

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES (ADDITIONAL HEARINGS) 2013-2014

Prime Minister and Cabinet Portfolio

Department/Agency: Office of the Commonwealth Ombudsman

Outcome/Program:

Outcome 1. Fair and accountable administrative action by Australian Government agencies by investigating complaints, reviewing administrative action and inspecting statutory compliance by law enforcement agencies.

Topic: Market Research

Senator: Senator Ludwig

Question reference number: 215

Type of question: Written

Date set by the committee for the return of answer: 11 April 2014

Number of pages: 1

Question:

- (1) List any market research conducted by the department/agency since 7 September 2013.
 - a. List the total cost of this research
 - b. List each item of expenditure and cost, broken down by division and program
 - c. Who conducted the research?
 - d. How were they identified?
 - e. Where was the research conducted?
 - f. In what way was the research conducted?
 - g. Were focus groups, round tables or other forms of research tools used?
 - h. How were participants for these focus groups et al selected?

Answer:

- (1) The Office has not conducted any market research between 7 September 2013 and 28 February 2014.