

Standing Committee on Finance and Public Administration

ANSWER TO QUESTION ON NOTICE

Finance and Deregulation Portfolio

Department of Finance and Deregulation

Supplementary Estimates Hearing – October 2010

Outcome General, Program General

Topic: Social Media

Question reference number: F68

Type of Question: Written

Date set by the committee for the return of answer: 3 December 2010

Number of Pages: 1

Senator Bernardi asked:

- a) What types of social media (for example twitter, facebook) are Finance employees are able to use at work? Please list and briefly explain what the purpose of each are.
- b) Does the Department of Finance and Deregulation see value in social media websites? Please explain.
- c) Are there any security issues (for example computer virus, classified information being leaked) that may arise due to allowing access to social media websites? Please provide details. How have these issues been alleviated? Please provide details.

Answer:

- a) Finance allows access to social media sites: Facebook, Twitter and LinkedIn. Social media websites allow sharing of information, networking and stakeholder engagement.
- b) See (a) above.
- c) Before allowing access to social media a threat and risk assessment was undertaken. Finance has addressed identified risks through:
 - IT security awareness training.
 - Acceptable Use Policy.
 - Anti virus protection and network monitoring.
 - Software updates and security patching.