Shibli	4 pages
85	Ms Jess Wurf Catholic Women's League Australia Inc.	4 pages
86	Ms Marie Hume National Abuse Free Contact Campaign	26 pages
87	Mr Jim Steele	1 page
88	Mr Tony Parsons Victoria Legal Aid	21 pages
89	Dr Elizabeth Branigan Council of Single Mothers and Their Children Inc. (VIC)	14 pages plus 4 pages of attachments
90	Ms Sandra Findlay	3 pages
91	Ms Marishia Crooks	1 page

	St Joseph's Family Services	
92	Mr Danny Blay NTV - No to Violence Male Family Violence Prevention Assoc. Inc	13 pages
93	Mr Steve Moskal	2 pages
94	Mr Rob Thomas	1 page
95	Mr Peter McGauran MP Federal Member for Gippsland obo Garry Maiden	2 pages
96	Ms Jo Cavanagh Southern Family Life joint submission with Gordon Care	6 pages
97	Ms Janine Bush DV Victoria	19 pages
98	Name Confidential	2 pages
99	Ms Rosemary Budavari Women's Legal Centre (ACT)	9 pages plus 18 pages of attachments
100	Ms Becky Batagol Faculty of Law Monash University	14 pages
101	Ms Louise Smith National Legal Aid Secretariat	16 pages
102	Mr Eugene Orwell Far North Fathers (Qld)–FNF	7 pages
103	Ms Aileen Larkin	3 pages
104	Mr Luke Phyland	2 pages
105	Name Confidential	2 pages
106	Name Confidential	1 page
107	Mr Gordon D Embrey	4 pages
108	Mr Frank Searson	6 pages
109	Mrs Elaine Brown	6 pages
110	Mr Allan Abdy	1 page
111	Ms Jane Cipants Illawarra Legal Centre Inc	4 pages plus a copy of their submission to the Senate Inquiry, 7 pages
112	Ms Julie Gummersal GordonCare for Children	1 page
113	Mr & Mrs Norbert & Gudren Schmidt	6 pages plus 12 pages of attachments of documents relating to their case.
114	Mr Michael McEldrew	2 pages
115	Name Illegible	1 page
116	Ms P McCall	1 page plus 2 pages of personal documents
117	Mr John Reavell	2 pages
118	Mr Ross Quinn	2 pages
119	Ms Wendy Pailthorpe & Mr Alan Ralph Clinical and Educational Psychologists	1 page
120	Miss Alina Hackett	1 page

121	Ms Michelle Moulos Ulladulla Community Health Centre	2 pages
122	Mr Mike Ewald	1 page
123	Mr David Purnell Conflict Resolution Service	4 pages
124	Ms Nellie Fennell	5 pages
125	ASCA Board of Administration	8 pages plus 48 pages of attachments
126	Mr Clive Purt	2 pages plus 1 page of attachments
127	Mr Janos Paskandy	9 pages plus 2 pages of attachments
128	Ms Barbara McCrabb Goulburn Valley Family Care	3 pages
129	Dr Helen Stallman and Professor Matthew Sanders Parenting and Family Support Centre The University of Queensland	5 pages
130	Mr Lyle Brew	2 pages
131	Mr Michael Pitt	2 pages
132	Ms Wendy Lynch Brisbane Domestic Violence Advocacy Service	6 pages
133	Ms Cathy Lamble Darebin City Council Darebin Family Violence Working Group	5 pages
134	Name Confidential	6 pages plus 2 pages of attachments
135	Mr Lawrence Bugeja	1 page
136	Mrs Bev Pattenden Grandparents in Distress	6 pages plus 1 page of attachments
137	Mr Paul Gibbs Centacare Burnie	6 pages
138	Mr Eldred Francis	2 pages
139	Mr Mark Antony Yeaman	2 pages
140	Mr Peter Carretta	4 pages
141	Ms Shirley McHugh	12 pages
142	Ms Belinda Cooley St George Domestic Violence	3 pages
143	Ms Iyla Davies Relationships Australia	4 pages
144	Ms Colleen Fitzpatrick Lutheran Community Care SA/NT	4 pages
145	Samiro Douglas Manager Women's Information and Referral Exchange Inc	4 pages
146	Mr and Mrs Ian and Val Clark	4 pages
147	Associate Professor Dale Bagshaw Conflict Management Research Group – Hawke Research Institute for Sustainable Societies obo Children and Families in	20 pages

	Transition Team	
148	Ms Heather Godden	1 page
149	Mr Michael Woods School of Applied Social & Human Sciences University of Western Sydney	2 pages
150	Mr Neil Ryan	12 pages
151	Ms Vicki Pawelski Defence Force Recruiting	1 page
152	Dr Paul Murphy Edith Cowan University	10 pages
153	Ms Susan Evans Violence, Abuse & Neglect Prevention Services	1 page
154	LM Wright & BT Baird DGB Lawyers	5 pages
155	Mr Neil E Ryan	2 pages
156	Mr Harvey Wilson Centacare Toowoomba	14 pages plus 3 pages of attachments
157	Mr John Withall	3 pages
158	Mr Dallas Falconer	3 pages
159	Ms Linda Pullen Multicultural Men & Family Relationships Service Mercy Family Services	6 pages
160	Ms Bernadette Edmanson Children's Services Mallee Family Care	14 pages
161	Ms Gwen Cochrane	1 page
162	Dr Stephen Gipps	7 pages plus 5 pages of attachments
163	Mr Sebastian De Brennan Australian Expert Group in Industry Studies College of Law and Business University of Western Sydney	7 pages
164	Mr Loyd Collins	1 page plus 1 page of attachments
165	Mr Greg Becroft	3 pages
166	Mr John Dowson	2 pages
167	Ms Julie Watt	4 pages
168	Ms Leila Huebner	4 pages plus 9 pages of attachments
169	Ms Kristene Masters	4 pages
170	Mr John McIntyre The Law Society of NSW	24 pages
171	Mr Neville Edwards	1 page
172	Mr Mark Kawalla	1 page
173	Mr John Salamon (Jnr)	3 pages plus 24 pages of attachments
174	Mr Ross Mitchell	11 pages

175	Mr Richard Greenwood	12 pages plus 4 pages of attachments
176	Mr Brad Geary	3 pages
177	Ms Robyne Black	4 pages
178	Ms Barb Crossing Women's House Shelta	22 pages
179	Mr R Bennett	2 pages
180	Mr Jim Bailey	1 page
181	Ms Iris Noyce	2 pages
182	Mr Robert Thomas	2 pages
183	Mr Frank Mularczyk	1 page
184	Mr Tony Ferrers	1 page
185	Mrs Pat Noyce	2 pages
186	Submission withdrawn	
187	Name Confidential	5 pages plus 3 pages of attachments
188	Mr Henry Eiler	1 page
189	Ms Melanie Pilgrim GE Money	1 page
190	Ms Jo Alley UnitingCare Burnside	16 pages
191	Patmalar Ambikapathy	11 pages
192	Mr Warren Hill	2 pages
193	Rev. Brian Kirk Anglican Counselling Service	7 pages
193	Ms Amanda Lee-Ross Cairns Regional Domestic Violence Service	3 pages
195	Dr Marie Leech Mission Australia	3 pages
196	Chris Williams Lawyer & Mediator	1 page
197	Mr John Pullen	2 pages
198	Mr Andrew Palmer	1 page
199	Ms Liz Bruce & Ms Kathy Silard Spark Resource Centre Inc	12 pages
200	Ms Glenice Douglas	2 pages
201	Ms Rhonda Ryan	1 page
202	RA Langford	4 pages
203	Dr Stephen Gipps	12 pages
204	Mr Peter Robertson	2 pages
205	Chief Justice Diana Bryant Family Court of Australia	84 pages
206	Mr Brendan Hall Non-custodial Parents Party	33 pages
207	Dr Michael Flood The Australia Institute	8 pages
208	The Hon Ian Causley Federal Nationals Member for Page Deputy Speaker of the House of	4 pages plus 130 pages of attachments

	Representatives obo Mr Gregory Bingham	
209	Mr Stuart Anderson Anti-violence Project Men's Resource Centre	2 pages
210	Ms Karina MacCarthy Roma Neighbourhood Centre	6 pages
211	Ms Maree Lubach KinKare	8 pages
212	Mr Bill Healey	10 pages
213	Name Confidential	1 page
214	Ms Toni Brown Women's Domestic Violence Coordinator Marrickville Legal Centre	15 pages
215	Name Confidential	2 pages
216	L.M. Emmerson	2 pages
217	Ms Deanne Walters	2 pages
218	Mr Tom Taylor	1 page
219	Mr David Hudson	4 pages
220	Ms Colleen Johnson	4 pages
221	Mr Frank Solchaga	1 page
222	Ms Linda Seaborn	1 page
223	Ms Fran Mullaney Anglican Community Care Inc.	4 pages
224	Ms Elena Bellinato Benevolent Society	12 pages
225	Mr Craig Davis	2 pages
226	Ms Diane Lucas Combined Women's Refuge Group Incorporated (South East Queensland)	10 pages
227	Mr Darryl Hancock	4 pages
228	Ms Mary Duckett	1 page
229	Ms Gillian Calvert NSW Commission for Children and Young People	5 pages plus 9 pages of attachments
230	Mr and Mrs Ricky Wilson Dads in Distress	3 pages
231	Mr Dieter Rolf Fischer	2 pages
232	Mr Barry Johnson NSW Office of Indigenous Policy	73 pages
233	Ms Sue Sheridan Parent Support Service Inc	6 pages
234	Ms Kathleen Swinbourne Sole Parents' Union	9 pages
235	Ms Margie Burns Law Society of the ACT	13 pages
236	Mr David Eiler	7 pages
237	Chief Judge's Chambers Family Court of Western Australia	10 pages plus 16 pages of attachments

238	General Manager Anglicare WA	13 pages
239	Ms Mara Lashchuk OAM Graduate Program Grief & Palliative Care Counselling	2 pages
240	Ms Michelle Bonner Violence and Abuse (Adults) Prevention Program Eastern Suburbs Domestic Violence Network - South East Health	3 pages
241	Mr Denis Hay Men's Information and Support Association Inc	5 pages
242	Mr Jason Hourigan	1 page
243	Ms Kathryn Smith Family Law Section, Law Institute Victoria	2 pages
244	Mr Peter Di Mauro	3 pages
245	Mr Colin Cooper	1 page
246	Ms Robyn Cotterell-Jones Victim Support Unit The Victim of Crime Assistance League Inc NSW	11 pages
247	Ms Megan Kube Positive Solutions, Mediation Counselling Training	8 pages
248	Ms Joanna Shulman Nat Assoc of CLC Sexuality and Gender Equity Network - Inner City Legal Centre	4 pages plus 56 pages of attachments
249	Mr John W Gaal & Mr Philip B McNaughton	4 pages
250	Mr Charles Gibson UnitingCare Victoria and Tasmania	3 pages
251	Ms Annabelle Allimant Immigrant Women's Support Service	8 pages
252	Ms Jasmine Linton South East QLD Pathways Group	4 pages
253	Ms Catherine Rosenbrock Australian Institute of Family Studies	11 pages plus 12 pages of attachments
254	Ms Gwen Moore UnitingCare Wesley Adelaide	5 pages
255	Mr Neil B McGregor Barrister	3 pages
256	Ms Madonna Price Roma Community Legal Service Inc.	2 pages
257	Mr Andreas Schmidt	2 pages
258	Ms June Brock	1 page
259	Ms Larissa Dann	6 pages
260	Mr Paul Saurine	1 page
261	Mr Ian Thompson	1 page

262	Ms Deborah Domain	1 page
263	Mr Peter W Smith	2 pages
264	Mr Allan Riley	4 pages
265	Dads on the Air	2 pages
266	Christian	1 pages plus 15 pages of attachments
267	Mr Bob Tuddenham	3 pages plus 19 pages of attachments
268	Mr Noel Giblett Dads@Lifeline team, LIFELINE WA	5 pages
269	Richard Hillman Foundation	31 pages plus 49 pages of attachments
270	Mr Lionel Richards The OzyDads Network	3 pages
271	Ms Emma Yates The Advocacy and Support Centre	4 pages plus a copy of the National Network of Women's Legal Services submission
272	Ms Coral Slattery The Family Law Reform Association NSW Inc.	6 pages
273	Mr Colin Moyle OASIS for SUCCESS Pty Ltd	4 pages
274	Ms Eva Cox Women's Electoral Lobby Australia Inc.	14 pages
275	Ms Bronwyn Massie Pahran Mission	2 pages
276	MY Knight Tableland Womens' Centre Inc.	4 pages
277	Mr Patrick Murray Mens Health and Wellbeing NSW Inc.	5 pages plus 24 pages of attachments
278	Mr Tony Miller Dads in Distress	11 pages
279	Mr Malcolm Wilcox	2 pages
280	Tasha	5 pages
281	The Hon Andrew Evans MLC Family First Party	5 pages
282	Ms Jennifer McIntosh Family Transitions	2 pages plus 34 pages of attachments
283	Mr Michael Howard	1 page
284	Ms Naomi Knight Women's Centre for Health Matters	12 pages
285	Ms Susan Holmes and Marianne Robertson Relationships Australia Tasmania	5 pages
286	Ms Sue Hendy COTA Alliance	5 pages
287	Ms Wendy Sturgess Crisis Support Services Inc	14 pages
288	Mr Gordon Tippet The Institute of Arbitrators and Mediators	2 pages

	Australia	
289	Ms Kylie Holland South East Community Legal Service Inc	16 pages
290	Mr David Smith	2 pages
291	Mr David Hodson	10 pages plus 13 pages of attachments
292	Ms Helen Yandell Federation of Community Legal Centres (VIC)	2 pages
293	Mrs Karin Davies	5 pages
294	Justice Graham Mullane Regional Co-ordinating Judge NSW/ACT	3 pages
295	Mr Ian Windsor	4 pages
296	Ms Catherine Gander NSW Women's Refuge Resource Centre	11 pages
297	Ms Helen Constas Peninsula Community Legal Centre Inc.	2 pages plus 94 pages of attachments
298	Mr Andrew Minisini	20 pages
299	Mr Stephen Smith	9 pages
300	Ms Heather Proximo National Alternative Dispute Resolution Advisory Council Secretariat	10 pages
301	Mr David Maxwell Drummond Street Relationship Centre	4 pages
302	Ms Leisa Gibson Australian Federation of Homelessness Organisations (AFHO)	14 pages
303	Ms Agnes Chong Law Reform and Policy Committee Combined Community Legal Centres Group (NSW)	2 pages
304	Name Confidential	2 pages plus news article attachment
305	Mr Mike Ryan Knox Community Care	3 pages
306	Mr George Potkonyak	2 pages
307	Ms Barbara Kilpatrick OAM Manly-Warringah Women's Resources Centre Limited	7 pages
308	Ms Sandra Padgelt South West Brisbane Legal Centre	3 pages
309	Mr Nigel Brown	5 pages
310	Ms Kedy Kristal Women's Council	3 pages
311	Mr Allan Dooley Archdiocese of Adelaide Catholic Education Centre	2 pages
312	Mr Graham Hyde	5 pages
313	Mr Maurice Mok MIRN (Mens Information Referral	13 pages

	Network)	
314	Mr Barry Williams Lone Fathers Association (Aust) Inc	15 pages
315	Mr EB Mayer	2 pages plus 16 pages of attachments
316	Ms Lyndell Hulett Building Bridges Together	12 pages
317	Ms Aileen Ashford Bethany Community Support	13 pages
318	Ms Toni Brown Newtown Women's Domestic Violence Court Assistance Scheme run by Marrickville Legal Centre	15 pages plus 30 pages of attachments
319	The President Mothers Against Child Abuse	78 pages plus 112 pages of attachments and a cassette tape
320	Mr Michael Brandenburg Coordinator Men's Services Child & Family Services Ballarat	2 pages
321	Mr Craig Seton	4 pages
322	Ms Jennifer Winzar Queensland Chapter Administrator Institute of Arbitrators & Mediators, Australia	8 pages
323	Ms Judith Piccone Clinical Psychologist	4 pages
324	Mr Neil Travis	2 pages
325	Mr Vince Pelligra Peel Community Legal Services	17 pages
326	Ms Jan Horsnell Anglicare SA Inc.	10 pages
327	Mr Ross Leach	1 page
328	Ms June Reeder Co-Founder of Parents Without Partners Aust 1967	3 pages
329	Ms Vivi Germanos-Koutsounadis OAM Immigrant Women's Speakout Association of New South Wales	12 pages
330	Ms Maureen Ghirardello Catholic Welfare Australia	59 pages plus 24 pages of attachments
331	Ms Anne Hollonds Relationships Australia (NSW)	3 pages
332	Ms Gina Vizza Community Justice Centres	4 pages
333	Ms Helen McGowan Upper Murray Family Care	12 pages
334	Name Confidential	8 pages
335	Mr Ian Permezel Family Mediation Centre	20 pages plus 6 pages of attachments
336	Dr David Phillips Festival of Light Australia	17 pages

337	Mr Greg Benn Aboriginal Legal Service of Western Australia	20 pages plus 22 pages of attachments
338	Ms Helen Sheppard Northern Children and Families Forum	3 pages
339	Mr Peter Collard	1 page
340	Dr Stephen O'Shea Living in Harmony Multicultural Affairs, DIMIA	12 pages
341	Ms Susan Jones	3 pages
342	Mr Jim Morris	4 pages
343	Mr Ian Hickman Family Law spokesman Tasmanian Mens Health and Wellbeing Association	3 pages plus 4 pages of attachments
344	Ms Alfina Sinatra Family and Domestic Violence Programs Crisis Accommodation Service, Women's Health West	5 pages
345	Name Confidential	8 pages plus 2 pages of attachments
346	Trevor	1 page plus 46 pages of attachments
347	Ms June Nesbitt	2 pages
348	Ms Erica Lewis YWCA Australia	5 pages
349	Ms Robyn Fitzgerald Centre for Children and Young People Southern Cross University	12 pages
350	Ms Rebecca Shearman Ipswich Women's Centre Against Domestic Violence	18 pages plus 9 pages of attachments
351	Mr Erich Schulz	4 pages
352	Ms Genevieve Bolton National Welfare Rights Network Inc	1 page
353	Mr Ian Moncrieff	1 page
354	Mr Evyn Webster Hey Dad WA, Ngala	4 pages
355	Mr Clive Cooke	2 pages plus 3 pages of attachments
356	Mr Steve Martin Stepfamily Association of Victoria Inc.	4 pages
357	Mr Brett Moulden	2 pages
358	Sri Srikantha	2 pages
359	Mr Shawn Phillips mensplace	9 pages plus 4 pages of attachments
360	Mr Kevin Boers joint response from the Non-Custodial Parents Party, Fathers4Equality, Joint Parenting Association and Australian	19 pages

	Parents Rights Information and Referral Service	
361	Mr Andrew Grace	1 page
362	Mr Jeff Dunn Lone Fathers @ Newcastle	3 pages
363	Name Confidential	7 pages
364	Mr Brett Kessner Men's Confraternity	9 pages
365	Ms Nancy Miller	1 page plus 4 pages of attachments
366	Ms Liz O'Brien National Association of Community Legal Centres	3 pages
367	Mr Scott Addie	4 pages
368	Mr Tim Pledger	25 pages
369	Mr Tony Hancock	5 pages
370	Ms Judy Greenfield	1 page
371	M.D. Scott	2 pages
372	Ms Elaine Stathooles	1 page
373	Ms Nola Stapleton The Dads on the Air Team	25 pages
374	Ms Sue Richards NSW Family Services Inc.	4 pages
375	Yvonne	8 pages
376	Asisha	20 pages
377	Ms Vanessa Lethlean Central Australian Aboriginal Family Legal Unit	5 pages
378	Mr Barry Salmon Commission for Children and Young People and Child Guardian	5 pages
379	Mr Martin Bartfeld QC Family Law Section, Law Council of Australia	14 pages
380	Mrs J.A. Seton	9 pages
381	Ms Libby Davies Family Services Australia	4 pages plus 11 pages of attachments
382	The Hon Mark Vaile MP obo John Morgan	6 pages plus 5 pages of attachments
383	Ms Helen Yandell Victorian Family Law Coalition	2 pages
384	Ms Ailsa Rayner	9 pages
385	Ms Jane Brazier Dept of Community Development, Gov of WA	6 pages
386	Ms Merran Short Law Society NT	1 page
387	Mr Robert Kennedy Lone Fathers Association NT	2 pages plus 105 pages of attachments
388	Mr Graeme Ulbrick Macquarie Legal Centre	6 pages

389	Mr Alexander Ward The Law Society of SA	15 pages
390	Mr Graeme Peters and Ms Betty Peters	2 pages
391	Mr Keith Baker	5 pages
392	Ms Meriel Schultz UnitingCare Australia	8 pages
393	Name Confidential	4 pages
394	Mr Hamish Gilmore Legal Services Commission of SA	10 pages
395	Mr Michael Ord	10 pages plus 21 pages of attachments
396	Ms Jan Southgate Relationships Australia	72 pages
397	Ms Carolyn Grant QLD Association of Independent Legal Services	28 pages
398	Ms Trish Mundy Shoalcoast Community Legal Centre	6 pages
399	Dr Lyn Littlefield The Australian Psychological Society	14 pages
400	Ms Catherine Carney Women's Legal Services (NSW)	14 pages
401	Ms Rachael Field Women's Legal Service Inc. (Brisbane)	48 pages
402	Ms Zita Ngor Women's Legal Service SA INC	22 pages
403	Mr Bernard Hogan	2 pages
404	Mrs Win Leslie	1 pages
405	Mr Michael Taylor	6 pages
406	Mr Scott McDougall Caxton Legal Centre	6 pages
407	Ms Pauline Woodbridge Wesnet	20 pages
408	Mr Philip Theobold Australian Institute of Family Law Arbitrators and Mediators	12 pages
409	Ms Gina Nott Western NSW Community Legal Centre	10 pages
410	Ms Linda Tan et al	8 pages
411	Ms Katrina Finn Womens Legal Service Brisbane	3 pages plus copy of their submission to the Senate Inquiry
412	Name Confidential	2 pages
413	Mr Alexander Ward The Law Society of SA, Children and Law Committee	8 pages
414	Ms Liz O'Brien National Child Support Network National Association of Community Legal Centres	7 pages
415	Gaby Marcus	3 pages

	NSW Strategy to Reduce Violence Against Women	
416	Mr Lawrie Moloney School of Public Health La Trobe University	27 pages plus 7 pages of attachments
417	Ms Joan Hopkins	1 page
418	Mr Tony Dyson	1 page
419	Mr Martin Vink	4 pages
420	Mr Bruce Earle	4 pages
421	Mr Geoff Brayshaw Aston Family Relationship Centre	37 pages
422	Mr Greg Johnson	1 page
423	Mr Simon Hunt DASHLITE® AUSTRALIA	2 pages
424	Mr Bob Hetherton	9 pages
426	Mr Don Mackenzie ACT Branch of the Australian Association of Social Workers	2 pages
427	Ms Angela Stephenson Goodwood Community Services Inc.	3 pages
428	Mr Wayne Butler	43 pages
429	Ms Beverly Dickerson	1 page
430	Ms Ruth Spielman City of Whittlesea	1 plus attachments 210 pages
431	Mrs Daphne Whitney	1 page
432	Mr Geoff Holland	2 pages
433	Peter	1 page
434	Craig	1 page
435	Ms Cathy Kerr Northern Rivers Community Legal Centre	6 pages
436	Mr David Haridge	12 pages
437	Mr Peter May Federal Magistrates Court of Australia	8 pages
439	Mr Vince George	2 pages
440	Ms Gillian Brannigan Domestic Violence Taskforce, University of Queensland Union	24 pages

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
ATTORNEY-GENERAL'S DEPARTMENT

Output 1.3

Question No. 12

Senator Ludwig asked the following question at the hearing on 14 February 2005:

Provide the Queensland or New South Wales MOUs.

The answer to the honourable senator's question is as follows:

A copy of the Queensland agreement is enclosed at attachment A. All agreements with other legal aid commissions are the same as that for Queensland apart from the name of the commission and references to the State or Territory. In NSW the service is being provided by LawAccess New South Wales and the agreement will be with the NSW Attorney-General's Department. It is the only agreement not signed yet. As the ACT is a predominantly metropolitan jurisdiction, Legal Aid ACT has not been asked to provide services for the Regional Law Hotline.

03/14039

June 2004

Mr John Hodgins
Chief Executive Officer
Legal Aid Queensland
GPO Box 2449
BRISBANE QLD 4001

Dear Mr Hodgins

**REGIONAL LAW HOTLINE - PROVISION OF GENERAL LEGAL INFORMATION AND
LEGAL ADVICE TO CALLERS**

This letter confirms the Commonwealth's offer of funding of \$50,000 in the 2004-05 financial year for the provision by Legal Aid Queensland (the Commission) of general legal information and legal advice to Regional Law Hotline callers transferred to the Commission by the national call centres in Bunbury and Traralgon.

The terms of the Commonwealth's offer are set out in this letter and the attached service and reporting requirements.

The total funding to be provided by the Commonwealth in 2004-05 will be \$55,000 which represents \$50,000, the amount of funding for the service, plus \$5,000 being the Goods and Services Tax (GST) component. The total funding will be paid on presentation of a correctly rendered tax invoice to the Commonwealth. The Commission must provide the agreed services within the allocated funding. The Commonwealth will not be in a position to provide additional funding for the correction of deficits.

At the end of the 2004-05 financial year, but not later than 30 September 2005, the Commission must provide to the Commonwealth:

- (a) certification of receipt and expenditure of funding
- (b) certification that the funding was used in accordance with this Agreement, and
- (c) certification that salaries and allowances paid to persons involved in providing the Commission's services were in accordance with relevant awards and industrial agreements.

The certification must be made by the Director of the Commission and must be accompanied by an acquittal of the Commission's expenditure on calls to the Regional Law Hotline for the 2004-05 year, including the extent to which any excess funding was used to support other Commission activities. The basis on which the Commission will acquit its expenditure must be agreed between the Commission and the Commonwealth within 30 days of the commencement of this Agreement.

As soon as possible after the end of the financial year but not later than 31 December 2005 the Commission must send to the Commonwealth a financial statement for the 2004-05 financial year accompanied by a report of the State Auditor-General or other auditor nominated by the Commission and approved by the Commonwealth, stating:

- (a) the correctness or otherwise of the financial statement
- (b) whether the financial statement is based on proper accounts and records and is in agreement with those accounts and records, and
- (c) any other matters which the Auditor-General or other auditor, considers should be reported to the Commonwealth.

The services provided by the Legal Aid Commission are to be provided in accordance with the attached service and reporting standards.

The Commission must do everything reasonably within its power to prevent unauthorised use or disclosure of any personal information (as defined in the *Privacy Act 1988*) that it receives in connection with the provision of the services covered by this Agreement. Once a new agreement with the Commission in relation to future funding under the Commonwealth Legal Aid Program is executed by the Commonwealth, the privacy provision in that agreement shall also apply to personal information received by the Commission in providing services pursuant to this Agreement.

If the Commission wishes to accept this offer, please sign and date this and the attached copy of this letter and return them to me within 5 business days of the date of this letter. This Agreement commences once the Commonwealth signs and dates the two copies of the letter. One copy will be returned to you for your records.

This letter and the attached service and reporting standards will constitute the entire agreement and can only be varied by written agreement.

Please contact me if you have any concerns relating to this Agreement. Ms Serena Beresford-Wylie (phone: 6250 6753 / email: serena.beresford-wylie@ag.gov.au) and Mr Fermin Lopez (phone: 6250 6147 / email: fermin.lopez@ag.gov.au) will also be able to assist the Commission with routine matters relating to the operation of the Regional Law Hotline and the preparation of reports.

Yours sincerely

Sue Pidgeon
Assistant Secretary
Family Pathways Branch

Telephone: 02 6250 6382
Facsimile: 02 6250 6521
E-mail: sue.pidgeon@ag.gov.au

EXECUTION CLAUSES

Executed by the parties.

SIGNED for and on behalf of the COMMONWEALTH OF AUSTRALIA represented by and acting through the Attorney-General's Department ABN 92 661 124 436 by Sue Pidgeon on/...../2004 in the presence of:	 Signatory
..... witness signature	
..... name and address of witness (please print)	
SIGNED for and on behalf of Legal Aid Queensland ABN 69 062 423 924 by John Hodgins on/...../2004 who by signing warrants that he has the authority to bind Legal Aid Queensland in the presence of:	 Signatory
..... witness signature	
..... name and address of witness (please print)	

REGIONAL LAW HOTLINE

LEGAL AID COMMISSION SERVICE AND REPORTING STANDARDS

1.1 The Commission will maintain a telephone line dedicated to receiving Regional Law Hotline calls transferred to the Commission by the customer service operators at the Centrelink call centres in Bunbury and Traralgon. The dedicated line may be routed through the Commission's usual call centre but calls to that line must be accorded priority over other calls in the queue.

1.2 Calls referred to the Commission are to be answered by a person qualified to give simple legal advice and general legal information.

1.3 Where a Regional Law Hotline caller asks to speak to a solicitor and a solicitor is not immediately available to handle the call, the Commission will make arrangements with the caller for a solicitor to return their call or, if the caller prefers, for the caller to call the Commission at an agreed time when a solicitor will be available to take their call. In such cases, every effort will be made for a solicitor to speak to the caller within 24 hours of the initial call.

1.4 As part of the call handling procedure, the Commission must ask each caller to indicate whether they are satisfied or dissatisfied with the service provided by the Commission or, with the agreement of the Commonwealth, have in place some other suitable mechanism for assessing caller satisfaction.

1.5 80% of Regional Law Hotline calls received by the Commission must be answered within 30 seconds or such other response standard as is agreed with the Commonwealth by 30 July 2004.

1.6 Quarterly performance reports are to be prepared as at 30 September, 31 December, 31 March and 30 June and provided to the Commonwealth with 14 days of the end of each quarter, preferably by electronic mail. The reports are to contain the following information in respect of each call:

- the gender of the caller
- the postcode of the caller
- the subject or subjects of the call
- the duration of the call
- whether the person who answered the call was a solicitor and, where not a solicitor, whether the caller asked to speak to a solicitor and if so the elapsed time before the caller was spoken to by a solicitor, and
- whether the caller indicated that he/she was satisfied or dissatisfied with the service provided by the Commission unless some other mechanism for assessing caller satisfaction has been agreed with the Commonwealth.

1.7 The quarterly performance reports may also contain information alerting the Commonwealth to issues that may impact on the overall performance of the service.

1.8 To ensure that service levels are being maintained in accordance with this agreement the Commonwealth may undertake its own assessment of those service levels by making unannounced calls to the dedicated number maintained for the transfer of calls from the Centrelink Call Centres to the Commission.

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
ATTORNEY-GENERAL'S DEPARTMENT

Output 1.3

Question No. 13

Senator Ludwig asked the following question at the hearing on 14 February 2005:

Provide the fact sheets (made available to callers to the Family Law Hotline).

The answer to the honourable senator's question is as follows:

Below is a table providing the URL for fact sheets on Family Law Online that are available to be used by call centre customer service operators in answering Family Law Hotline calls. Of the 183 fact sheets, 47 are produced by the Attorney-General's Department. The remaining 136 fact sheets come from sources such as legal aid commissions, courts and Australian Government agencies such as the Child Support Agency. One fact sheet the 'Find a Lawyer Tool' is a link to information about that tool available on the Law Council of Australia's Family Law Section website.

A printed copy of each fact sheet is also attached.

Title	URL
About child maintenance	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/7CD988055E269C96CA256E5B0012AF6C?OpenDocument
Adoption (ACT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Adoption_-_ACT
Adoption (NSW)	http://www.community.nsw.gov.au/html/adoption/want.htm
Adoption (NT)	http://familylaw.gov.au/ag_documents/Adoption%20(NT).htm
Adoption (Qld)	http://elo.legalaid.qld.gov.au/Category/Family/Children/adoption.htm
Adoption (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2862
Adoption (Tas)	http://www.dhhs.tas.gov.au/adoption/
Adoption (Vic)	http://hnb.dhs.vic.gov.au/commcare/ccdnave.nsf/childdocs/-1DC8483734FBB3D4CA256E180064E9E6-ABBA1758681BF2ACCA256EB70017F65F?open
Adoption (WA)	http://www.fcs.wa.gov.au/templates/looking_after_kids/content.cfm?file=family_and_post_adoptive_information/adoption.inc&folder=family_and_post_adoptive_information
Adoption explained	http://www.betterhealth.vic.gov.au/bhcv2/bhcarticles.nsf/pages/Adoption_explained?open

Agreements about property (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2857
Australian Law Online	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_About_Australian_Law_Online
Breaking orders that affect children	http://www.fmc.gov.au/pubs/html/contravention.html
Calculating child support	http://www.csa.gov.au/parents/formula.htm
Case assessment conferences in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/conference/
Change of name - who can apply	http://www.bdm.nsw.gov.au/changeName/whoCanApply.htm
Change of Name registration, FAQs	http://online.justice.vic.gov.au/CA256C7100199CBE/page/Births+Deaths+and+Marriages+Online+Shop-Change+of+Name+Registration?OpenDocument&1=0-Births+Deaths+and+Marriages+Online+Shop~&2=60-Change+of+Name+Registration~&3=~
Changes of Name	http://www.justice.tas.gov.au/bdm/info_6.htm
Changing a child's name	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2895
Changing a child's name	http://www.fmc.gov.au/pubs/html/change_name.html
Changing a child's name (under 18 years of age who has not been married)	http://www.justice.wa.gov.au/portal/server.pt/gateway/PTARGS_0_2_323_201_0_43/http://justicecontent.extranet.justice.wa.gov.au/displayPage.asp?structureID=96554822&resourceID=49002401&division=Births%2C%20Deaths%20%26%20Marriages
Changing a child's name by court order	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2896
Changing an order involving children	http://www.fmc.gov.au/pubs/html/changing_orders.html
Changing child support assessments	http://www.csa.gov.au/parents/coa.htm
Child maintenance - using courts	http://www.csa.gov.au/parents/court.htm
Child support - care arrangements	http://www.csa.gov.au/parents/care.htm

Child support - collection options	http://www.csa.gov.au/fact/3008.htm
Child support - definitions	http://www.csa.gov.au/parents/terms.htm
Child support - self administration	http://www.csa.gov.au/parents/admin.htm
Child support - using estimates	http://www.csa.gov.au/parents/estimate.htm
Child Support Agency - complaints	http://www.csa.gov.au/parents/complaint.htm
Child Support Agency - payment options	http://www.csa.gov.au/fact/3011.htm
Child Support Agency - registered agreement (example)	http://www.csa.gov.au/parents/agree_egs.htm
Child support agreements	http://www.csa.gov.au/fact/2756.htm
Children - contact	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Children_-_contact
Children - issues guide	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Children_-_issues_guide
Children - Movement	http://elo.legalaid.qld.gov.au/category/family/children/childmov.htm
Children - residence	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Children_-_residence
Children - supervised contact	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Children_-_supervised_contact
Children's Contact Services	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Children&apos
Children's matters	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/children/
Child's Representative	http://www.familycourt.gov.au/presence/connect/www/home/directions/guidelines_for_child_representatives/#section2
Commonwealth Financial	http://www.facs.gov.au/internet/facsinternet.nsf/family/cfcp-

Counselling Program (CFCP)	commonwealth_financial_counselling_program.htm
Conciliation conferences in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/conciliation/
Conducting Your Case - Family Law and Child Support in the Federal Magistrates Service	http://www.fms.gov.au/services/html/case_family.html
Consent orders kit	http://www.familycourt.gov.au/presence/connect/www/home/forms_fees/forms/do+it+yourself+kits/diykit_app_for_consent_orders
Contact	http://elo.legalaid.qld.gov.au/Category/Family/Children/contact.htm
De facto relationships - maintenance (NT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_-_maintenance_-_NT
De facto relationships - maintenance (Tas)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_-_maintenance_-_Tasmania
De facto relationships - property (NSW)	http://www.actsofpassion.nsw.gov.au/cpd/aop.nsf/pages/own_prop
De facto relationships - property (NT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_-_property_-_NT
De facto relationships - property (Qld)	http://elo.legalaid.qld.gov.au/Category/Family/FamilyFinancialIssues/propstdf.htm
De facto relationships - property (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2856
De facto relationships - property (Tas)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_-_property_-_Tasmania
De facto relationships - property (Vic)	http://www.legalaid.vic.gov.au/main1.cfm?categoryid=1&topicid=1&infopageid=369
De facto relationships - property disputes (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2858
De facto relationships - separation (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2856

De facto relationships (ACT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_ACT
De facto relationships (NT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_-_NT
De facto relationships (Qld)	http://elo.legalaid.qld.gov.au/category/family/Relationships/default.htm
De facto relationships (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2853
De facto relationships (Tas)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_De_facto_relationships_-_Tasmania
De facto relationships (Vic)	http://www.legalaid.vic.gov.au/main1.cfm?categoryid=1&topicid=1&infopageid=369
De facto relationships (WA)	http://www.legalaid.wa.gov.au/Graphic/InfoAboutLaw/Default.asp?Page=Family/Living.xml
De facto relationships (WA)	http://www.legalaid.wa.gov.au/Graphic/InfoAboutLaw/Default.asp?Page=Family/Living.xml
Disagreeing with Child Support Agency decisions	http://www.csa.gov.au/fact/2759.htm
Dispute resolution - options	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Dispute_resolution_-_options
Divorce - what if you were married overseas	http://www.fmc.gov.au/forms/html/general.html#overseas
Do it yourself kits of the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/forms_fees/forms/do+it+yourself+kits/
Do you have a complaint about the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/publications/client_brochures/brochures/comms_brochure_do_you_have_a_complaint
Emotional issues when separating - Personal	http://www.csa.gov.au/parents/sep1.htm
Emotional support	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Emotional_support
Family Court of Western Australia - counselling	http://www.justice.wa.gov.au/portal/server.pt/gateway/PTARGS_0_2_323_201_0_43/http://justicecontent.extranet.justice.wa.gov

service	.au/displayPage.asp?structureID=28527836&resourceID=84574267
Family Court of Western Australia - fees and costs	http://www.familycourt.wa.gov.au/default.asp?id=78623977
Family Court of Western Australia - kits, forms and brochures	http://www.familycourt.wa.gov.au/default.asp?id=37468945
Family Court protection orders	http://www.lawhandbook.sa.gov.au/index_article.asp?id=5053
Family Law and Child Support jurisdiction of the Federal Magistrates Service	http://www.fms.gov.au/services/html/family.html
Family Law and Child Support, Conducting Your Case	http://www.fms.gov.au/services/html/case_family.html
Family law information for gay men & lesbians	http://www.legalaid.wa.gov.au/Graphic/InfoAboutLaw/Default.asp?Page=Family/GayLesbian.xml
Family Law Tip Card - Child abduction	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/3DD746DCD5F49C3FCA256DCE000111DB?OpenDocument
Family Law Tip Card - Children and Family Law	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/9AAD1EFCFDBC355DCA256DCD00815341?OpenDocument
Family Law Tip Card - Family and child counselling	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/C69B77674CCB7024CA256DCD0081D408?OpenDocument
Family Law Tip Card - Family and child mediation	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/CA7E49BF0B0CCF3CA256DCD00831B1C?OpenDocument
Family Law Tip Card - Family violence and the Family Law Act	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/BA60705EBB3A7A11CA256DCE000033D0?OpenDocument
Family Law Tip Card - Focus on the children	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/8C20804342D8F79DCA256DCD0081AA95?OpenDocument
Family Law Tip Card - Parenting orders	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/569E9C449DE6A436CA256DCD0083B582?OpenDocument
Family Law Tip Card - Parenting plans	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/888E7999EF62ECAACA256DCD00836949?OpenDocument
Family Laws and legislation	http://www.familycourt.gov.au/presence/connect/www/home/judgments/legislation/

Family violence - issues guide	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Family_violence_-_issues_guide
FAQs - Child support	http://www.csa.gov.au/parents/qa.htm
Fees costs and charges of the Federal Magistrates Court	http://www.fms.gov.au/html/fees_family.html
Filing an application in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/filing/
Financial agreements - pre-nuptials and other	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Financial_agreements_-_pre-nuptials_and_other
Financial support for children	http://www.csa.gov.au/parents/system.htm
Find a Family Lawyer Tool	http://www.familylawsection.org.au/public/ps_a2.htm
Getting Child Support Agreements right	http://www.csa.gov.au/update/mar03_1.htm
Grandparents raising grandchildren	http://www.centrelink.gov.au/internet/internet.nsf/individuals/pg_grandparents.htm
How can the Federal Magistrates Service help you	http://www.fms.gov.au/services/html/help.html
How the child support system works	http://www.csa.gov.au/parents/system.htm
How to complete the Affidavit for Service (divorce) Form for the Federal Magistrates Service	http://www.fms.gov.au/forms/html/Affidavit_Service_Howto.html
Information about Service : Application for Divorce (Dissolution of Marriage) for the Federal Magistrates Service	http://www.fms.gov.au/forms/html/service_divorce.html
Information about Service : Application for Divorce (Dissolution of Marriage) No Children for the Federal Magistrates Service	http://www.fms.gov.au/forms/html/service_divorcenc.html
Information for children	http://www.familycourt.gov.au/presence/connect/www/home/about/info_for_children/main_page_info_for_children

Information for parents of abducted children	http://www.ag.gov.au/childabduction
Information for persons wishing to change a name	http://www.rgo.act.gov.au/bdm2.htm
Information sessions in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/information_session/
Information Sheet : Family Law (Divorce) for the Federal Magistrates Service	http://www.fms.gov.au/forms/html/information.html
Interim hearings in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/determination/interim_hearing/
Jointly Owned Property	http://elo.legalaid.qld.gov.au/Category/Civil/Land/jointpro.htm
Legal Aid and Community Legal Centres	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Legal_aid_and_community_legal_centres
Legal costs	http://www.familycourt.gov.au/presence/connect/www/home/publications/client_brochures/brochures/main_page_court_costs
Legal rights	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Legal_rights
Legal terms for a case assessment conference	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/conference/step_resolution_conference_terms
Legal terms for a conciliation conference	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/conciliation/step_resolution_conciliation_terms
Legal terms for a pre-trial conference	http://www.familycourt.gov.au/presence/connect/www/home/guide/determination/pre-trial/step_determination_pretrial_terms
Legal terms for a procedural hearing	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/procedural/step_resolution_procedural_terms
Legal terms for a trial	http://www.familycourt.gov.au/presence/connect/www/home/guide/determination/trial/step_determination_trial_terms
Legal terms for an interim hearing	http://www.familycourt.gov.au/presence/connect/www/home/guide/determination/interim_hearing/step_determination_interim_terms
Legal terms for filing an application	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/filing/step_resolution_filing_terms
Legal terms for mediation	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/mediation/step_resolution_mediation_terms

	de/resolution/mediation/step_resolution_mediation_terms
Legal terms in children's matters	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/children/step_before_children_terms
Magistrates' and Local Courts	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Magistrates&apos
Making arrangements for children	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/children/step_before_children_making
Marriage	http://www.ag.gov.au/agd/www/FAMILYLAWHOME.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Marriage
Marriage celebrants program	http://www.ag.gov.au/agd/www/Familylawhome.nsf/Page/RWP48DD415FA7A6F246CA256E53000393B2?OpenDocument
Me and my kids : Parenting from a distance	http://www.csa.gov.au/me/index.htm
Mediation in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/mediation/
Non-Agency Payments	http://www.csa.gov.au/parents/nap.htm
Nullity	http://www.ag.gov.au/agd/www/FAMILYLAWHOME.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Nullity
Parenting issues when separating	http://www.csa.gov.au/parents/sep6.htm
Payments options	http://www.csa.gov.au/parents/payment.htm
Post Separation Parenting Programs	http://www.ag.gov.au/agd/www/Familylawhome.nsf/Page/8CCB3DBB57E5796DCA256B4800102C5A?OpenDocument
Pre-trial conferences in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/determination/pre-trial/
Primary Dispute Resolution and the Federal Magistrates Service	http://www.fms.gov.au/pdr/html/introduction.html
Procedural hearings in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/resolution/procedural/
Property and money matters	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/property/
Property arrangements for people who were married	http://www.legalaid.wa.gov.au/Graphic/InfoAboutLaw/Default.asp?Page=Family/PropMarried.xml

(WA)	
Property Settlement	http://elo.legalaid.qld.gov.au/category/family/FamilyFinancialIssues/propsetm.htm#financialagreements
Property Settlement QLD	http://elo.legalaid.qld.gov.au/category/family/FamilyFinancialIssues/propsetm.htm#financialagreements
Protection orders (ACT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Protection_orders_-_ACT
Protection orders (NSW)	http://www.lawlink.nsw.gov.au/lawlink/vaw/dvguidelines.nsf/pages/familyviolence
Protection orders (NT)	http://www.nt.gov.au/pfes/police/community/dvu/whatis.html
Protection orders (Qld)	http://elo.legalaid.qld.gov.au/category/family/DomesticViolence/dv.htm#bre
Protection orders (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=5052
Protection orders (Tas)	http://www.courts.tas.gov.au/magistrate/criminal/info_4.htm
Protection orders (Vic)	http://www.magistratescourt.vic.gov.au/CA256CD30010D864/page/Family+Law+and+Family+Violence-Family+Violence+and+Stalking+Matters?OpenDocument&1=30-Family+Law+and+Family+Violence~&2=30-Family+Violence+and+Stalking+Matters~&3=~
Protection orders (WA)	http://www.legalaid.wa.gov.au/InfoAboutLaw/aspx/default.aspx?Page=Domestic/Domestic.xml
Proving parentage for the purposes of a child support assessment	http://www.ag.gov.au/www/familylawHome.nsf/Web+Pages/76647249D2B318C8CA256E5B0012AF65?OpenDocument
Reaching agreement in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/agreement/
Refusing to return children	http://www.fmc.gov.au/pubs/html/recovery.html
Registering a change of name	http://www.justice.qld.gov.au/lawyers/publications/qc_fact1.htm#4
Registration of Changes of Name	http://www.nt.gov.au/justice/graphpages/bdm/other/reg_name.shtml
Relocation and travel	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/children/step_before_children_relocation

Residence	http://elo.legalaid.qld.gov.au/category/family/children/residenc.htm
Same sex couples (ACT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Same_sex_relationships_ACT
Same sex couples (NSW)	http://www.actsofpassion.nsw.gov.au/cpd/aop.nsf/pages/parenting
Same sex couples (NT)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Same_sex_relationships_NT
Same sex couples (Qld)	http://elo.legalaid.qld.gov.au/category/family/Relationships/same sex.htm
Same sex couples (SA)	http://www.lawhandbook.sa.gov.au/index_article.asp?id=2861
Same sex couples (Tas)	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Same_sex_relationships_Tasmania
Same sex couples (Vic)	http://www.legalaid.vic.gov.au/main1.cfm?categoryid=1&topicid=1&infopageid=261
Same sex relationships (VIC)	http://www.legalonline.vic.gov.au/CA2569020010C266/All/BE8A9BCB4F8E33F6CA256CFD008096EF?OpenDocument&1=Relationships~&2=Same+sex~&3=Same+sex+relationships+and+family+law~
Separation - issues guide	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Separation_-_issues_guide
Separation and children	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/children/step_before_children_children%26separation
Separation and divorce	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/separation/
Separation and parenting	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/children/step_before_children_children%26separation
Separation and support	http://www.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_Separation_and_support
Serving documents	http://www.familycourt.gov.au/presence/connect/www/home/forms_fees/forms/do+it+yourself+kits/diykit_service

Special Medical Procedures	http://familylaw.gov.au/ag_documents/Special%20Medical%20Procedures.htm
Spousal maintenance	http://elo.legalaid.qld.gov.au/category/family/FamilyFinancialIssues/spousalm.htm
Spouse maintenance	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/property/step_before_property_spouses
Sterilisation and medical procedures	http://elo.legalaid.qld.gov.au/category/family/children/sterilis.htm
Superannuation and Family Law	http://www.ag.gov.au/www/familylawHome.nsf/HeadingPagesDisplay/Superannuation?OpenDocument
Support available for parents	http://www.csa.gov.au/parents/support.htm
The family law system	http://agnet.ag.gov.au/agd/WWW/familylawHome.nsf/Page/Family_Law_Branch_Publications_Fact_Sheets_The_family_law_system
Transfer of proceedings in the Federal Magistrates Service	http://www.fms.gov.au/services/html/transfer.html
Trials in the Family Court of Australia	http://www.familycourt.gov.au/presence/connect/www/home/guide/determination/trial/
Using lawyers	http://www.familycourt.gov.au/presence/connect/www/home/guide/before/help/step_before_help_legal
What is a property settlement (VIC)	http://www.legalaid.vic.gov.au/main1.cfm?categoryid=1&topicid=75&infopageid=346
What is child support	http://www.csa.gov.au/fact/2761.htm
What to do when a child order is not followed	http://www.fmc.gov.au/pubs/html/contravention.html
Who to contact in a child abduction emergency	http://www.ag.gov.au/www/childabduction.nsf/AllDocs/RWPD04E65AD5BC3239BCA256C9900001EBD?OpenDocument
Your child support options	http://www.csa.gov.au/parents/options.htm