

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**BUDGET ESTIMATES 2012-2013**

Prime Minister and Cabinet Portfolio

**Department/Agency:** Australian National Audit Office

**Outcome/Program:**

**Topic:** Internet

**Senator:** Ryan

**Question reference number:** 87

**Type of question:** Written

**Date set by the committee for the return of answer:** 12 July 2013

**Number of pages:** 1

**Question:**

1. Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?

**Answer:**

Q1. The ANAO has experienced two Internet outages in the past 12 months. The first outage was on 10<sup>th</sup> May 2013 of thirty (30) minutes duration due to a Verizon (the ANAO's provider) firewall outage. The second outage occurred on 2<sup>nd</sup> July 2013 of four (4) hours duration due to the web server being down.