

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES 2013

PM&C Portfolio

Department/Agency: National Mental Health Commission
Outcome/Program: National Mental Health Commission
Topic: Social Media

Senator: Senator Ryan

Question reference number: 86

Type of question: Written

Date set by the committee for the return of answer: 12 July 2013

Number of pages: 1

Question:

Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.

Does the department/agency monitor usage of social media?

- If yes, provide details of the usage (for example details could include average hours per employee, hours when usage peaks).
- Has there been a change to the department/agency protocols due to staff usage?
- If no, why not? Will the department/agency monitor usage in the future?

Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

Answer:

No.

The National Mental Health Commission's IT services are provided by the Department of Prime Minister and Cabinet under a Memorandum of Understanding. We apply the Department's *IT and Internet Usage Policy*.

No.