

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES 2011-2012

Prime Minister and Cabinet Portfolio

Department/Agency: Office of the Commonwealth Ombudsman
Outcome/Program: Office of the Commonwealth Ombudsman
Topic: Contractors

Senator: Senator Ryan

Question reference number: 94

Type of question: Written

Date set by the committee for the return of answer: 6 July 2012

Number of pages: 3

Question:

1. For this financial year to date:
 - a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).
 - b. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).
 - c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost).
 - d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).
 - e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).
 - f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).
 - g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).

- h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).
- i. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.
2. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).

Answer:

- 1 a-g. No.
- 2 The Office has engaged the following consultants between 1 July 2011 and 30 April 2012:

| <u>Journal Reference</u> | <u>Journal Description</u> | <u>Amount</u> |
|---|---|---------------|
| Longley Stapleton | Professional Services rendered 12/07 & 13/07 | 250.00 |
| Orima Research Pty Ltd | EA 2011-14 staff ballot | 5,600.00 |
| Oakton | Review internal budgeting | 14,440.00 |
| Plain English Foundation | Dr Neil James, presentation, Canb | 1,994.35 |
| Online Professionals | Facilitation of Better Complaints Handling | 5,075.00 |
| TOR Financial Consulting | TOR Financial Consulting | 752.94 |
| Thinkplace | Agenda development - Conference | 9,450.00 |
| Pricewaterhouse Coopers | Review of Methodology Phase 2 - 80% for draft report | 3,381.82 |
| Longley Stapleton | Accpac phone support - insight w/book | 200.00 |
| Longley Stapleton | Develop revaluation import macro - accpac | 1,405.00 |
| Longley Stapleton | Onsite assist revaluation macro - accpac | 475.00 |
| People Logic | Payment gateway, people logic - omb conf | 650.00 |
| Centre for Public Management | Consultancy- investigate complaint from staff | 9,227.27 |
| Longley Stapleton | Remote support Insight workbook generator | 200.00 |
| Scribewyse | Research/consult/write Final Draft "Seven Key Detention..." | 3,960.00 |
| Pricewaterhouse Coopers | Final report Resolve Upgrade + Meth for Inspections Report | 7,609.09 |
| Professor Charles Stampford | Reimburse air fares - Prof Charles Sampford | 710.00 |
| julieposetti consulting | Consulting- "social media training" 9/9/11 | 3,500.00 |
| Interaction Consulting Group | Design and delivery of workshop - give and receive feedback | 8,387.37 |
| Longley Stapleton | Phone support, install accpac/insight | 110.00 |
| Independent Commission Against Corruption | APSACC w/shop presenter | 485.99 |
| Building Management Works | Rent review Perth, Nov 2011 | 31.04 |
| ICMI speakers & entertainers | Speakers Omb conference, 50% deposit | 2,250.00 |
| ICMI speakers & entertainers | Speakers Omb conference, 50% balance | 2,250.00 |
| Rayndawn Pty Ltd | Consulting- review HR/ Finance | 1,232.50 |
| Centre for Public Management | Report on investigation of a complaint | 4,624.00 |
| Building Management Works | Rent review, consultancy fees Perth | 11.15 |

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| Online Professionals | Facilitation of Better Complaint Handling workshop | 962.50 |
| Interaction Consulting Group | "Giving & Receiving Feedback" | 11,286.80 |
| People Logic | Omb conference refund charges | 3,671.38 |
| Fellows Medlock & Associates Pty Ltd | Consulting services - SES terms & conditions | 6,057.00 |
| Dept of Finance - WA - Building Management Works | Consultancy Perth 1/1/12 - 31/1/12 | 12.20 |
| Ernst & Young | Conflict of interest advice 23/11/11 | 1,000.00 |
| Dept of Finance - WA - Building Management Works | Consultancy fees lease SA | 30.94 |
| | Nat Conf speaker credit - Sam Cawthorne | - 4,500.00 |
| Dept of Finance - WA - Building Management Works | Lease consultancy - Perth | 31.76 |
| Fellows Medlock & Associates Pty Ltd | Consulting services SES terms and conditions - 25/4/12 | 2,142.27 |
| Thinkplace | National Leadership group - March 12 | 14,962.50 |