Senate Finance and Public Administration Legislation Committee ANSWERS TO QUESTIONS ON NOTICE ADDITIONAL BUDGET ESTIMATES 2011-2012

Prime Minister and Cabinet Portfolio

Department/Agency: Australian Public Service Commission

Outcome/Program: State of the Service Report

Topic: Absenteeism in the APS

Senator: Senator Mason

Question reference number: 74 **Type of question:** Written

Date set by the committee for the return of answer: Friday, 30 March 2012

Number of pages: 1 (6 page A3 Attachment)

Question

In relation to the issue of absenteeism in the Australian Public Service and noting the annual *State of the Service* report:

- a. Please provide a breakdown of the amount of absenteeism or unscheduled leave across all APS agencies that is attributable to sick leave (both by agency and in total), in each year from 2001-02 to present.
- b. Please provide a breakdown of the amount of absenteeism or unscheduled leave across all APS agencies that is attributable to carer's leave (both by agency and in total), in each year from 2001-02 to present.
- c. Please provide a breakdown of the amount of absenteeism or unscheduled leave across all APS agencies that is attributable to any reasons other than sick leave or carer's leave (both by agency and in total), in each year from 2001-02 to present, and where possible identify categories for such absences from employment.

Answer

a., b. &c. Unscheduled absence rates for each APS agency is attached. Total unscheduled absence, sick leave, carer's leave and other absence (including compensation and miscellaneous leave and unauthorised absence) is reported. This data has only been collected by the Australian Public Service Commission since 2006-07 and the attachment includes each year's data.

The median unscheduled absence rates across all surveyed agencies are provided in Table 1.

Table 1: Median unscheduled absence rates (days per employee per year) across agencies, 2006-07 to 2010-11

	2006-07	2007-08	2008-09	2009-10	2010-11
Total absence (includes sick leave, carer's					
leave and other absence)	9.4	10.1	10.2	10.5	11.1
Sick leave	7.3	7.7	7.9	7.9	8.4
Carer's leave	1.4	1.4	1.4	1.5	1.7
Other absence (includes compensation leave,					
miscellaneous leave, unauthorised absence)	0.9	0.8	0.7	0.9	0.9

Source: Agency survey

Unscheduled absence rates (days per employee per year) as reported by agencies in the State of the Service agency survey, 2006-07 to 2010-11**

	2006-07			2007-08					2008-09				
	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	Absence/	
Agency	Total	Sick	Carers	Other	Total	Sick	Carers	Other	Total	Sick	Carers	Other	
Aboriginal Hostels Limited	10.9	7.9	0.2	2.8	12.4	9.5	0.0	2.9	15.0	12.3	0.1	2.6	
Administrative Appeals Tribunal	15.8	12.5	2.0	1.3	12.4	9.6	1.3	1.6	12.8	9.8	2.3	0.7	
Attorney General's Department	11.0	9.0	1.8	0.2	10.2	8.4	1.4	0.4	11.9	9.7	1.6	0.7	
Australian Agency for International Development	6.7	5.1	1.1	0.5	6.9	5.5	1.3	0.1	6.7	5.1	1.3	0.3	
Australian Bureau of Statistics	15.5	11.2	2.3	2.0	13.0	9.2	2.2	1.6	12.7	9.3	2.2	1.2	
Australian Centre for International Agricultural Research	10.9	9.7	0.8	0.4	10.0	8.9	1.1	0.1	6.2	4.5	1.6	0.1	
Australian Commission for Law Enforcement Integrity			i e								i e		
Australian Communications and Media Authority	10.7	7.6	1.8	1.3	12.4	9.1	2.0	1.4	12.5	9.7	1.7	1.1	
Australian Competition and Consumer Commission	7.3	5.7	1.0	0.5	8.3	6.5	1.1	0.7	9.5	7.5	1.5	0.5	
Australian Crime Commission	8.7	6.2	1.7	0.8	10.0		Not broken	Not broken dow	n 11.1	8.0	1.9	1.1	
Australian Customs and Border Protection Service	10.1	7.8	1.4	1.0	11.5			Not broken dow		9.2	2.0	1.1	
Australian Electoral Commission	12.1	7.6	2.2	2.2	11.5	8.9	1.7	0.9	10.4	7.9	2.0	0.5	
Australian Fair Pay Commission Secretariat	4.6	4.1	0.1	0.3	5.9	4.3	1.0	0.7	5.7	4.9	0.4	0.5	
Australian Film Commission	11.4	8.5	1.4	1.5	1	1.5			1	† · · · ·	T		
Australian Fisheries Management Authority	11	1	1	1.0					7.1	5.3	0.8	0.9	
Australian Human Rights Commission	7.2	5.9	1.0	0.3	5.2	4.2	0.8	0.2	6.3	4.8	0.9	0.6	
Australian Industrial Registry	11.2	8.0	1.7	1.5	11.3	8.2	1.9	1.1	9.2	6.6	2.0	0.7	
Australian Institute of Aboriginal and Torres Strait Islander Studies	13.4	10.5	0.0	2.9	14.8	12.2	0.0	2.6	11.9			t broken down	
Australian Institute of Family Studies	5.1	1.9	2.6	0.7	7.8	5.5	2.4	0.0	8.4			t broken down	
Australian Institute of Health and Welfare	7.0	5.2	1.2	0.6	8.1	5.5	2.2	0.4	10.5	8.0	1.8	0.7	
Australian National Audit Office	6.1	4.9	0.9	0.3	6.4	5.6	0.6	0.2	7.5	5.5	1.0	0.9	
Australian National Maritime Museum	1.2	0.8	0.3	0.1	7.7	6.2	1.2	0.3	7.6	6.0	0.8	0.7	
Australian Office of Financial Management	6.4	4.1	1.6	0.8	5.6	3.7	1.8	0.1	4.4	3.1	1.2	0.1	
Australian Organ and Tissue Donation and Transplantation Authority	0.4	7.1	1.0	0.0	0.0	0.7	1.0	0.1	7.7	0.1	1.2	0.1	
Australian Pesticides and Veterinary Medicines Authority	++	1	1		11.1	Not broken	Not broken	Not broken dow	n 10.1	t broken do	t broken de	t broken down	
Australian Public Service Commission	9.6	6.9	1.3	0.6	10.7	6.5	1.6	2.7	10.3	7.9	1.8	0.6	
Australian Radiation Protection and Nuclear Safety Agency	10.2	7.2	2.3	0.7	11.0	7.7	2.4	1.0	11.4	9.1	1.9	0.4	
Australian Research Council	11.4	8.2	1.8	1.5	10.7	5.3	2.1	3.3	12.1	9.1	1.8	1.1	
Australian Securities and Investments Commission	9.1	7.5	1.2	0.5	11.9	9.3	1.5	1.2	10.2	7.9	1.4	0.9	
Australian Sports Anti-Doping Authority	6.4	4.0	0.9	1.5	5.2	5.2	0.0	0.0	8.1	4.8	1.3	1.9	
Australian Taxation Office	15.7	10.8	1.8	3.1	14.3	11.4	1.7	1.3	14.2	11.3	1.9	1.1	
Australian Trade Commission	5.0	3.9	0.9	0.2	6.3	4.8	1.2	0.4	6.7	5.3	1.0	0.4	
Australian Transaction Reports and Analysis Centre	6.9	4.8	1.8	0.2	8.0	6.5	1.2	0.2	10.0	8.1	1.6	0.3	
Australian Transport Safety Bureau	1 0.0	7.0	1.5	0.0	0.0	0.0	1.4	J.2	10.0	1 0.1	1.0	0.0	
Australian War Memorial	8.2	7.1	0.7	0.4	8.6	7.1	1.0	0.5	9.9	8.9	0.8	0.2	
Bureau of Meteorology	6.1	5.2	0.0	0.4	5.9	5.3	0.0	0.6	6.0	5.3	0.0	0.6	
Cancer Australia	1 0.1	0.2	J.0	0.0	6.2	4.4	0.5	1.4	7.1	5.9	1.1	0.0	
Centrelink	13.7	10.6	1.5	1.7	13.5	10.3	1.5	1.8	13.6	10.4	1.5	1.7	
Child Support Agency	12.3	9.2	1.1	2.1	12.5	9.9	1.2	1.4	13.0	10.4	1.0	1.7	
Comcare	13.4	10.6	1.6	1.2	11.3	8.3	1.4	1.6	11.3	9.2	1.4	0.7	
Commonwealth Grants Commission	6.4	4.8	1.5	0.1	10.4	7.6	1.9	0.9	4.7	3.6	0.7	0.7	
Commonwealth Superannuation Administration	12.6	8.7	2.3	1.7	13.0	9.6	0.8	2.6	14.4			t broken down	
CrimTrac	16.2	5.0	1.8	9.5	9.2	6.9	1.9	0.3	10.3	8.3	1.4	0.6	
CRS Australia	8.4	5.6	1.6	1.5	9.2	6.7	1.9	0.9	10.3	0.3	1.4	0.0	
Defence Housing Australia	10.1	7.4	1.4	1.3	11.5	8.5	1.4	1.3	11.3	8.5	1.8	1.1	
Department of Agriculture, Fisheries and Forestry	13.1	9.5	1.7	1.2	13.8	10.4	1.7	1.7	14.4	11.0	1.0	1.6	
Department of Agriculture, Fisheries and Forestry Department of Broadband, Communications and the Digital Economy	13.1	9.0	1./	1.8	9.0	6.9		0.2	9.9	7.4	2.1	0.4	
	++	 	 				1.8						
Department of Climate Change and Energy Efficiency		l	L		5.5	4.7	0.7	0.1	5.2	ı broken do	ar proken do	t broken down	

2006-07 2007-08 2008-09 Absence/ **Total** Sick **Carers** Other Total Sick Carers Other Total Sick Carers Other Agency Department of Communications, Information Technology and the Arts 9.1 7.0 0.5 1.6 Department of Defence 10.4 7.9 1.5 0.9 10.5 8.3 1.4 0.8 10.7 8.3 1.5 1.0 Department of Education, Employment and Workplace Relations 1.8 0.8 2.2 11.0 8.3 12.8 9.4 1.2 Department of Education, Science and Training 11.9 7.5 3.1 1.3 9.6 0.2 Department of Employment and Workplace Relations 7.6 1.7 Department of Families, Housing, Community Services and Indigenous Affairs 11.3 8.7 1.5 1.0 13.6 9.8 1.9 1.9 14.1 10.1 1.8 2.1 Department of Finance and Deregulation 9.8 8.2 0.4 1.2 9.4 8.4 0.2 0.8 10.0 7.4 2.0 0.6 Department of Foreign Affairs and Trade 8.7 6.5 1.6 0.5 9.0 7.0 1.5 0.5 8.1 5.4 2.2 0.4 Department of Health and Ageing 13.2 9.3 1.8 2.1 14.2 10.5 1.8 1.9 15.1 11.4 1.8 2.0 0.4 Department of Human Services 3.9 3.5 0.0 10.5 8.4 1.7 0.3 11.8 9.2 1.3 1.2 Department of Immigration and Citizenship 12.2 9.4 0.9 2.0 14.5 10.1 1.4 3.0 13.9 9.9 1.3 2.8 Department of Industry, Tourism and Resources 9.0 6.3 1.3 1.4 Department of Infrastructure and Transport Department of Infrastructure, Transport, Regional Development and Local Government 11.8 8.4 2.4 1.0 11.8 8.3 2.5 1.1 Department of Innovation, Industry, Science and Research 10.4 8.1 1.5 0.8 11.6 8.5 1.9 1.2 Department of Regional Australia, Regional Development and Local Government Department of Resources, Energy and Tourism 9.5 7.4 1.4 0.8 8.2 6.6 1.4 0.2 Department of Sustainability, Environment, Water, Population and Communities Department of the Environment and Water Resources 7.5 5.6 1.2 0.7 Department of the Environment, Water, Heritage and the Arts 0.7 7.9 6.1 8.3 1.3 0.6 1.1 6.3 Department of the Prime Minister and Cabinet 6.8 5.4 0.9 0.5 6.9 5.4 1.2 0.2 9.6 7.7 1.4 0.5 Department of the Treasury 6.4 4.8 1.1 0.5 10.0 7.9 1.4 0.6 10.1 7.8 1.4 1.0 Department of Transport and Regional Services 10.8 7.4 2.3 1.1 Department of Veterans' Affairs 16.4 11.0 2.0 3.3 16.2 11.0 2.0 3.1 16.1 11.2 1.9 3.0 Equal Opportunity for Women in the Workplace Agency 7.7 broken dat broken dot broken down Fair Work Australia Family Court of Australia 13.0 9.4 2.2 1.4 14.6 10.5 2.6 1.4 14.2 2.7 9.7 1.9 5.0 0.2 1.0 0.8 Federal Court of Australia 6.6 0.7 7.8 6.1 7.5 6.4 0.9 0.2 Federal Magistrates Court of Australia 3.5 Not broken Not broken Not broken down 8.4 Not broken Not broken Not broken down 7.8 5.9 1.1 0.9 Food Standards Australia New Zealand 6.7 Not broker broken do broken do 6.2 5.4 0.0 8.0 Not broken Not broken down 7.4 t broken down Future Fund Management Agency 3.7 2.9 Not broken Not broker Not broken down broken do broken dot broken down 5.7 5.8 Geoscience Australia 15.9 Not broken Not broken Not broken down 4.2 1.1 0.3 4.3 1.1 0.4 Great Barrier Reef Marine Park Authority 3.6 3.0 0.0 4.6 3.6 0.9 0.1 5.9 4.8 1.0 0.1 0.6 Insolvency and Trustee Service Australia 9.9 9.4 0.2 0.3 11.6 9.7 1.6 0.3 11.2 9.0 1.6 0.6 IP Australia 13.3 9.1 1.9 2.2 12.3 8.8 2.0 1.6 13.0 9.4 2.0 1.6 Medicare Australia 12.2 8.8 1.3 1.6 13.4 10.5 1.4 1.4 13.7 10.5 1.6 1.6 Migration Review Tribunal - Refugee Review Tribunal 1.0 12.5 0.4 10.5 8.3 1.1 10.6 1.6 12.2 10.1 1.7 0.5 Murray-Darling Basin Authority 2.6 1.7 0.4 0.5 National Archives of Australia 11.9 9.7 1.7 0.5 13.5 10.7 2.0 8.0 12.7 10.2 1.8 0.7 National Blood Authority 8.1 0.0 5.6 0.3 1.2 6.9 9.8 7.7 2.0 0.1 4.2 1.0 National Capital Authority 5.7 4.6 1.0 0.2 7.2 6.0 0.7 0.5 8.5 7.2 8.0 0.5 8.6 1.4 1.2 National Film and Sound Archive 11.2 National Health and Medical Research Council 7.3 12.6 2.9 11.5 1.5 2.8 8.6 1.1 12.2 broken do broken do broken down National Library of Australia 12.5 8.9 1.3 2.4 13.2 9.9 1.6 1.7 13.1 9.1 2.0 2.0 National Museum of Australia 7.9 Not broken Not broken Not broken down 8.8 6.8 1.2 8.0 9.9 6.8 1.6 1.4 National Native Title Tribunal 11.1 8.8 1.3 1.0 9.8 7.5 1.5 0.8 9.0 7.8 1.1 0.2 3.7 2.7 1.0 0.0 5.9 National Offshore Petroleum Safety Authority 3.2 Not broken Not broken Not broken down 3.8 1.3 8.0 National Science and Technology Centre 7.7 Not broken Not broken Not broken down National Water Commission 8.0 6.9 0.0 11.0 9.6 1.2 0.2 1.1 Office of National Assessments 3.5 1.0 5.2 3.7 1.0 0.5 7.2 5.2 1.5 0.4 2.4 0.2 7.7 Office of Parliamentary Counsel 7.9 6.7 0.9 0.2 11.2 9.6 1.1 0.5 6.2 1.2 0.2 4.7 0.4 5.2 1.3 0.3 1.7 2.4 Office of the Australian Building and Construction Commissioner 5.9 8.0 6.8 10.9 6.8 Office of the Australian Information Commissioner

	2006-07						2007-08					2008-09			
	Absence/	Absence/	Absence/	Absence/		Absence/	Absence/	Absence/	Absence/		Absence/	Absence/	Absence/	Absence/	
Agency	Total	Sick	Carers	Other		Total	Sick	Carers	Other		Total	Sick	Carers	Other	
Office of the Commonwealth Director of Public Prosecutions	9.1	7.3	1.5	0.3		8.9	6.3	1.5	1.1		11.5	8.7	1.7	1.2	
Office of the Commonwealth Ombudsman	10.8	8.8	0.9	1.1		11.2	9.2	1.1	0.9		9.8	8.4	0.8	0.5	
Office of the Fair Work Ombudsman															
Office of the Privacy Commissioner	6.8	6.0	0.4	0.4		8.1	6.9	0.8	0.4		11.2	8.0	1.4	1.8	
Office of the Renewable Energy Regulator															
Old Parliament House											3.3	2.9	0.4	0.0	
Productivity Commission	8.3	6.4	1.7	0.2		7.0	5.1	1.4	0.4		7.3	5.7	1.3	0.3	
Professional Services Review						3.0	1.8	0.2	1.0		10.5	8.3	2.2	0.0	
Royal Australian Mint	13.0	Not broken	Not broken	Not broken of	down	15.5	Not broken	Not broken	Not broken	down	12.7	t broken do	t broken do	t broken do	wn
Safe Work Australia															
Screen Australia											11.6	6.6	1.8	3.2	

4.3

0.6

3.7

1.3

14.5

13.8

12.5

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16.8

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9.0

12.0

4.4

4.3

6.3

Where possible, agencies have been lined up with their predecessors to accommodate machinery of government changes over time.

Where absence rates have been calculated using the FTE measure in an agency where some employees work part-time, the rates are higher than if calculated using the headcount measure. In most agencies, this is likely to have a marginal effect but caution should be exercised in comparing between agencies.

0.5

2.1

8.0

1.4

Total absence includes sick leave, carer's leave, compensation leave, miscellaneous leave and unauthorised absence.

Other absence includes compensation leave, miscellaneous leave and unauthorised absence.

Social Security Appeals Tribunal

Torres Strait Regional Authority

Workplace Authority

Workplace Ombudsman

'Not broken down' represents agencies' advice that their human resource system does not allow the agency to report unscheduled absence by the categories of sick leave, carer's leave, compensation leave, miscellaneous leave and unauthorised absence.

^{**}NOTES: Data is reported on an as received basis. Only agencies with 20+ APS employees at the time of sampling participated in the agency survey to provide unscheduled absence data for that year.

Unscheduled absence rates (days per employee per year) as reported to 2010-11**

		2009-10						2010-11						
	A	bsence/	Absence/	Absence/	Absence/	Absence/		Absence/	Absence/	Absence/	Absence/			
Agency		Total	Total	Sick	Carers	Other		Total	Sick	Carers	Other			
Aboriginal Hostels Limited		10.9	14.9	12.6	0.1	2.2	İ	13.7	12.0	0.1	1.6			
Administrative Appeals Tribunal	1 1	15.8	10.8	6.8	1.8	2.2		12.5	8.4	1.7	2.4			
Attorney General's Department		11.0	8.3	6.5	0.5	1.3		11.9	11.0	0.3	0.7			
Australian Agency for International Development		6.7	8.0	6.6	0.9	0.5		8.3	7.0	0.6	0.6			
Australian Bureau of Statistics		15.5	11.5	9.2	1.9	0.5		11.3	8.4	1.9	1.0			
Australian Centre for International Agricultural Research		10.9	7.5	5.2	1.8	0.5		10.2	7.6	2.0	0.6			
Australian Commission for Law Enforcement Integrity		10.0	9.3	8.0	0.6	0.7	+	15.8	8.6	1.1	6.1			
Australian Communications and Media Authority	+ + -	10.7	10.7	7.9	2.0	0.8	+	11.8	9.0	2.0	0.8			
Australian Competition and Consumer Commission	+ + -	7.3	10.2	8.5	1.4	0.3	+	10.2	7.6	1.8	0.8			
Australian Crime Commission	+ + -	8.7	13.4	10.0	1.9	1.5	+	11.1	8.7	1.5	0.8			
Australian Customs and Border Protection Service	++-	10.1	12.7	9.4	2.4	0.9	-	13.8	9.3	2.7	1.9			
Australian Electoral Commission	++-	12.1	11.0	7.9	2.2	0.8	+	12.4	9.0	1.9	1.6			
Australian Fair Pay Commission Secretariat	++-	4.6	11.0	7.5	۷.۷	0.0	+	12.7	3.0	1.5	1.0			
Australian Film Commission	++	11.4												
Australian Fisheries Management Authority	++	11.7	7.9	5.2	1.1	1.6		9.9	7.9	0.6	1.3			
Australian Human Rights Commission	++-	7.2	6.8	5.4	1.3	0.0	+	6.2	5.0	0.8	0.4			
Australian Industrial Registry	++-	11.2	0.0	5.4	1.5	0.0	-	0.2	3.0	0.0	0.4			
Australian Industrial Registry Australian Institute of Aboriginal and Torres Strait Islander Studies	++-	13.4	23.5	t broken de	t broken do	t broken de	ND.	9.1	t brokon do	t brokon do	Not broken dowr			
Australian Institute of Aboriginal and Torres Strait Islander Studies	++	5.1	8.1		t broken do						Not broken down			
Australian Institute of Health and Welfare	++	7.0	8.6		t broken do			9.5	7.1	1.4	0.9			
Australian National Audit Office	++	6.1	7.7	5.8	1.1	0.7	WII	7.8	5.5	1.6	0.9			
Australian National Maritime Museum	++	1.2	11.5	6.9	0.8	3.8		18.7	7.5	1.6	9.8			
Australian Office of Financial Management	++	6.4	7.3	5.2	1.7	0.4		6.8	4.6	2.0	0.2			
· · · · · · · · · · · · · · · · · · ·	++	0.4	9.4	6.4	0.9	2.1			9.8	1.5	3.6			
Australian Organ and Tissue Donation and Transplantation Authority	++							14.9						
Australian Pesticides and Veterinary Medicines Authority	++	0.0	12.0		t broken do		wn	10.7			Not broken dowr			
Australian Public Service Commission	++	9.6	11.3	8.2	2.8	0.4		9.9	8.4	1.2	0.3			
Australian Radiation Protection and Nuclear Safety Agency	++	10.2	11.5	9.4 7.7	2.1	0.1		10.3	8.0	2.1	0.2			
Australian Research Council	++	11.4	10.2		2.0	0.5	-	13.3	10.3	2.3	0.8			
Australian Securities and Investments Commission	++	9.1	10.1	7.9	1.3	0.9		11.4	9.3	1.7	0.4			
Australian Sports Anti-Doping Authority	++	6.4	7.7	5.0	1.8	1.0		9.6	7.9	1.6	0.2			
Australian Taxation Office	++	15.7	14.7	11.6	1.8	1.3		14.7	11.4	1.9	1.4			
Australian Trade Commission	++	5.0	6.9	5.4	1.4	0.2		8.6	6.7	1.5	0.4			
Australian Transaction Reports and Analysis Centre	++	6.9	12.9	10.3	2.3	0.4		10.6	8.4	2.0	0.2			
Australian Transport Safety Bureau	++	0.0	16.0	13.7	2.3	0.0		12.2	8.7	2.1	1.4			
Australian War Memorial	++	8.2	9.8	7.6	0.0	2.1		8.5	6.3	1.2	1.0			
Bureau of Meteorology	++	6.1	7.9	6.1	1.1	0.7		8.5	6.2	1.8	0.5			
Cancer Australia	++	10 -	4.7		t broken do		wn	3.1	t broken do	t broken do	Not broken dowr			
Centrelink	++	13.7	13.8	10.6	0.0	3.2								
Child Support Agency	+	12.3						4.5 :						
Comcare	++	13.4	10.4	7.9	0.0	2.5		13.1	10.0	1.6	1.5			
Commonwealth Grants Commission	+	6.4	6.7	3.9	1.9	0.9		12.2	5.6	2.2	4.4			
Commonwealth Superannuation Administration	+	12.6	14.9	10.6	0.9	3.3		14.1	11.5	0.7	1.9			
CrimTrac	+	16.2	11.1	8.6	1.5	1.0		13.7	9.2	1.7	2.8			
CRS Australia	$\perp \perp$	8.4												
Defence Housing Australia	$\bot \bot$	10.1	11.5	8.5	1.8	1.2		10.1	7.8	1.7	0.6			
Department of Agriculture, Fisheries and Forestry	$\bot \bot$	13.1	14.3	10.4	1.7	2.2		15.4	10.8	1.8	2.8			
Department of Broadband, Communications and the Digital Economy	$\bot \bot$		10.5	7.9	1.9	0.7		9.8	7.4	1.9	0.5			
Department of Climate Change and Energy Efficiency			3.9	3.4	0.4	0.2		13.1	10.7	1.6	0.8			

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				9-10				2010-11	
Agency	Absence/ Total	Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other	Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other
Department of Communications, Information Technology and the Arts	9.1								
Department of Defence	10.4	10.9	8.4	1.6	0.9	11.2	8.7	1.7	0.8
Department of Education, Employment and Workplace Relations		13.8	10.9	2.3	0.6	14.4	11.1	2.5	0.8
Department of Education, Science and Training	11.9								
Department of Employment and Workplace Relations	9.6								
Department of Families, Housing, Community Services and Indigenous Affairs	11.3	13.4	10.3	2.0	1.1	14.1	10.7	2.7	0.8
Department of Finance and Deregulation	9.8	10.7	7.8	2.1	0.8	12.1	8.4	2.2	1.6
Department of Foreign Affairs and Trade	8.7	7.7	4.9	2.5	0.3	8.4	5.5	2.4	0.5
Department of Health and Ageing	13.2	15.9	11.7	2.0	2.1	16.1	11.6	2.1	2.4
Department of Human Services	3.9	12.3	9.6	1.5	1.2	14.4	t broken do	t broken do	Not broken down
Department of Immigration and Citizenship	12.2	13.1	9.3	1.1	2.8	12.1	8.7	2.8	0.6
Department of Industry, Tourism and Resources	9.0								
Department of Infrastructure and Transport						13.4	9.4	2.4	1.6
Department of Infrastructure, Transport, Regional Development and Local Government		12.6	9.1	2.5	1.0				
Department of Innovation, Industry, Science and Research		11.1	8.2	1.7	1.1	11.7	8.8	1.8	1.1
Department of Regional Australia, Regional Development and Local Government						4.4	t broken do	t broken do	Not broken down
Department of Resources, Energy and Tourism		10.6	8.3	1.3	0.9	10.2	7.4	1.5	1.3
Department of Sustainability, Environment, Water, Population and Communities						10.0	7.3	1.6	1.1
Department of the Environment and Water Resources	7.5								
Department of the Environment, Water, Heritage and the Arts		9.1	7.0	1.4	0.7				
Department of the Prime Minister and Cabinet	6.8	7.1	5.6	1.1	0.3	10.6	7.4	1.4	1.7
Department of the Treasury	6.4	9.5	7.2	1.5	0.8	9.8	7.1	1.7	1.0
Department of Transport and Regional Services	10.8								
Department of Veterans' Affairs	16.4	14.6	10.2	0.0	4.4	14.8	10.9	1.8	2.2
Equal Opportunity for Women in the Workplace Agency		10.0	t broken do	t broken do	t broken dow	/n 8.8	t broken do	t broken do	Not broken down
Fair Work Australia		10.7	7.3	1.8	1.6	12.0	8.2	1.5	2.2
Family Court of Australia	13.0	14.0	9.8	2.3	1.9	11.6	8.4	2.0	1.2
Federal Court of Australia	6.6	7.8	6.3	0.8	0.7	7.4	5.7	1.1	0.7
Federal Magistrates Court of Australia	3.5	8.1	6.3	1.2	0.6	7.8	6.5	0.7	0.5
Food Standards Australia New Zealand	6.2	6.7	6.7	0.0	0.0	8.5	t broken do	t broken do	Not broken down
Future Fund Management Agency		4.0	t broken do	t broken do	t broken dow	/n 3.2			
Geoscience Australia	15.9	9.0	6.1	2.6	0.2	8.8	5.6	3.0	0.2
Great Barrier Reef Marine Park Authority	3.6	6.7	t broken do	t broken do	t broken dow	/n 14.5	6.9	1.4	6.2
Insolvency and Trustee Service Australia	9.9	11.4	9.2	1.5	0.7	11.3	8.4	1.6	1.2
IP Australia	13.3	13.7	9.7	1.9	2.1	12.9	9.3	2.2	1.5
Medicare Australia	12.2	14.4	11.1	1.8	1.5				
Migration Review Tribunal - Refugee Review Tribunal	10.5	14.6	12.1	1.9	0.6	14.1	12.7	1.1	0.3
Murray-Darling Basin Authority		7.1	4.9	1.7	0.5	8.3	6.5	1.4	0.4
National Archives of Australia	11.9	12.2	9.6	1.5	1.2	14.3	11.6	2.2	0.6
National Blood Authority	8.1	8.7	4.8	1.5	2.4	9.7	7.5	1.7	0.5
National Capital Authority	5.7	7.6	6.2	1.0	0.4	6.8	5.3	0.8	0.7
National Film and Sound Archive		9.2	6.5	1.7	1.0	11.0	8.4	1.8	0.8
National Health and Medical Research Council	11.5	10.8	t broken do	t broken do	t broken dow	/n 12.5	t broken do	t broken do	Not broken down
National Library of Australia	12.5	13.5	9.8	0.0	3.7	14.6	11.5	2.2	0.8
National Museum of Australia	7.9	9.2	6.6	1.6	1.0	10.8	7.4	1.5	1.9
National Native Title Tribunal	11.1	10.9	6.4	0.0	4.5	12.1	7.9	1.5	2.8
National Offshore Petroleum Safety Authority	3.2	4.6	t broken do	t broken do	t broken dow	n 8.2	6.2	1.5	0.5
National Science and Technology Centre	7.7								
National Water Commission	8.0	7.6	5.3	1.9	0.4	6.7	5.6	0.9	0.2
Office of National Assessments	5.2	8.8	4.7	1.8	2.3	7.9	4.6	2.3	1.0
Office of Parliamentary Counsel	7.9	6.6	5.4	1.0	0.2	8.4	7.0	1.0	0.4
Office of the Australian Building and Construction Commissioner	5.9	13.1	7.9	2.4	2.8	14.0	8.0	2.9	3.2
Office of the Australian Information Commissioner					į i	9.9	8.0	1.4	0.4

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	Absence/	Absence/	Absence/	Absence/	Absence/		Absence/	Absence/	Absence/	Absence/
Agency	Total	Total	Sick	Carers	Other		Total	Sick	Carers	Other
Office of the Commonwealth Director of Public Prosecutions	9.1	13.0	10.0	1.8	1.2		14.7	10.2	2.4	2.1
Office of the Commonwealth Ombudsman	10.8	12.0	t broken do	t broken do	t broken do	wn	13.9	9.5	1.1	3.3
Office of the Fair Work Ombudsman		8.6	7.0	1.2	0.3		11.9	9.7	1.8	0.4
Office of the Privacy Commissioner	6.8	10.0	4.8	1.2	4.1					
Office of the Renewable Energy Regulator		8.5	8.1	0.4	0.0		11.7	8.4	2.2	1.1
Old Parliament House		7.3	6.9	0.0	0.4		11.1	9.6	1.2	0.3
Productivity Commission	8.3	6.9	5.0	1.6	0.4		7.5	6.0	1.3	0.2
Professional Services Review		20.9	16.6	0.5	3.8		27.3	14.0	1.7	11.5
Royal Australian Mint	13.0	14.7	t broken do	t broken do	t broken do	wn	12.9	9.0	2.4	1.5
Safe Work Australia		12.6	t broken do	t broken do	t broken do	wn	11.0	7.5	2.7	0.9
Screen Australia		5.6	2.5	0.7	2.4		8.0	5.8	0.8	1.4
Social Security Appeals Tribunal	16.8	14.0	11.7	1.5	0.8		9.8	7.7	0.9	1.1
Torres Strait Regional Authority	7.1	10.1	6.7	1.8	1.6		10.4	6.0	2.1	2.3
Workplace Authority	8.9									
Workplace Ombudsman	9.0									

^{**}NOTES: Data is reported on an as received basis. Only agencies with 20+ APS employees at the time of Where possible, agencies have been lined up with their predecessors to accommodate machinery of government where absence rates have been calculated using the FTE measure in an agency where some employees but caution should be exercised in comparing between agencies.

Total absence includes sick leave, carer's leave, compensation leave, miscellaneous leave and unauthor Other absence includes compensation leave, miscellaneous leave and unauthorised absence.

'Not broken down' represents agencies' advice that their human resource system does not allow the ager