

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES 2012-2013

Prime Minister and Cabinet Portfolio

Department/Agency: Australian National Audit Office

Outcome/Program:

Topic: Social Media

Senator: Ryan

Question reference number: 86

Type of question: Written

Date set by the committee for the return of answer: 12 July 2013

Number of pages: 1

Question:

1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.
2. Does the department/agency monitor useage of social media?
 - a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks).
 - b. Has there been a change to the department/agency protocols due to staff useage?
 - c. If no, why not? Will the department/agency monitor useage in the future?
3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in general or increased internet usage in standard business)

Answer:

- Q1. There have been no changes to ANAO staff access to appropriate social media sites since May 2012. In August 2012, the ANAO released a Social Media Policy to guide staff in their use of social media. This was developed in line with guidance received from the Australian Public Service Commission.
- Q2. The use of Social Media is monitored within the agency in accordance with ANAO policies and procedures. Broadly these policies allow for auditors to access social media to conduct their audit work. Staff have been made aware of their responsibilities with regards to posting content to social media sites (which was outlined in the policy provided to the Committee in our Questions on Notice from October 2012 Estimates Hearings). All activity is logged and monitored through a monitoring tool.
- a) Given use is low we do not monitor hours of use per employee or usage peaks across the day.
 - b) There has been no change to the ANAO's protocols during the period.
 - c) The ANAO continues to monitor usage of social media sites by staff.
- Q.3 Social media use across the ANAO has not significantly increased.