

Department/Agency: Department of the Senate

Topic: Social Media

Senator: Senator Ryan

Question reference number: 34

Type of question: Written

Questions

- 1. Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.**

Answer

No.

- 2. Does the department/agency monitor usage of social media?**
 - If yes, provide details of the usage (for example details could include average hours per employee, hours when useage peaks)**
 - If no, will the department/agency monitor useage in the future?**

Answer

No. While there are no plans to monitor social media usage at present, monitoring would occur if circumstances warranted it.

- 3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)**
Internet

Answer

While the use of social media for personal purposes on work time may reduce productivity the department's policy covers excessive, inappropriate use of social networking sites. As the Department of Parliamentary Services is responsible for internet provision, the Senate department has no information on internet usage rates.

- 4. Has the Department experienced any internet problems, such as but not limited to slow internet,**

or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?

Answer

Not applicable.