

# Senate Finance and Public Administration Legislation Committee—Budget Estimates May 2006

## Parliament Portfolio, Department of Parliamentary Services

### Answers to Questions on Notice

#### Topic: Staff turnover in IT client support compared with DPS

#### Question P2, F&PA 39

Senator FAULKNER—How does the staff turnover in the IT client support area compare to the rest of DPS?

Ms Penfold—I do not have immediate figures for staff turnover for the rest of DPS. Maybe we can get you that.

#### Answer

The former Client Support and Integrated Office Support sections have been combined into a single section called IT Operations (Support and Maintenance).

The percentage staff turnover for IT Operations (Support and Maintenance) and for DPS as a whole since February 2004 is shown in the following table:

	IT Operations (Support and Maintenance) (%)	DPS (%)
February 2004 – June 2004	12	6.6
July 2004 – June 2005	20	16.4
July 2005 – June 2006	19	15.5

The figures provided above were accurate as at 29 June 2006.

The turnover rate in the table above has been calculated as follows:

$$\text{Turnover} = [\text{total separations}] / [\text{staff employed as at 1 July}].$$