Senate Finance and Public Administration Legislation Committee—Budget Estimates May 2006

Parliament Portfolio, Department of Parliamentary Services

Answers to Questions on Notice

Topic: Staffing numbers for Client Support

Question P1, F&PA 38

Senator FAULKNER—What is the historical pattern in that area?

Mr Kenny—I do not have any information with me prior to May—

Senator FAULKNER—But with such a high turnover, why doesn't someone have that information? You also had a one-hour break over lunchtime to try to find out some of this information. This is hopeless.

Mr Kenny—I have got this information with effect from May. I am confident we can get something going back earlier than that, but I do not know exactly what we will get because if we go back further we will need to rely on HR records that I do not absolutely know whether we have. This is because different systems were used in the past. I can find whatever is available.

Answer

The former Client Support and Integrated Office Support sections have been combined into a single section called IT Operations (Support and Maintenance).

The historical staff separation pattern for IT Operations (Support and Maintenance) is as follows:

	Ongoing staff	Non-ongoing staff	Total
February 2004 – June 2004	5	1	6
July 2004 – June 2005	8	3	11
July 2005 – May 2006	8	3	11