

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**ADDITIONAL ESTIMATES 2012-2013**

**Finance and Deregulation Portfolio**

**Department/Agency: Department of Finance and Deregulation**

**Outcome/Program: General**

**Topic: Medibank Financial Performance**

**Senator: Nash**

**Question reference number: F23**

**Type of question: Written**

**Date set by the committee for the return of answer: Tuesday, 2 April 2013**

**Number of pages: 1**

**Question:**

Is the Minister satisfied with Medibank Private's financial performance for the y/e 30 June 2012?

**Answer:**

Medibank recorded a net profit after tax of \$127 million for the 2011-12 financial year, which was lower than the previous year's result.

Medibank's financial performance for the 2011-12 financial year reflected a premium rate increase of 4.7%, below the industry average of 5.06%, and the lowest in ten years.

Medibank's annual result was also impacted by higher claims expenses than expected, a lower rate of membership growth and a downturn in investment income. Medibank also made investments in its health solutions and health insurance businesses to deliver new services for its customers, including MiHealth (a 24 hour 365 day a year nurse-operated health advice line), along with in-hospital liaison services.