Senate Finance and Public Administration Legislation Committee —Budget Estimates Hearing—May 2011

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: Executive Coaching and Leadership Training

Question: 27

Written Senator Fifield

Date set by the committee for the return of answer: 8 July 2011

- (a) In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio department and agency, please provide the following information FYTD:
 - 1. Total spending on these services
 - 2. The number of employees offered these services and their employment classification
 - 3. The number of employees who have utilised these services and their employment classification
 - 4. The names of all service providers engaged
- (b) For each service purchased form a provider listed under (4), please provide:
 - 1. The name and nature of the service purchased
 - 2. Whether the service is one-on-one or group based
 - 3. The number of employees who received the service and their employment classification
 - 4. The total number of hours involved for all employees
 - 5. The total amount spent on the service
 - 6. A description of the fees charged (i.e. per hour, complete package)
- (c) Where a service was provided at any location other than the department or agency's own premises, please provide:
 - 1. The location used
 - 2. The number of employees who took part on each occasion
 - 3. The total number of hours involved for all employees who took part
 - 4. Any costs the department or agency's incurred to use the location.

Answer

- (a) The FYTD purchase of executive coaching and/or other leadership training:
 - 1. \$107,710
 - 2. All staff, where identified as a development requirement (PSL1-SES Band 2)
 - 3. 49 employees (classification range PSL4–SES Band 1)
 - 4. Australian Public Service Commission:

Ross Begbie and Associates;

Interaction Consulting Pty Ltd;

Centre for Public Management.

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(b) Details of services provided by providers listed under (a) 4.

| Service | Nature | 1-on-1 or Group | No. of empl. | Level | Hours | Cost | fees/hr or package |
|--|----------------------------|--------------------|--------------|------------|-------|----------|--------------------|
| Careers Development Assessment Centre | Leadership and coaching | Group | 2 | PEL2 | 63 | \$23,500 | package |
| Results through People | Leadership | Group | 23 | PSL4-PEL2 | 483 | \$35,416 | package |
| Building team leadership skills | Leadership | Group | 13 | PSL3-PEL2 | 182 | \$10,744 | package |
| From Management to Leadership | Leadership and coaching | Group | 6 | PEL1-2 | 180 | \$31,145 | package |
| Executive Coaching | Individual coaching | One on one | 1 | PEL2 | 6 | \$2,400 | per hour |
| Influencing Skills in Leadership | Leadership development | Group | 1 | PSL6 | 15 | \$1,780 | package |
| Analysing and Strategic Thinking | Leadership development | Group | 1 | PSL5 | 15 | \$1,570 | package |
| Strategic Thinking | Leadership | Group | 2 | PSL5; PEL1 | 15 | \$1,154 | package |

(c) Services provided outside of DPS's own premises—costs to use facilities were included in course fees.

| Service | Location | No. of Employees | Hours |
|---------------------------------------|----------------------------|---------------------|---------|
| Careers Development Assessment Centre | Tuggeranong Homestead, ACT | 2 | 63 hrs |
| From Management to Leadership | The Briars, Bowral | 6 | 180 hrs |
| Executive Coaching | ACT business premise | 1 | 6 hrs |
| Influencing Skills in Leadership | The Briars, Bowral | 1 | 14 hrs |
| Analysing and Strategic Thinking | ACT business premise | 1 | 14 hrs |