

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Finance and Administration Portfolio

Department of Human Services and agencies

Budget Estimates 2006-2007, 25 May 2006

Question: HS39

Outcome 1, Output 1.1

Topic: Centrelink – Recommendations from ANAO Audit Report 29

Hansard Page or Written Question on Notice: Written

SENATOR EVANS asked on 25/5/2006:

What is the time schedule and cost of the measures being undertaken to implement each of the recommendations made in the ANAO audit report No. 29, as agreed to by Centrelink.

Answer:

Centrelink has agreed to the recommendations by the Australian National Audit Office. Many of the issues identified by the Australian National Audit Office are being addressed manually – work commenced in November 2005 and is expected to be finalised by February 2007, at an estimated cost of \$640,000.

There are also longer-term issues such as restructuring the mainframe computing environment and the purchasing of new tools. Until the scope and design options of each long-term task is fully determined Centrelink is unable to provide either a time schedule or cost.

To prepare this answer it has taken approximately 2 hours and 50 minutes at an estimated cost of \$164.