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Australian Government
Family Assistance Office

IMPORTANT NOTICE FOR FAMILIES WHO HAVE NOT LODGED A LUMP SUM CLAIM FOR CHILD CARE BENEFIT AND FAMILY TAX BENEFIT FOR 2001-02

Did you miss out on receiving Child Care Benefit or Family Tax Benefit as a lump sum for the 2001-02 income year?

If the answer is yes, you now have until **Wednesday 30 June 2004** to lodge a lump sum claim with the Family Assistance Office for the 2001-02 income year.

Recent changes mean you can now lodge a lump sum claim any time within 2 years from the end of the income year for which you are claiming.

CHILD CARE BENEFIT

To be paid a lump sum for the 2001-02 income year you will need to:

- lodge your tax return for 2001-02 with the Australian Taxation Office, and
- lodge a claim with the Family Assistance Office by 30 June 2004

The Family Assistance Office will also need:

- details of the child care you have used throughout the year which must be supplied by your approved child care services.

FAMILY TAX BENEFIT

To be paid a lump sum for 2001-02 income year you will need to:

- lodge your tax return for 2001-02 with the Australian Taxation Office, and
- lodge a claim with the Family Assistance Office by 30 June 2004.

HOW TO MAKE A LUMP SUM CLAIM

To lodge your lump sum claim for Child Care Benefit or Family Tax Benefit you should:

- visit any Family Assistance Office, located in Medicare offices, Centrelink Customer Service Centres and Tax Office Shopfronts.

If you are unsure or require more information:

- call the Family Assistance Office on 13 6150* between 8am and 8pm (local time) Monday to Friday;
- visit www.familyassist.gov.au for further information about family payments;
- call teletypewriter (TTY) Freecall 1800 810 586* (only for people who are deaf or who have a hearing or speech impairment. A TTY phone is required to use this service), or
- call 13 1202* for information in languages other than English.

*Calls to 13 numbers cost 25 cents from anywhere within Australia. Calls to 1800 numbers are free of charge. Calls from public pay phones or mobile phones will be charged at a higher rate.



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